

New Mexico Corrections Department



FY 19 Annual Report



Governor Michelle Lujan Grisham



Secretary Alisha Tafoya Lucero

“We commit to the safety and well-being of the people of New Mexico by doing the right thing, always.”

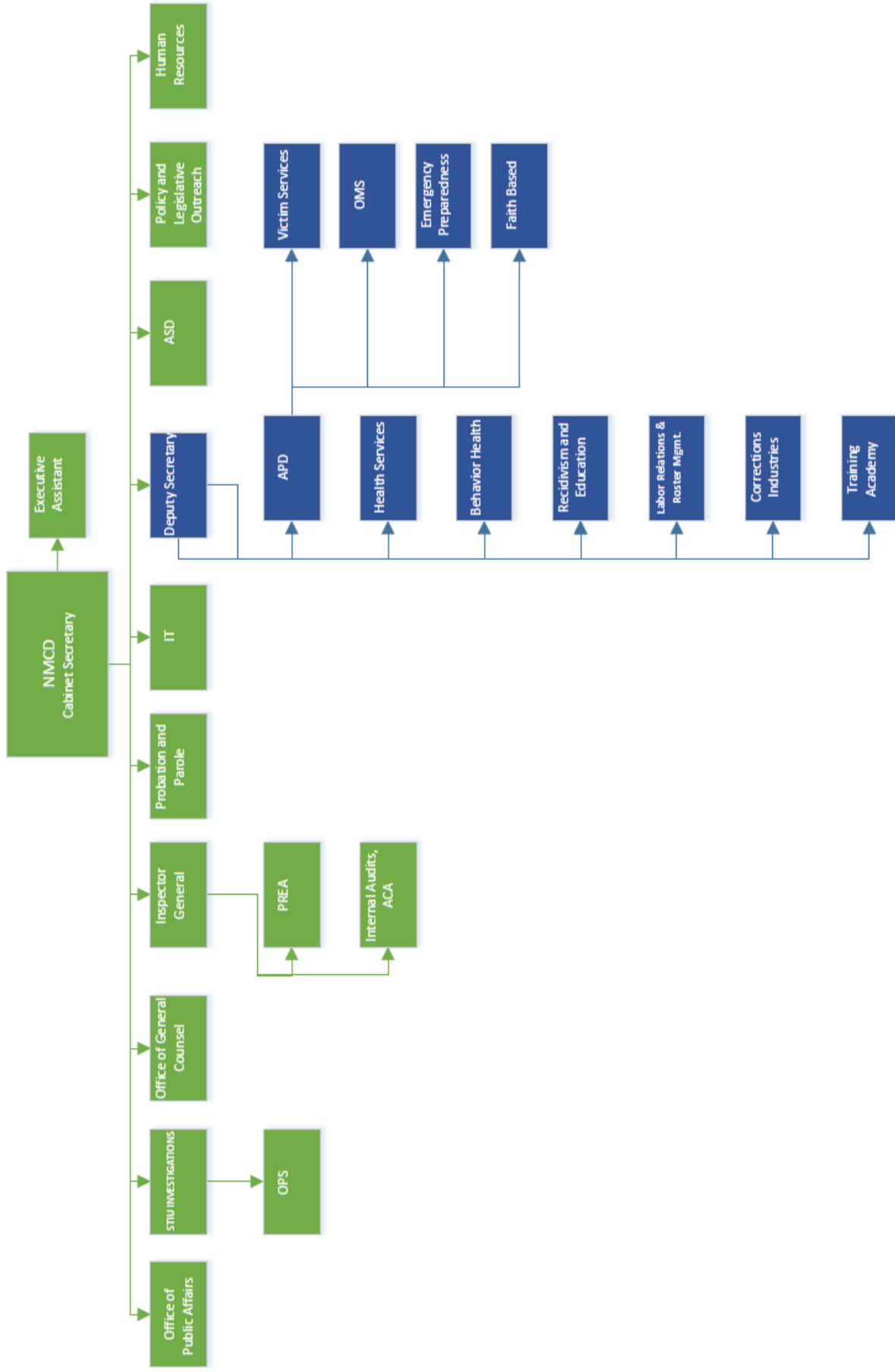
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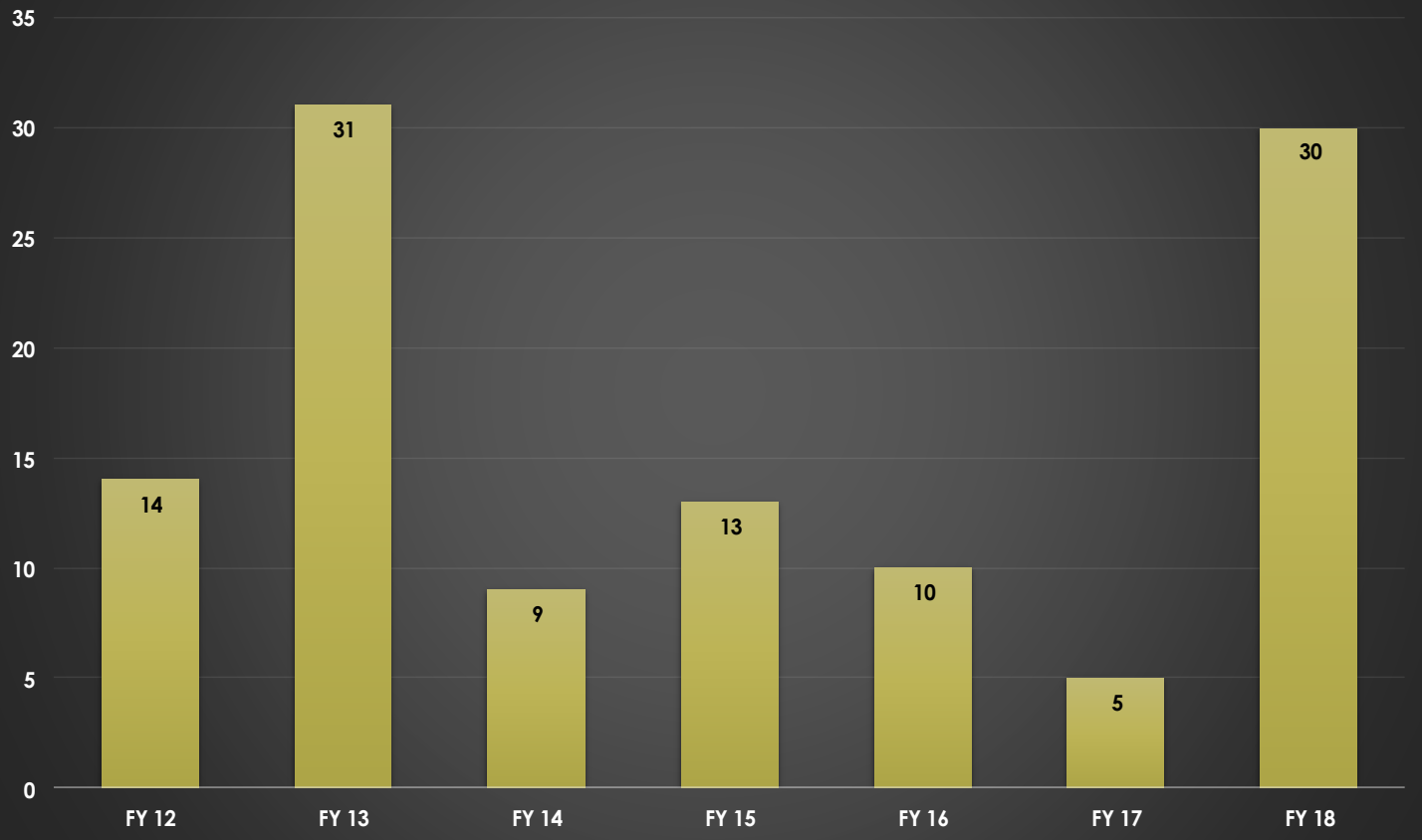


