



# **FY2022 Annual Report**

# Leadership



## A message from the Cabinet Secretary

I am honored to serve the great State of New Mexico under the vision and leadership of Governor Michelle Lujan Grisham. Last year NMCD began an internal restructure to shift focus towards transition planning and successful outcomes in community supervision.

This approach emphasizes professionalism, respect, skill- building, creativity, flexibility and individualization. In 2021 we are taking this restructure to the next level with the coming of our agency's newest program budget code, P535, making permanent this agency's commitment to build an enduring internal structure to improve the efficacy of the community reintegration process and ultimately, make a lasting impact on the safety and strength of New Mexico communities.

In another year of challenge and opportunity, staff of the New Mexico Corrections Department have shown that their default setting is to run towards the obstacle in service to the greater good. NMCD staff and our partners take their civic responsibilities seriously boasting one of the highest vaccination rates for any corrections system in the country with 84% of facility staff and 90% of the inmate population having been vaccinated against COVID-19. NMCD staff in facilities, field offices and administration have volunteered to assist sister agencies with health order enforcement and have remained on the front lines providing direct services to our populations while finding creative solutions to keep program opportunities solvent.

I am honored serve the heroes of NMCD and the people of the great State of New Mexico.

In gratitude,

Alisha Tafoya Lucero



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# Mission, Vision and Values

## OUR MISSION

Strengthen New Mexico Communities through effective community supervision, creating safe and professional institutional environments, and providing those entrusted to our care with opportunities for positive personal growth and self-development

## OUR VISION

A Stronger New Mexico

## OUR VALUES

Respect, Integrity, Service, Encouragement



# Overview

## About Us

The New Mexico Corrections Department (NMCD) is composed of the Adult Prisons Division (APD), Probation and Parole Division (PPD), Corrections Industries (CI), and Program Support (PS). We are one of New Mexico's largest executive agencies with more than 2,535 full time employee positions including correctional officers, probation and parole officers, classification officers, records coordinators, behavioral health providers, educators, maintenance specialists, and many others. The NMCD represents just under 5% of the total general fund.

