

VINE is a free service that allows you to anonymously check an offender's custody status by phone, website, or mobile app. You can also register to receive automated notifications about changes in custody status by phone, email, text, or mobile app. TTY service for people with hearing loss is also available.

Write down the following information, remove this panel, and keep in a safe place:

Offender Name

Offender/Booking Number

Your four-digit PIN



Download the VINELink mobile app.
Search for "VINELink" on your mobile device app store or scan this QR code.



VINE Facts:

- If you feel you are in danger, call 911 immediately.
- VINE is confidential. The offender will not know you are registered with this service.
- VINE provides information on offenders in custody in New Mexico.
- VINE calls automatically when an offender's custody status changes. You may get a call from VINE in the middle of the night.
- Write down your PIN and keep it in a safe place. For safety reasons, do not share this information with others.
- If you do not answer a notification call, VINE will leave a message and will continue calling back, up to 24-48 hours, or until you enter your PIN.
- Do not register a phone number that rings to a switchboard.
- You can register multiple phone numbers and email addresses for notifications.
- If you forget your PIN, call the toll-free number and press zero. You will be transferred to an operator who can help you reset your PIN or cancel the notification.
- Operators are available 24/7 to assist you.

IMPORTANT!

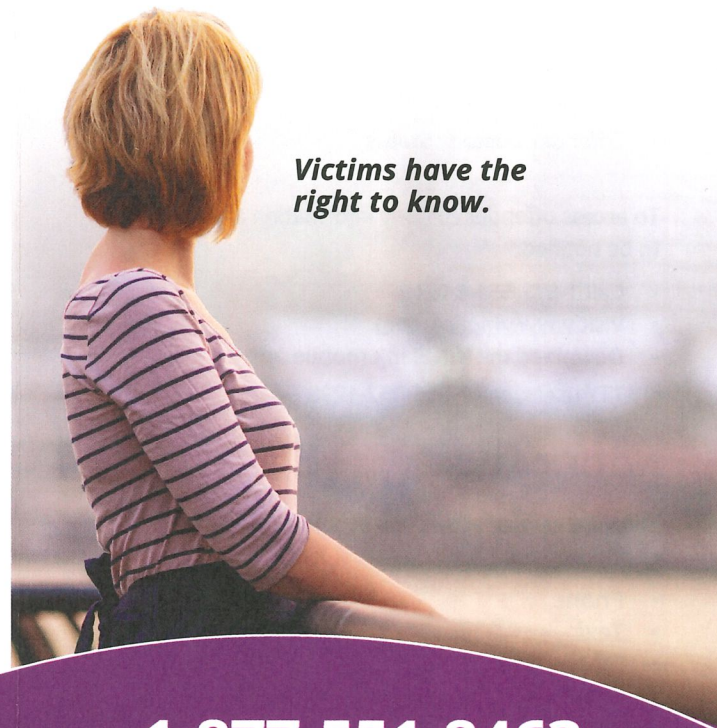
IF YOUR PHONE NUMBER OR EMAIL CHANGES, IT IS YOUR RESPONSIBILITY to call VINE at 1-877-551-8463 or go to www.vinelink.com and follow the instructions on how to change your phone, text, or email registration. Unless you update your information, VINE will be unable to contact you when necessary.



VINE®

New Mexico VINE

Information & Notification for
Offender Custody Status



**Victims have the
right to know.**

1-877-551-8463

TTY: 1-866-847-1298

VINELink.com

**Do not rely solely on
VINE for your safety.**
If you feel you are in
danger, **call 911.**

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The State of New Mexico through
the Department of Information Technology

NEW MEXICO VINE

INFORMATION

VINE is a service that lets victims of crime and other concerned citizens access timely and reliable information regarding offenders. VINE is offered free of charge to registrants, is completely confidential, and features multiple language support.

REGISTRATION

If the offender is in custody, you can register to be notified about the following events:

- Offender Custody Status

To access offender custody information and register to be notified:

- Call 1-877-551-8463
- Visit www.vinelink.com
- Download the VINELink mobile app
- TTY users, call 1-866-847-1298

NOTIFICATION

The VINE service allows you to select your preferred notification method:

- Phone
- Text
- Mobile App
- Email
- TTY

Phone Notifications

If registering a phone number, you will be asked to create a four-digit personal identification number (PIN). When VINE calls, listen to the message. The PIN will be used to confirm that the call was received. Make sure your PIN is easy to remember.



Notification Events

Once you are registered, VINE will notify you of offender status changes, such as:

- Release
- Transfer (*This may not apply to all agencies.*)
- Escape

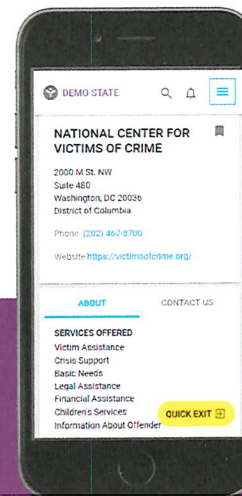
NOTES:

New Mexico VINE

1-877-551-8463

TTY: 1-866-847-1298

VINELink.com



VICTIM RESOURCES

Administrative Office of the District Attorneys

1-505-827-3789
www.nmdas.com

DWI Resource Center NM Victims' Rights Project

1-575-680-1988
www.victimrightsnm.org

Mothers Against Drunk Driving

505-255-2955
1-877-MADD-HELP (1-877-623-3435)
www.madd.org/nm

New Mexico Attorney General's Office Victim Services Division

1-505-717-3512
www.nmag.gov

New Mexico Coalition Against Domestic Violence

1-505-246-9240
1-800-799-7233
www.nmcadv.org

New Mexico Coalition of Sexual Assault Programs, Inc.

1-505-883-8020
1-888-883-8020
www.nmcsap.org

New Mexico Crime Victims Reparation Commission

1-505-841-9432
1-800-306-6262
www.cvrc.state.nm.us

New Mexico Resource Center for Victims of Violent Death

1-505-243-2222
www.bridgesforvictimsofviolentdeath.org

Parents of Murdered Children

1-888-818-7662
www.pomc.org

National Organization for Victim Assistance

1-800-879-6682
www.trynova.org

VINE Service Provider Directory

Connect with national victim service providers through the VINE Service Provider Directory. The directory is a comprehensive listing of support services, such as victim assistance, crisis support, basic needs, healthcare, counseling, legal assistance, financial assistance, and children's services. Access the directory by visiting VINELink.com or using the VINELink mobile app. Click "FIND SERVICE PROVIDERS" to begin.