New Mexico Corrections Department Organizational Chart January 2018

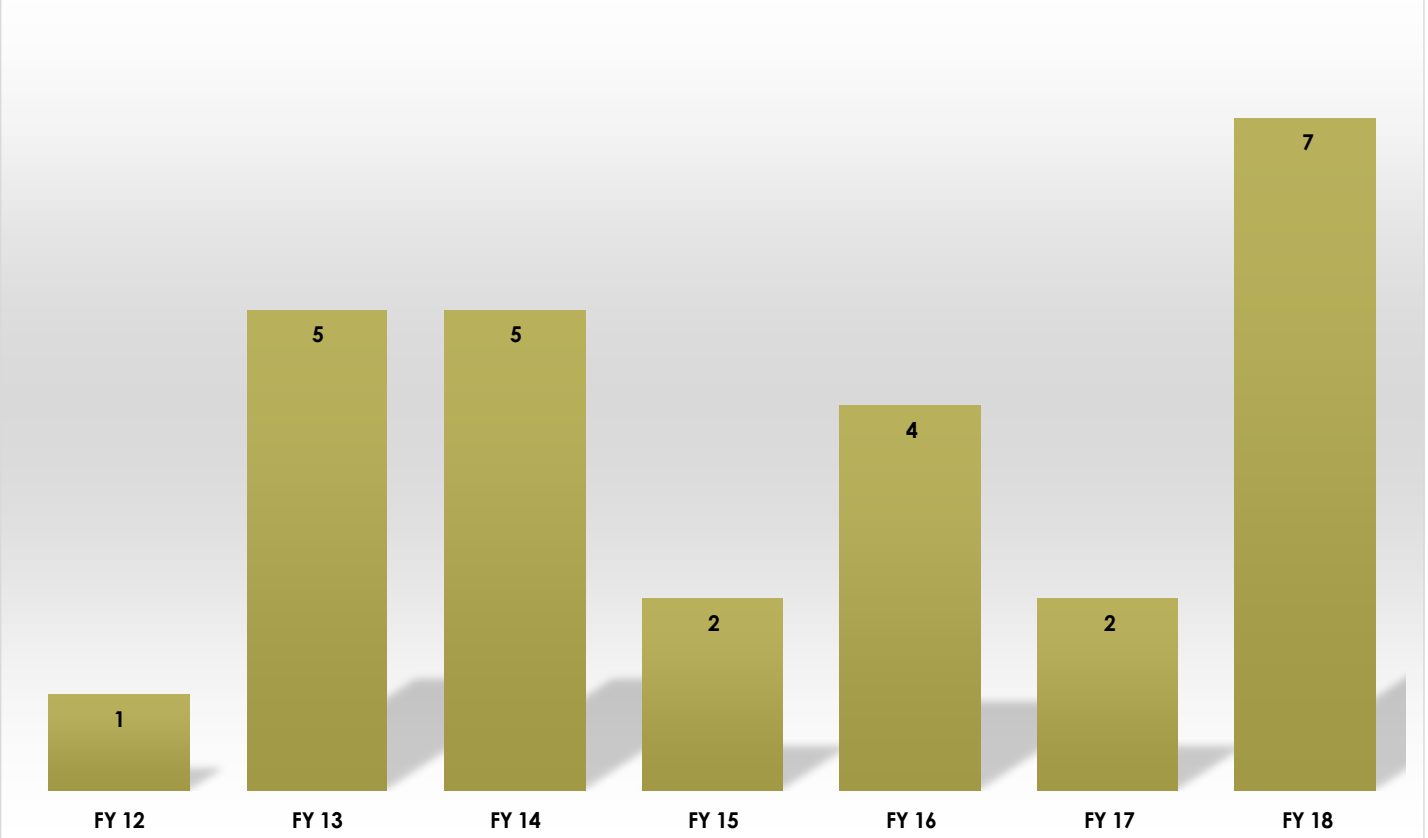




