

Reference Numbers

Administrative Office of District Attorney's
505-827-3789
www.nmdas.com/services.html

DWI Resource Center/NM Victims Rights Project
505-881-1084
<http://dwiresourcecenter.org/>

Mothers Against Drunk Driving (MADD)
505-255-2955
1-877-ASK-MADD (1-877-275-6233)
www.madd.org/nm

New Mexico Attorney General's Office Victim
Services Division
505-717-3512
www.nmag.gov

New Mexico Coalition Against Domestic Violence
505-246-9240
1-800-799-7233
www.nmcadv.org

New Mexico Coalition of Sexual Assault
505-883-8020
1-888-883-8020
www.nmcsap.org

New Mexico Crime Victim
Reparation Commission
505-841-9432 1-800-306-6262
www.cvrc.state.nm.us

New Mexico Resource Center for Victims of
Violent Death
505-243-2222
<http://bridgesforvictimsofviolentdeath.org/>

New Mexico Corrections Department
Victim Services Program
P.O. Box 27116
Santa Fe, NM 87502

Office Hours are 8:00 a.m. - 5:00 p.m., Monday
through Friday. During non-office hours, you may
leave a confidential message. Your call will be
returned by a Victim Services staff person.

Office Number: 505-827-8848

Toll-free: 1-877-VICTIM-4

1-877-842-8464

Web Site: www.cd.nm.gov

Email: cdvictimsrvcs@state.nm.us

NEW MEXICO
CORRECTIONS DEPARTMENT



VICTIM SERVICES PROGRAM

P.O. Box 27116
Santa Fe, New Mexico 87502
505-827-8848

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NMCD Victim Services

Mission Statement

It is the mission of the New Mexico Corrections Department Program to provide information, assistance, and support to crime victims and their families with concerns related to offenders who are in the custody or under the probation and/or parole supervision of the Corrections Department.

The NMCD Victim Services Program is dedicated to providing direct and personal services. We are committed to providing our services with compassion, respect and confidentiality.

Services Offered

- ◆ A victim assistance toll-free number. If you need information about an offender's status, location, release date and other relevant information call our victim assistance toll free number at:

1-877-VICTIM4 (1-877-842-8464).

The hours of operation are
Monday through Friday,
8:00a.m. To 5:00 p.m.
(Mountain Standard Time).

- ◆ Information & Advocacy. Comprehensive information, assistance and advocacy are available to crime victims and their families throughout the Corrections process.
- ◆ Vine is a free automated 24-hour telephone Service that provides information and notification on the custody status of offenders who are in custody. To register go to vinelink.com or call:
1-877-551-8463
TTY: 1-866-847-1298
- ◆ Assistance during the parole board hearing process.
- ◆ Provide referral services to assist victims and victims' families with specific needs in obtaining federal, state and / or community victim resources.
- ◆ Provide victims awareness and sensitivity classes to department staff.
- ◆ Community education and outreach about victim services provided.

Frequently Asked Questions

What happens to an offender after they are sentenced?

Once sentenced to the New Mexico Corrections Department, the inmate will first go to the Reception and Diagnostic Center in Los Lunas for tests and evaluations. Inmates are then classified to the most appropriate level of custody upon admission. An inmate's custody level is important because it determines the type of institution in which the inmate will be housed. An inmate's custody level could change over time because of length of time served, good behavior, bad behavior, etc. When the custody level changes, so can the inmate's location and it is possible that an inmate may be moved to a different prison.

What should I do if I am receiving unwanted communication from an inmate?

Contact the New Mexico Corrections Department Victim Services Program for assistance at:

1-877-VICTIM4 (1-877-842-8464)
or send an e-mail to:
CDVictimSrvcs@state.nm.us

How may I obtain information about an offender's status?

Contact the New Mexico Corrections Department Victim Services Program. In addition, the Department's website provides information about an offender location, offenses, supervision status, and offender photograph. The Department's website address is: www.cd.nm.gov