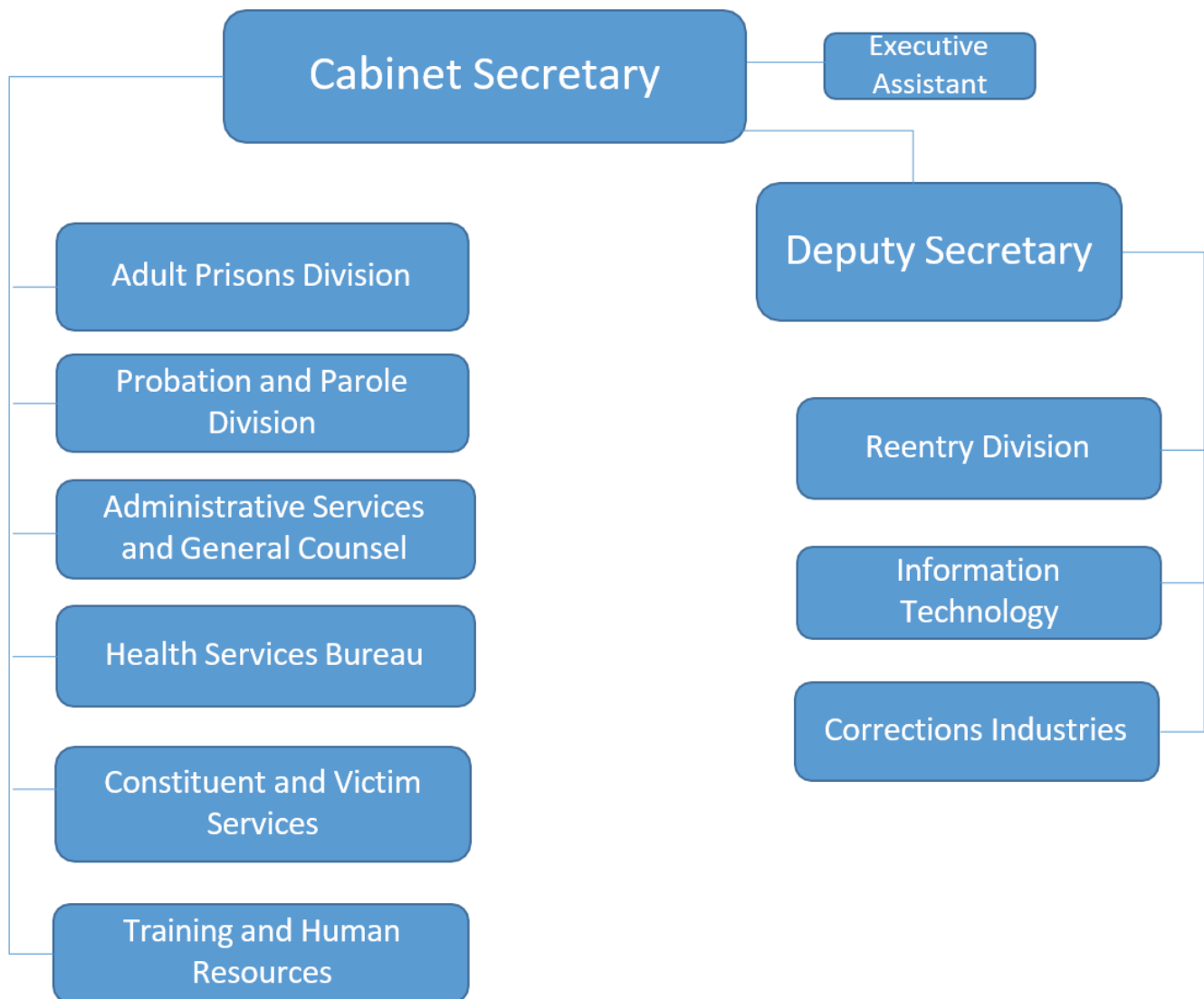
The APD oversees operations at 11 correctional facilities with a housing capacity of 7,655. The total prison population averaged 5,703 in FY22. After several years of declining admissions, prison intake rates increased by 2 percent in FY22 compared to FY21, marking the first rise since FY15. APD and PPD made several operational changes aimed at addressing individual needs and in collaboration with partner agencies, focused on seeking safe alternatives to incarceration whenever appropriate. Within APD each facility provides case management, behavioral health, medical services, education and vocational opportunities.

The PPD operates 5 regions made up of 46 district offices throughout New Mexico. These offices work to assist and supervise more than 16,000 individuals on probation and parole. Collaboration between APD and PPD aimed at taking a holistic approach to personal development, transition planning and successful outcomes for incarcerated persons and individuals on supervision resulted in the establishment of the NMCD's new Reentry Division and program budget code.

The New Mexico Corrections Training Academy (NMTCA) provides instruction to corrections professionals at all levels, including correctional officer and probation and parole officer academies. as well as a variety of other training services within PS. This area also encompasses budget management, information technology, victim and constituent services, public relations, general counsel and the Office of the Secretary. Finally, the CI program has undergone internal restructuring and is expanding operations to more effectively serve incarcerated individuals and external clients.



# Organizational Structure





# Adult Prisons Division

## Purpose of the Program

The purpose of the APD is to contribute to New Mexico communities by increasing public safety through operating safe and professional correctional facilities and providing opportunities for offenders to succeed as contributing law-abiding citizens.

## Major Accomplishments

NMCD significantly advanced its mission in FY22 through targeted recruitment efforts, enhanced correctional programming, substantial reforms in facility operations and overall reduced recidivism. To address staffing shortages, NMCD expanded statewide recruitment, implemented bi-weekly screenings, and launched consecutive academies in Santa Fe alongside remote academies to support facility-specific needs. A new Certification by Waiver program was introduced, streamlining the hiring of qualified individuals through a 160-hour training model.

