

**Questions and Responses for
NMCD Residential Behavioral Health Treatment Services
RFI 2026 RFI# 27-770-1702-00001**

Submitted on March 3, 2026

1. Whether NMCD is open to integrating a virtual telepsychiatry provider as either a primary or supplemental behavioral health service line within the residential program;

NMCD is not opposed to the use of virtual telepsychiatry for this residential program.

2. If there are any current preferred vendors or statewide contracts in place for telepsychiatry/behavioral health services that responders should be aware of; and

NMCD Reentry does not currently have any preferred vendors or statewide contracts in place for telepsychiatry. NMCD Reentry has current contracts in place for behavioral health services with multiple vendors across the State. NMCD is open to new or existing vendors responding to this RFI and does not have any “preferred vendors” that can be listed in response to this question.

3. Whether there are any technical, security, or credentialing requirements unique to NMCD that a virtual telepsychiatry vendor would need to meet beyond those outlined in the RFI.

NMCD requires all vendors to abide by all applicable federal and state guidelines regarding psychiatric care as well as security, confidentiality, and privacy protections for healthcare information. Provider must also abide by the applicable Medicaid requirements to ensure the service provided is billable for the client, if Medicaid eligible. As listed in the RFI, the provider must also be appropriately licensed to provide the specific service.