Number of Inmate-on-Inmate Assaults with Serious Injury

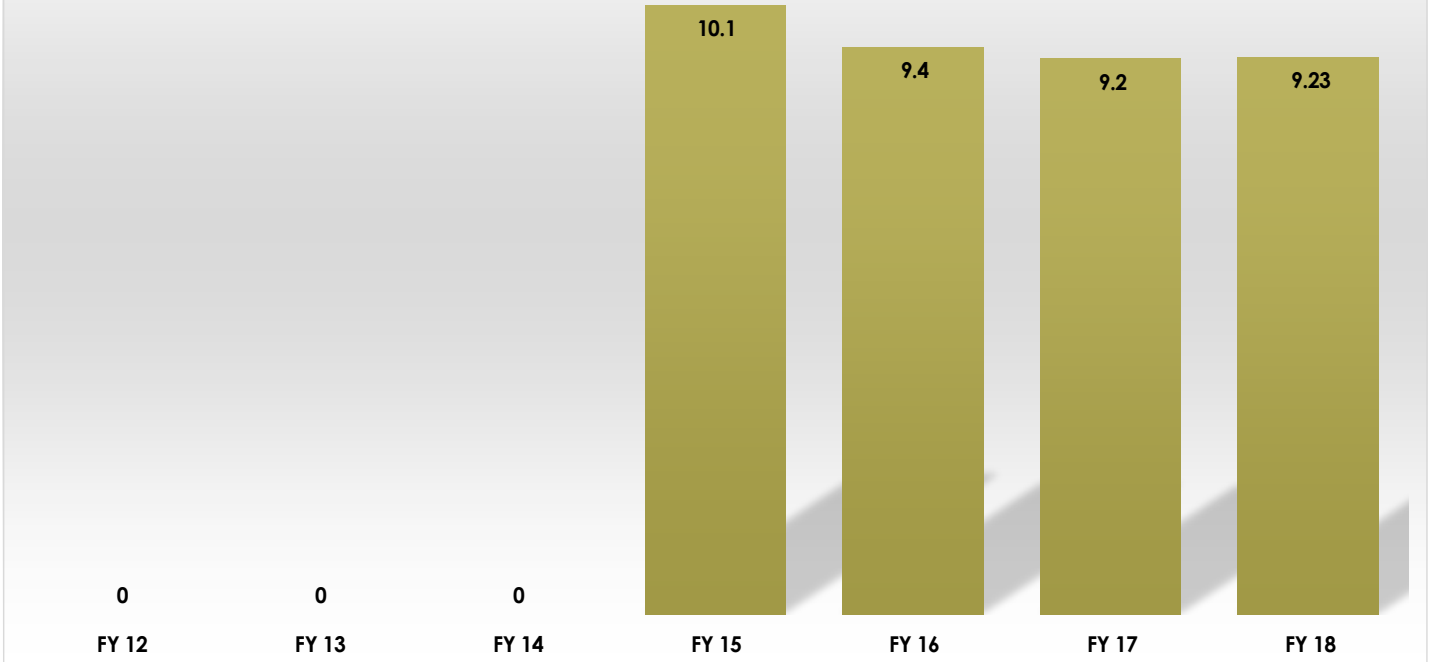


Number of Inmate-on-Staff Assaults with Serious Injury