In compliance with the federal Prison Rape Elimination Act, NMCD conducted statewide staff training, policy reviews, and created educational materials for staff and inmates. PREA audits were conducted across multiple facilities, ensuring alignment with federal standards.

The department made considerable progress in reducing the use of restrictive housing. Notably, no female inmates are currently housed in restrictive units, and Western New Mexico Correctional Facility eliminated its use entirely through alternative sanctions. Other facilities have adopted innovative strategies to minimize restrictive housing durations.

Technology and virtual programming were expanded to provide educational, rehabilitative, and family engagement opportunities across all facilities. Virtual programming platforms were installed in all public facilities that allowed community providers to continue and widen vital programming for incarcerated individuals across facilities and connect staff between facilities to ensure continuation of programs and services. Commercial Driver's License and CAT simulators were launched to improve post-release employment readiness, and video visitation continued to foster essential family connections.

NMCD intensified efforts to curb contraband and enhance facility safety. Enhanced monitoring, canine training, and proactive investigations led to increased narcotics recovery, successful prosecutions and overall safety. Peer-led health education contributed to nearly 90% inmate vaccination rates against COVID-19, underscoring the department's commitment to wellness and safety.



# Adult Prisons Division

Finally, NMCD continued to develop and implement evidence-based programs aimed at reducing recidivism and transforming prison culture. The overall three-year recidivism rate of offenders released from NMCD's custody decreased 7% between FY21 and FY22. Recidivism due to new offenses remained relatively stable between FY21 and FY22, while recidivism due to technical parole violations fell 6% over the same period. Building on the progress made in FY22, the department remains committed to advancing its efforts into the next fiscal year, with a continued focus on public safety and promoting successful reentry outcomes for all individuals in its care.





# Probation and Parole Division

## Purpose of the Program

The purpose of the PPD is to achieve public safety through reduced recidivism by providing cost effective alternatives to incarceration, post incarceration support services, and intermediate sanctions. Emphasis is on high-risk and high-need offenders to facilitate sustained behavioral change by providing evidence-based programming, supervision, and residential and nonresidential placement services to offenders on probation or parole in our communities, reducing the probability of criminal behaviors.



## Major Accomplishments

In FY22, PPD, significantly expanded access to comprehensive behavioral health services for offenders under supervision. Utilizing approximately \$10 million annually from a \$40 million division budget, NMCD administered a centralized contract to deliver outpatient services—ranging from anger management and life skills to specialized mental health, sex offender, and substance abuse treatment—through 14 contracted providers. An additional six vendors provided transitional living support, including inpatient and dual diagnosis treatment through the New Mexico Men’s and Women’s Recovery Academies, with an average program duration of nine months. In FY22, recidivism rates at both the men’s and women’s recovery academies showed significant improvement over FY21, with the men’s recidivism rate falling 10% and the women’s falling 9%.

PPD further strengthened statewide behavioral health networks by maintaining active partnerships with:

- 20 contracted behavioral health providers
- 31 transitional living providers
- 11 residential treatment centers
- 42 non-contracted outpatient treatment providers
- 13 shelters
- 5 veteran-specific programs
- 12 supplemental health and human service resources

# Probation and Parole Division

To promote long-term housing stability and community reintegration, NMCD successfully expanded funding use for housing deposits and rental assistance, enhancing offender access to secure housing statewide. Recognizing the challenges of service delivery in rural and southern New Mexico due to demographic and resource disparities, NMCD concentrated intensive supervision and programming efforts in Region II, where the highest-risk individuals are served under the Intensive Supervision Program and Community Corrections Program, with statutory caseload limits ensuring focused oversight.

