

Resource Numbers

Administrative Office of District Attorneys
505-827-3789
www.nmdas.com/services.html

DWI Resource Center
NM Victims' Rights Project
575-680-1988
www.victimrights.org

Mothers Against Drunk Driving (MADD)
505-255-2955
1-877-ASK-MADD (1-877-275-6233)
www.madd.org/nm

New Mexico Department of Justice
Victim Services Division
505-717-3512
www.nmdoj.gov

New Mexico Coalition Against
Domestic Violence
505-246-9240
1-800-799-7233
www.nmcadv.org

New Mexico Coalition of
Sexual Assault Programs
505-883-8020
1-888-883-8020
www.nmcsap.org

New Mexico Crime Victims
Reparation Commission
505-841-9432 (1-800-306-6262)
www.cvrc.state.nm.us

New Mexico Resource Center for Victims of
Violent Death
505-243-2222
<http://bridgesforvictimsofviolentdeath.org/>

New Mexico
Corrections Department
Victim Services Program
P.O. Box 27116
Santa Fe, NM 87502



Office Hours are 8:00 a.m. - 5:00 p.m.
Monday through Friday

Office Number: 505-827-8848
Toll Free: 1-877-VICTIM-4
1-877-842-8464

www.cd.nm.gov
Email: Cdvictimsrvcs@cd.nm.gov

New Mexico
Corrections Department

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P.O. Box 27116
Santa Fe, New Mexico 87502
505-827-8848
Toll Free: 1-877-VICTIM-4
1-877-842-8464

Mission Statement

It is the mission of the New Mexico Corrections Department's Victim Services Program to provide information, assistance, and support to crime victims and their families with concerns related to offenders who are in the custody or under the probation and/or parole supervision of the NMCD.



**Helping
Others
Persevere with
Empathy**

Services Offered

- A victim assistance toll-free number. If you need information about an offender's status, location, release date other information call our victim assistance toll free number at:

1-877-VICTIM4 (1-877-842-8464).
The hours of operation are
Monday through Friday,
8:00 a.m. to 5:00 p.m.
(Mountain Standard Time)

- Comprehensive information, assistance and advocacy are available to crime victims and their families throughout the Corrections process.
- Vine is a free automated 24-hour telephone service that provides information and notification on the custody status of offenders who are in custody. To register go to vinelink.com or call:

1-877-551-8463
- Assistance during the parole board hearing process.
- Provide referral services to assist victims and victims' families with specific needs in obtaining federal, state and/or community victim resources.
- Provide victims awareness and sensitivity classes to department staff.
- Community education and outreach .

Frequently Asked Questions

What happens to an offender after they are sentenced?

Once sentenced to the New Mexico Corrections Department, he or she is sent to the Reception and Diagnostic Center (RDC) for intake and processing. The RDC for men is at the Central New Mexico Correctional Facility in Los Lunas, NM. The RDC for women is at the Western New Mexico Correctional Facility in Grants, NM. After an inmate completes the intake process, the inmate is then transferred to their assigned facility. Inmates may be transferred at any time during their prison term based on their needs or the needs of the Department.

What if I am receiving unwanted communication from an inmate?

Contact the New Mexico Corrections Department Victim Services Program for assistance at:

**1-877-VICTIM4 (1-877-842-8464)
or send an e-mail to:
Cdvictimsrvcs@cd.nm.gov**

How do I obtain information about an offender's status?

Contact the New Mexico Corrections Department Victim Services Program. In addition, the Department's website provides information about an offender location, offenses, supervision status, and offender photograph. The website address is:
www.cd.nm.gov