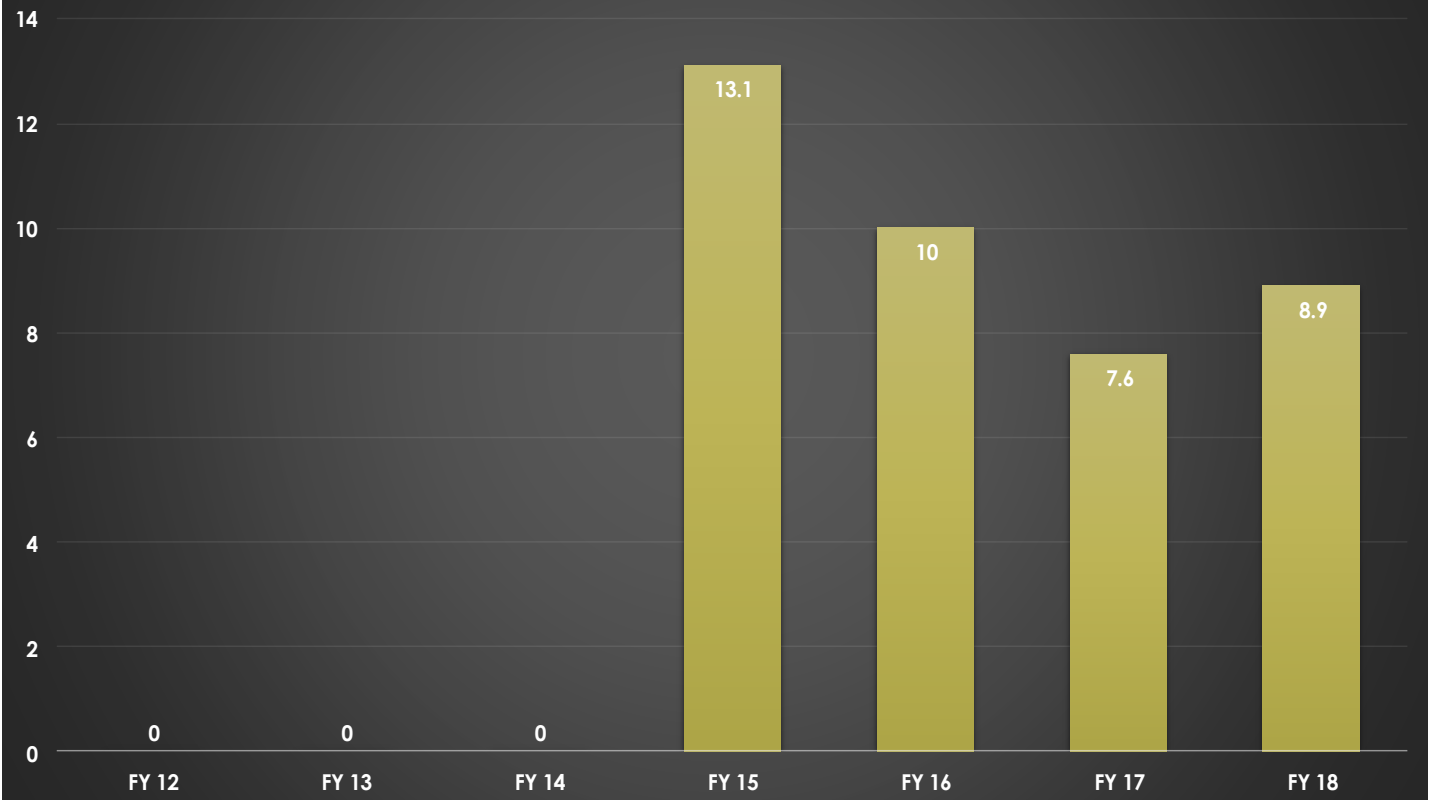


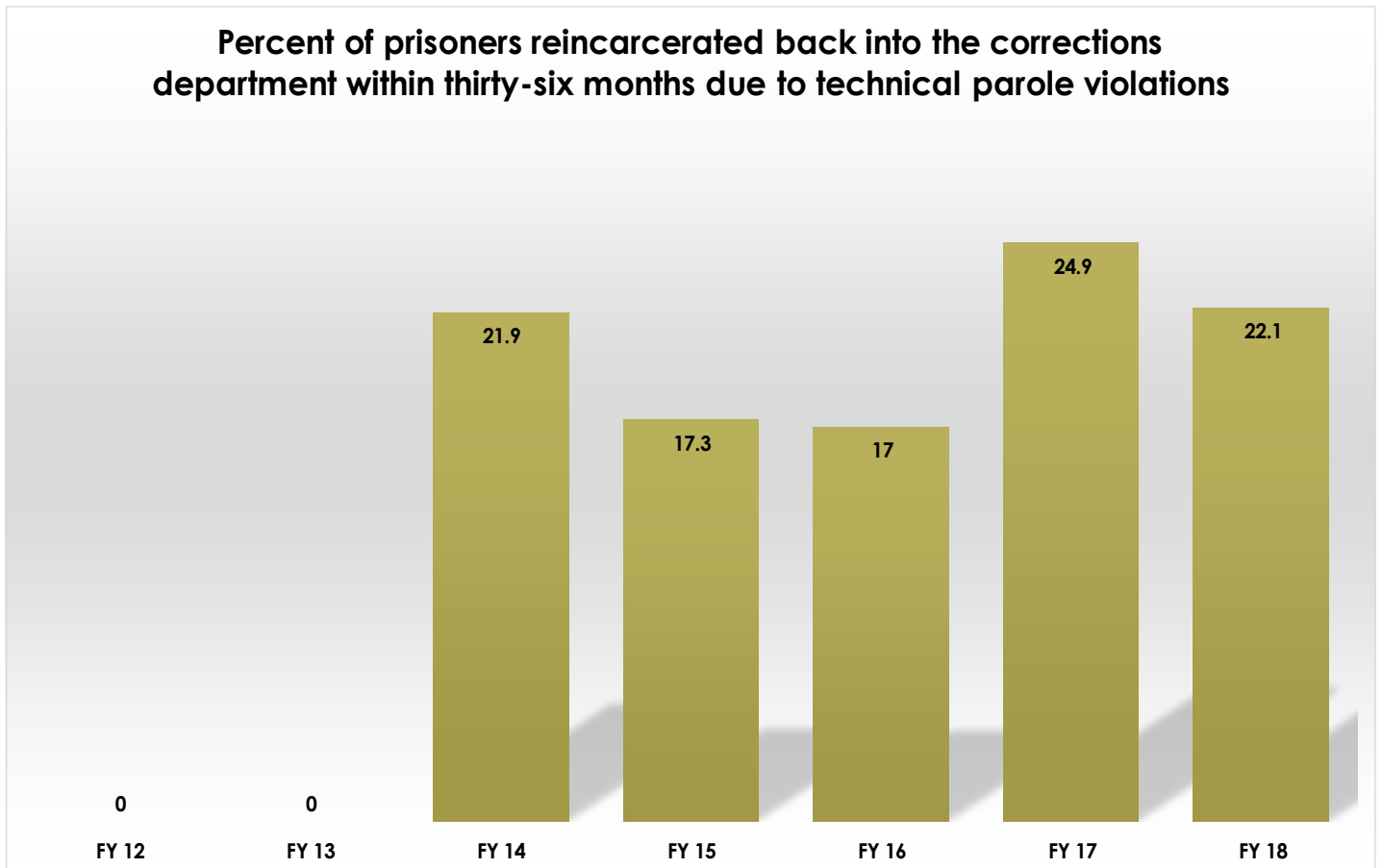
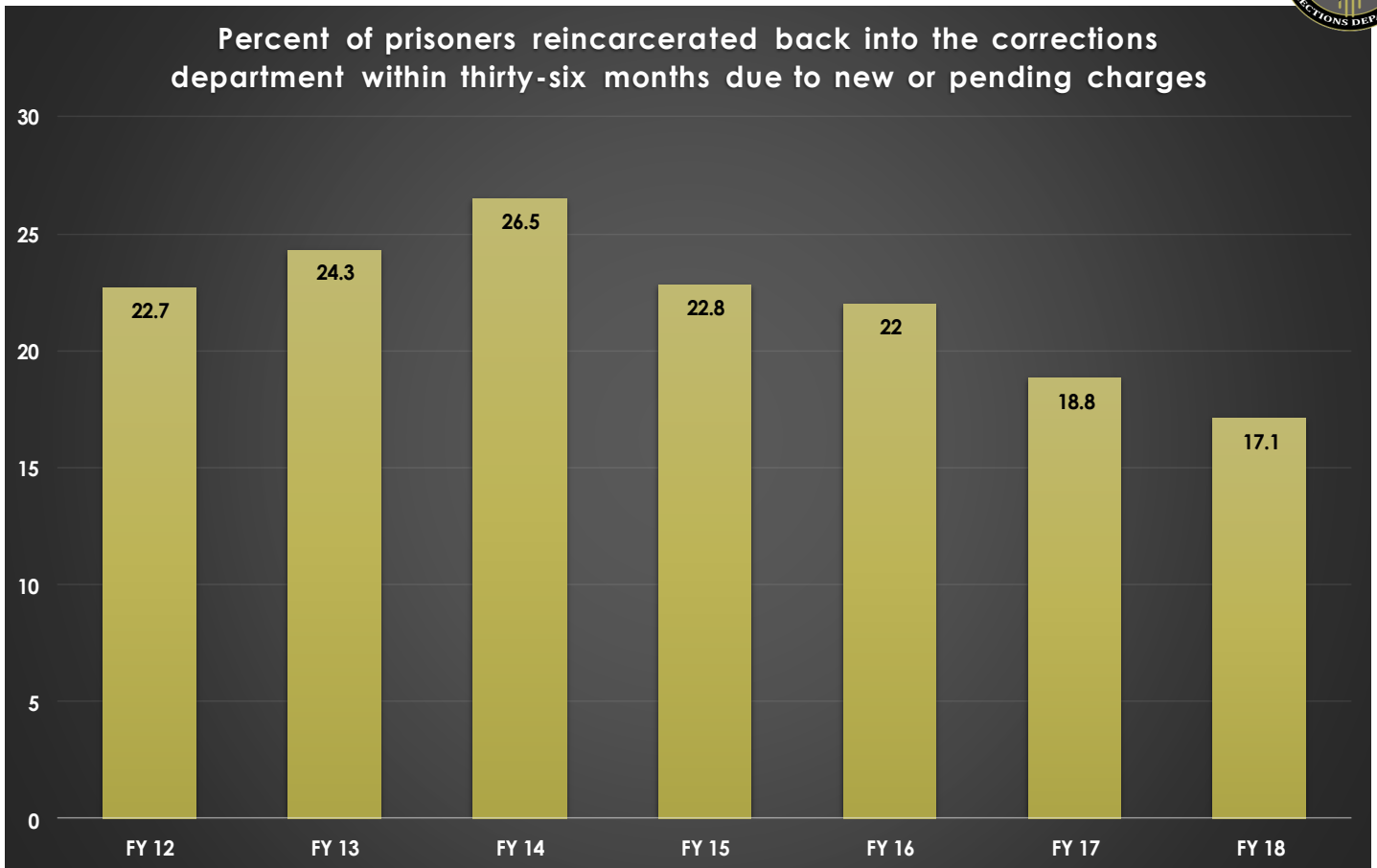