In addition, NMCD continued to improve evidence-based supervision by expanding officer training in COMPAS risk assessment and Static-99 sex offender evaluation tools. A statewide “train-the-trainer” initiative was completed in partnership with APD, along with ongoing COMPAS refresher courses, ensuring consistent application of assessment standards.

Addressing the opioid crisis, PPD broadened its officer certification program in Narcan administration, equipping officers to train offenders and their families in overdose response protocols. These efforts underscore NMCD’s commitment to public safety, offender rehabilitation, and health equity across all regions of New Mexico.







# Corrections Industries

## Purpose of the Program

The purpose of the CI is to provide inmates vocational training and work experience to prepare them for employment upon release. The strategic objectives of the program are to promote new and profitable products and services that are affordable to customers, provide training and transferable skills for inmates, and reduce inmate idleness. The key measure of success is to reduce recidivism.

## Major Accomplishments

Throughout out the fiscal year, CI significantly advanced its mission to provide meaningful employment and marketable job skills to the inmate population, despite unprecedented challenges. CI strengthened partnerships with Recidivism Reduction's initiatives and APD, expanding training and employment across all custody levels.

These efforts contributed to measurable improvements in readiness for reentry, with increased participation in certified training programs and job placements. By aligning its operations with public safety goals and workforce development strategies, CI continued to play a vital role in preparing inmates for successful reintegration into society.

CI achieved several key milestones aimed at expanding inmate work opportunities and enhancing operational efficiency. CI conducted a request for proposal review and awarded a new contract for enhanced commissary services, projected to increase inmate work opportunities by 75% while also supporting post-incarceration employment placement and reducing staff involvement in distribution. A comprehensive audit of print operations led to actionable recommendations, resulting in modernized equipment and increased job placements within the print plant. CI also secured a major upholstery contract with the Mid-Region Council of Governments to reupholster 3,200 seats for the Rail Runner transit system, providing inmates with valuable, marketable skills. In response to the COVID-19 pandemic, CI produced tens of thousands of face coverings for state and local agencies, demonstrating adaptability and offering inmates in-demand training in textile and manufacturing. Additionally, CI established a centralized warehousing and distribution center, streamlining inventory management and order fulfillment while creating new training opportunities in the high-growth logistics sector.

Despite supply chain disruptions, state agency telework policies, and workforce quarantines, CI sustained operations and limited revenue loss to just 17% year-over-year. CI's efforts ensured continuous operation of manufacturing plants, delivery on service contracts, and, most importantly, the ongoing provision of valuable hard and soft skills to inmates, reinforcing its commitment to public value and post-release success.

# Program Support

## Purpose of the Program

Program Support exists to provide high-quality administrative support, strategic direction, and oversight to the department's operating units, ensuring clean audits, effective budget and personnel management, and the delivery of cost-effective management information systems and targeted training. During the COVID-19 crisis, the New Mexico Corrections Department (NMCD) implemented bold changes to maintain safe and efficient operations. By reorganizing workflows and strengthening oversight, the department enhanced its ability to serve and protect communities statewide. As in-person work became challenging, many staff members successfully transitioned to remote work, ensuring continuity of services while opening the door to innovative, future-focused work practices. Behind the scenes, teams managed budgets with discipline, submitting audits on time and making fiscally responsible decisions. In collaboration with the New Mexico Sentencing Commission, the department improved population forecasting, resulting in more efficient resource allocation and taxpayer savings. Technology also played a critical role in these advancements. NMCD expanded its use of security cameras and introduced enhanced video conferencing tools to support remote communication. A major milestone was the development of OMNI, a modern offender management system that replaces an outdated platform, vastly improving how information is shared and used across facilities. Plans are also underway to modernize the handling of medical records, elevating correctional healthcare standards. Collectively, these efforts underscore the department's unwavering commitment to progress, safety, and service—even during times of crisis.