Percent of release eligible male inmates still incarcerated past their scheduled release date



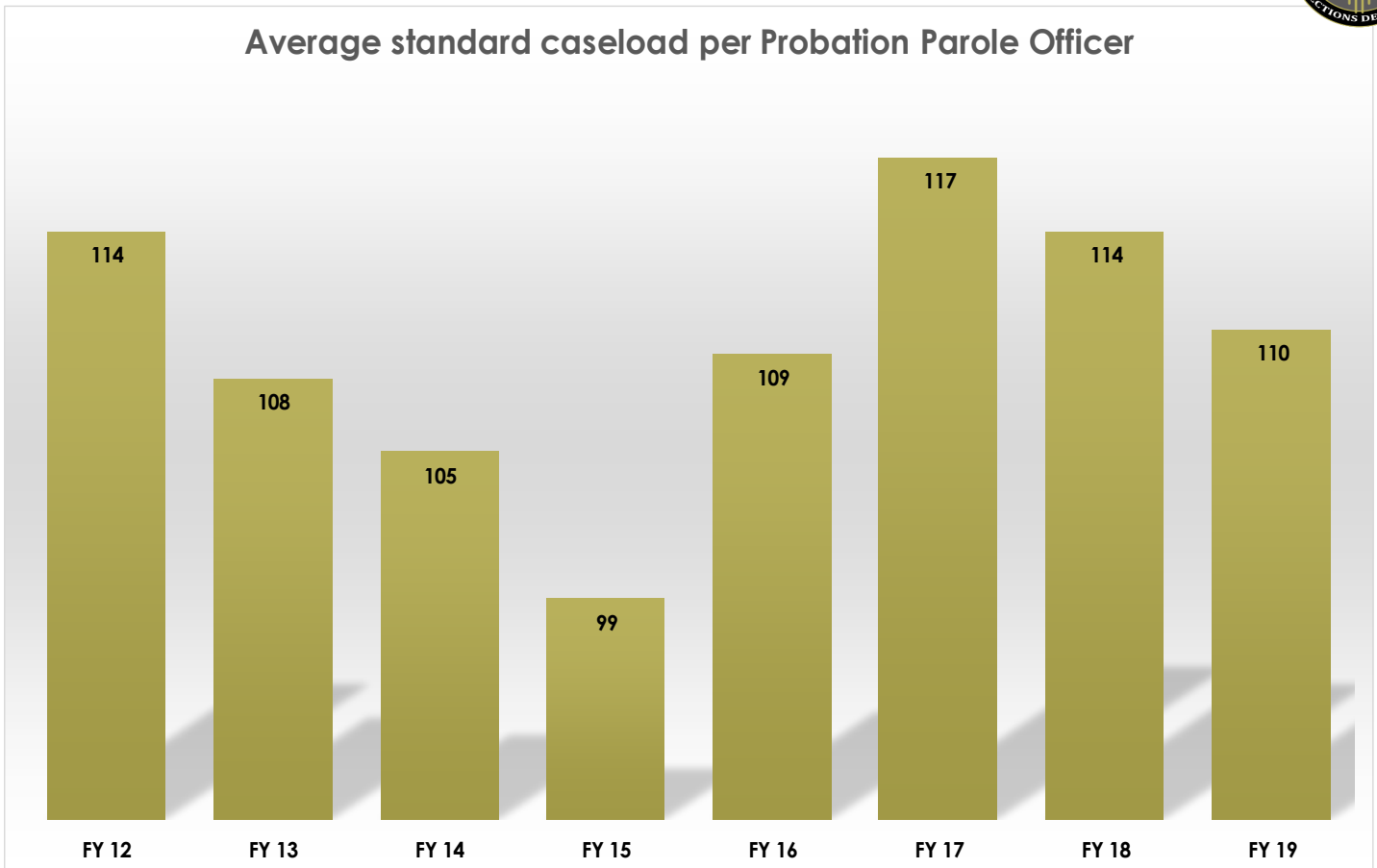
Percent of release eligible female inmates still incarcerated past their scheduled release date



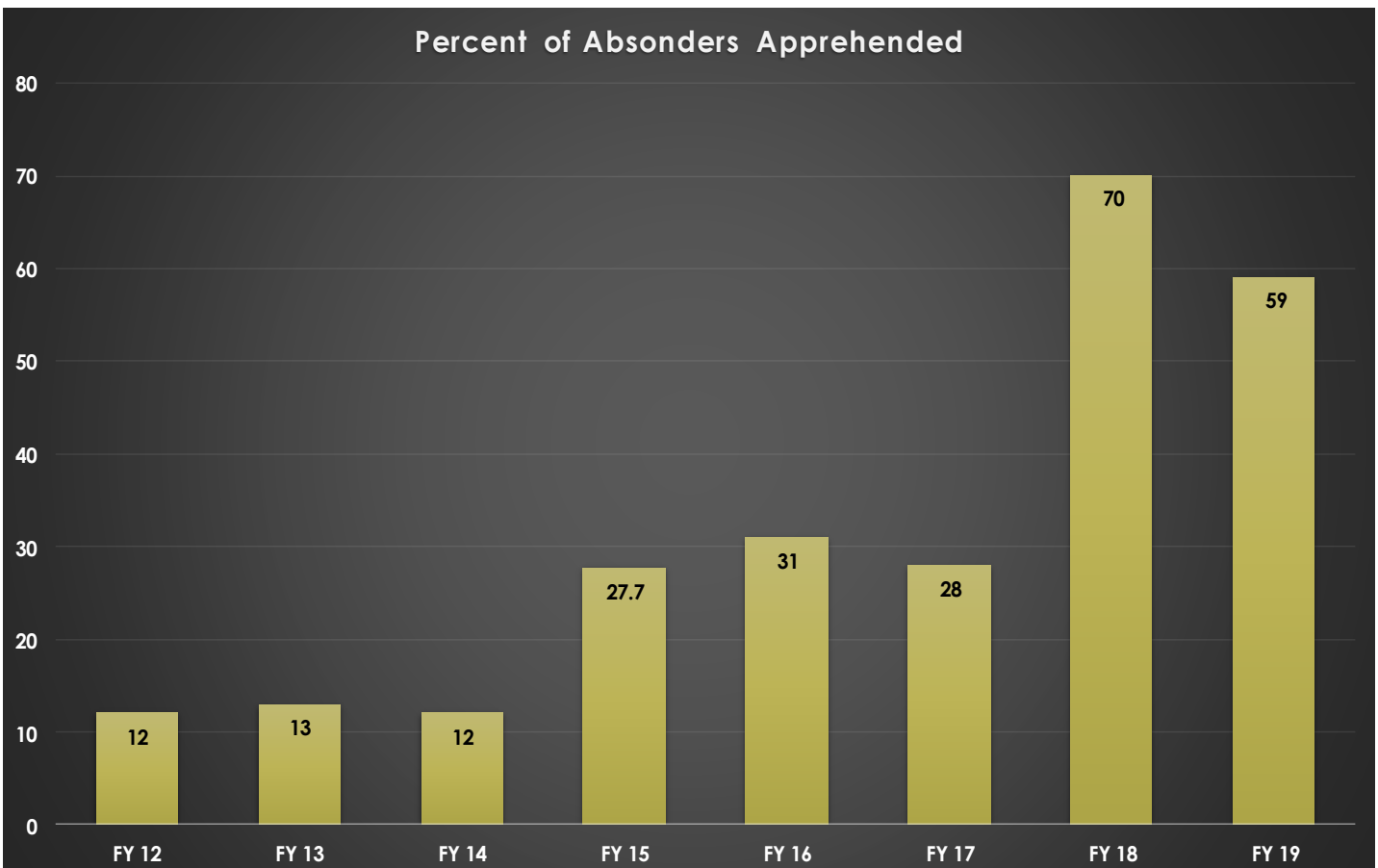




Average standard caseload per Probation Parole Officer

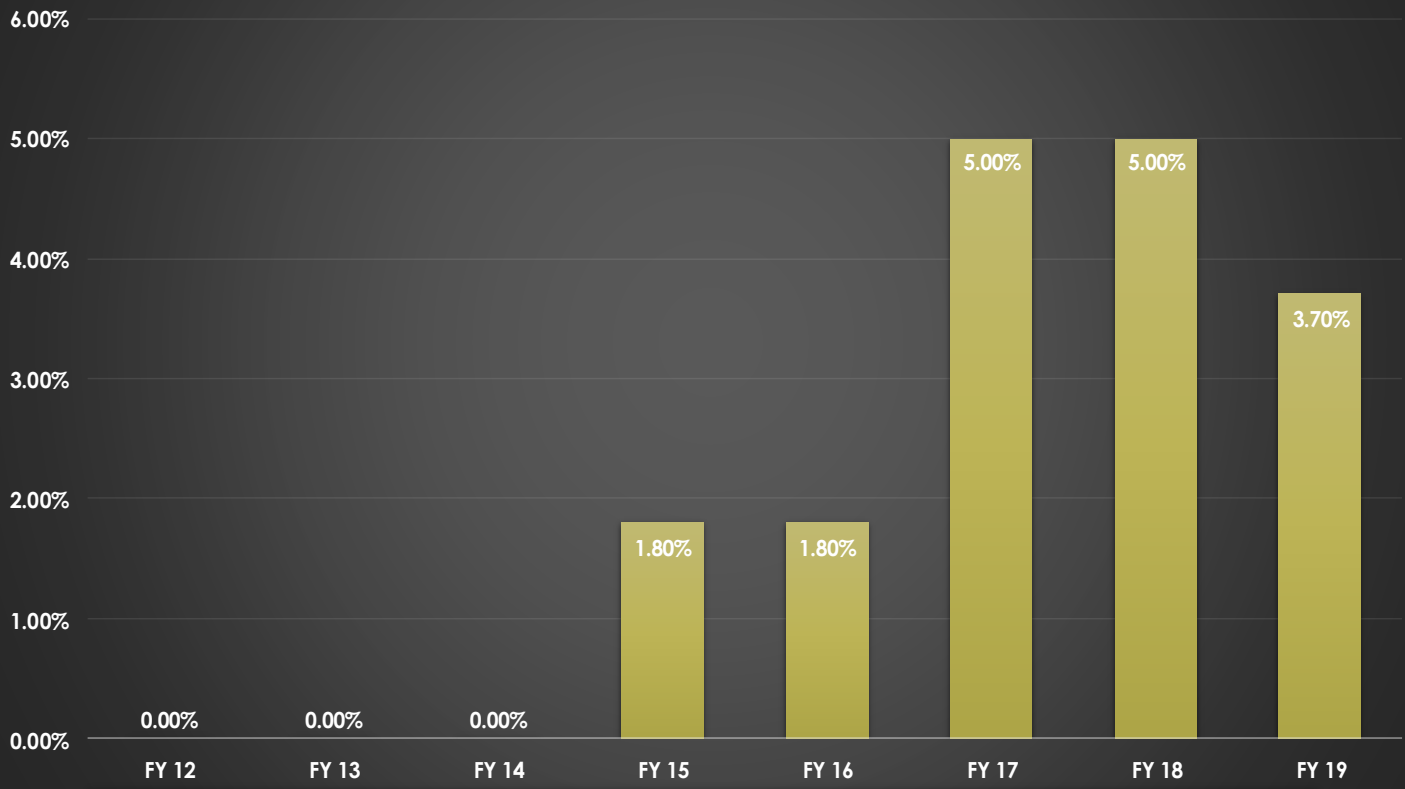


Percent of Absonders Apprehended





Percent of random monthly drug tests administered to at least ten percent of the inmate population that test positive for drug use





Administrative Services

The **Administrative Services Division (ASD)** comprises three bureaus: Budget, Financial Management and, Facilities Management. ASD provides guidance, information and expertise in the administrative support areas to ensure the New Mexico Corrections Department meets statutory, regulatory and internal administrative requirements. A priority of the division is to ensure professional service, excellence, accountability, an internal control structure, and integrity in fiscal management.

Budget Bureau

The **Budget Bureau** coordinates and directs the preparation and submission of the annual appropriation request based on statutory deadlines and direction provided by the Department of Finance and Administration. Once appropriated, the Budget Bureau is charged with the establishment and execution of the operating budget. The NMCD FY19 budget request was \$332.4 million and the final approved operating budget was \$339.3 million.

In addition, the bureau provides budgetary control and analysis for the department to include approval of purchase documents, budget adjustments, daily interaction with agency financial staff and review and analysis of budget projections for 17 budgeted cost centers. The Budget Bureau is also responsible for compiling, evaluating and reporting inmate statistical information and program performance measures on a quarterly and annual basis.

Financial Management Bureau

The **Financial Management Bureau** ensures compliance with all Department of Finance and Administration rules and regulations, as well as those of other state and federal entities concerning expenditure and accountability of funds. The bureau keeps the official accounting records for the department and prepares the financial statements for the annual financial and compliance audit. The bureau is also responsible for federal grant financial monitoring and reporting and the operation of the inmate trust accounting system. The Financial Management Bureau assists the Department with procurement and accounts payables through guidance and auditing.

Facilities Management Bureau