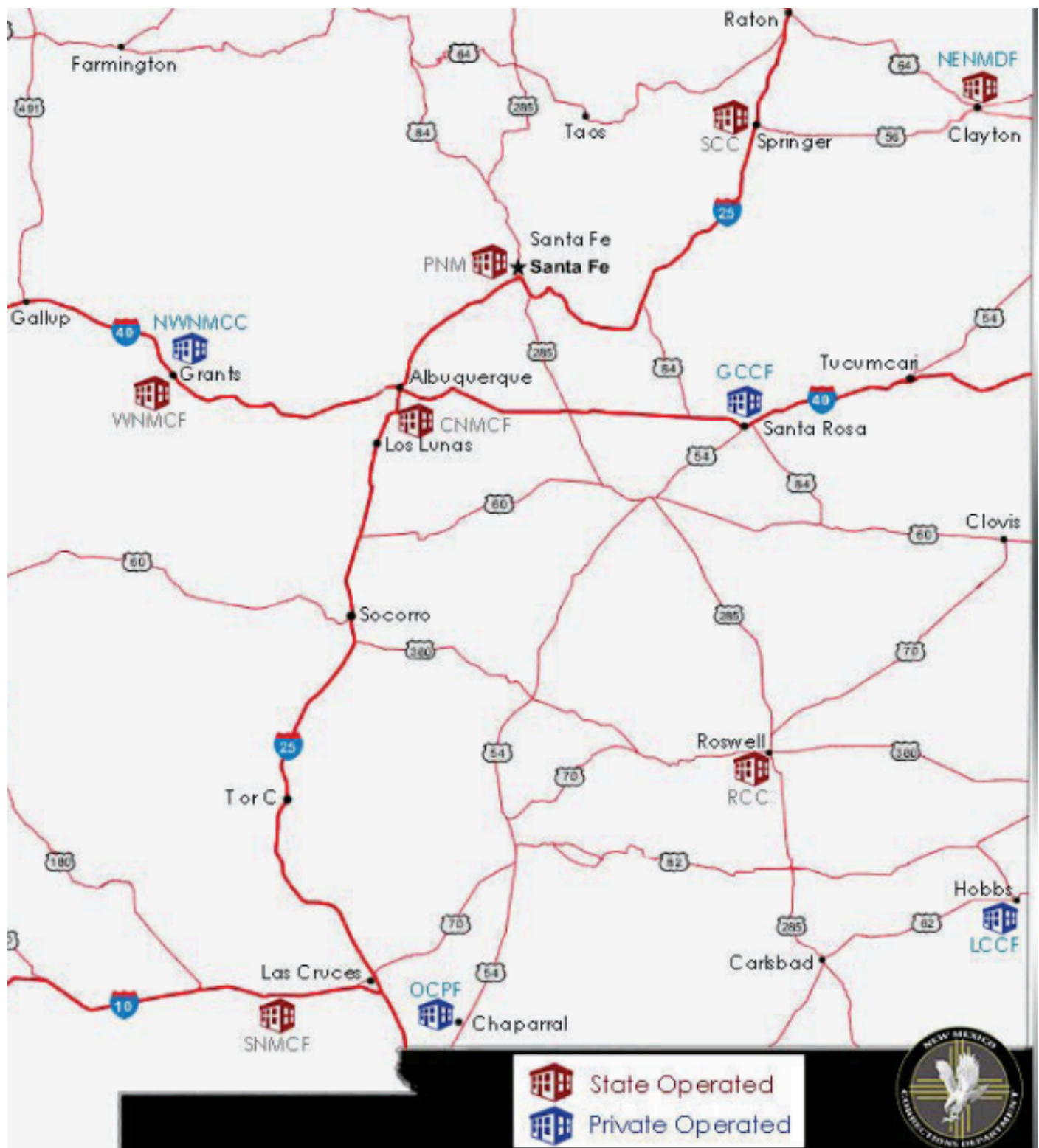






# Appendix

## Correctional Facility Locations





# Appendix

## Probation and Parole Region Breakdown and Office Locations

Region I

Region II

Region III

Region IV