The **Facilities Management Bureau** manages the Department's capital outlay projects and is responsible for requesting the associated funding. The bureau provides guidance and oversight of preventative maintenance in all state correctional facilities, transitional living centers, and administration and support buildings. The bureau also provides guidance and compliance with fire and safety regulations.

Highlights:

Met the Office of the State Auditor deadline for the Department's financial audit and received an unqualified, or "clean," opinion. The Department maintained minimal audit findings for two years in a row.

Met the statutory deadlines for preparing and submitting the operating budget and the budget request to the State Budget Division and Legislative Finance Committee.

The Facilities Management was successful in completing multiple capital outlay projects to include generator replacements at multiple correctional facilities, HVAC replacement, floor replacement at the training academy dormitory to name a few. The Facilities Management Bureau was also instrumental in completing multiple small projects with available funds at fiscal year-end.

Accounts Payable processed 13,254 payment vouchers in FY19. The AP area provided business offices with monthly reports to manage payments more efficiently. As a result, the year-end accrual was almost \$5 million less than the previous year. In addition, AP implemented paperless financials which cut down on filing, copying, and printing and created a more efficient process and a timely turnaround on payments.



Information Technology

The **Information Technology Division (ITD)** is responsible for providing the highest quality technology-based tools and services to create and maintain strong information technology systems to support agency staff and promote agency efficiency and accountability. The structure of the ITD is as follows:

Office of the Chief Information Officer

Through the direction of the NMCD Chief Information Officer (CIO) and Deputy Chief Information Officer, the Office of the CIO is responsible for providing overall direction of all technology efforts for the Agency, based on identified goals. The Office of the CIO provides recruitment, training, supervision, support, evaluation and oversight of all IT personnel, IT procurement, review and approval of all IT hardware and software for NMCD, and management of the IT budget. The Office of the CIO creates and enacts both short and long-term IT plans, writes and presents business cases to obtain funding for new technology and creates and maintains all IT-related

policies and procedures. Additionally, the Office of the CIO provides executive oversight and leadership for all IT-related contracts and projects.

ITD is divided into four additional sections - Infrastructure, Applications/Database, Project Management and Business Analysis/Quality Assurance. This structure supports the alignment of Information Technology with the goals of Agency business. These four areas work together to provide quality service and support to approximately 2400 users statewide in prison facilities, probation and parole offices, the adult parole board, and centralized administration and training locations.

Applications/Database

The Application section is comprised of application developers who are responsible for the design, development, implementation, maintenance and operations of NMCD applications both large and small. NMCD's main legacy application, Criminal Management Information System (CMIS), tracks over 22,000 offenders from intake to successful community reentry and reintegration.

The Database section is responsible for the development and design of database strategies, monitoring and improving database performance and capacity, and planning for future expansion requirements for both small and large databases such as the Criminal Management Information System (CMIS) and the OMNI/CORIS® system. As the OMS Replacement Project progresses and is implemented, the role of the developers may shift based on a reduced need for internal development to maintain the OMNI/CORIS® solution. Configuration and workflow process will replace much of the previous development efforts, allowing the developers to focus on other ancillary systems that the agency requires. Additionally, our selected vendor, Abilis Solutions Corp., will be training and certifying our internal staff on their development and architecture platform, so that we can be less dependent upon the vendor going forward, and can even contribute to the development effort of their system. A reduced need for full development responsibility for the OMS also provides opportunities to develop other ancillary systems based on Agency need.

Business Analysis/Quality Assurance

The Business Analysis section consists of business analysts who elicit and document needs based on business processes and translate them into specific and identifiable requirements that can be developed to enhance existing systems or create new systems such as our Criminal Management Information System (CMIS) and OMNI/CORIS®.

The Quality Assurance group is responsible for all reporting and statistical analysis from our offender management system.

The two group's work together providing data analysis and potential corrective action for all data entered into the CMIS and OMNI systems.

As with the Development group, the Business Analysis/Quality Assurance group will have more time to focus on other tasks due to the configurable nature of CORIS®. More time will be available to focus on business intelligence and data analytics, an area that has, to this point, not been possible due to the administrative overhead of supporting the existing, antiquated system. With the additional funding received to implement the Birst BI tool, this focus shift can be realized.





Information Technology

Infrastructure

The Infrastructure section consists of the help desk, desktop hardware and software support, server hardware and software support, network security & compliance, video conferencing, video surveillance and telecommunications. With the new hyper converged environment, along with the new disaster recovery site at Southern New Mexico Correctional Facility (SNMCF), there will be both a reduction in administrative overhead, as well as service improvements through replication, deduplication and compression. A true disaster recovery site that can be ported and brought online within minutes to provide business continuity is a goal that the agency has been moving toward for some time.

Project Management

The Project Management Office (PMO) is designed to integrate project management practices within the organization. The PMO is responsible for execution and delivery of projects, soliciting business solutions, executing governance and control, communications throughout the organization and ensuring successful project delivery. One of the largest projects within the PMO, the OMS Replacement project, is a multi-year, multi-million dollar implementation project. A reorganization of the PMO is forthcoming, based on Agency need.

2018/2019 Highlights:

- ◆ Continued large scale standardization of video surveillance network statewide at prison facilities and probation and parole offices, decommissioning numerous legacy DVR's and both streamlining and improving user experience.
- ◆ Setup and implementation of hyper converged environment and the successful migration of mission-critical NMCD files shares.
- ◆ Implemented a disaster recovery center in Las Cruces, NM, where asynchronous replication occurs, allowing Agency to continue business operations in the event of a disaster at the Central Office location.
- ◆ Conducted new classification scoring form pilot – provided historical classification data to aid research/ investigation of the scoring results of new form versus existing scoring instrument in CMIS. The new form factors in mental health indicators and gender specificity.
- ◆ Obtained necessary funding to complete the OMS Replacement Project, for the OMNI system, and all additional functionality requested, including a mobile solution for probation and parole officers in the field, a business analytics tool, and a data standardization module, to assist in the sharing of inmate/offender data with other public safety entities and Agency partners.
- ◆ Deployed OMNI v8.8, v8.10 and v8.11 on development and sandbox environments, which has started the user validation process of requirements and functionality of the new offender management system.
- ◆ Completed OMNI – Hunter Camera setup/pilot, providing a method at intake centers for prison, and probation intake for staff to take and save photos to the OMNI system in a standardized way.
- ◆ Completed N-Dex data exchange adapter implementation, allowing offender data for incarcerated inmates and offenders under community supervision to be shared with the FBI's N-Dex system.
- ◆ Created and deployed a new application supporting the NMCD cadet screening process.
- ◆ Upgraded multiple internal decision support systems from a VB.NET platform to C#.
- ◆ Kicked off a project to upgrade the InTime system, for Correctional Officer's (CO) post/shift bid selection, scheduling and time reporting to the most current version, which will add many new features for both Roster Management staff and CO's.



General Counsel

The **Office of General Counsel** manages all legal affairs for NMCD. The Office provides legal advice on a wide variety of topics to NMCD administrators as well as to employees in the field. It also provides legal representation to NMCD or its employees in several types of cases, including employment and labor law, civil rights, tort claims, judgment and sentence interpretation issues, and miscellaneous civil and criminal matters.

Attorneys in the Office of General Counsel also provide training to correctional officer cadets on a regular basis and specialized training to other employees on an as-needed basis. The OGC also reviews and approves professional services agreements and is involved in negotiating many of NMCD's most important contracts. Additional responsibilities include reviewing and approving NMCD policies and procedures, providing responses to requests made pursuant to the Inspection of Public

Records Act, responding to numerous subpoenas, and supervising NMCD's Equal Employment Opportunity officer.

Highlights:

- Represented NMCD in 3 disciplinary arbitrations, and in 14 State Personnel Board appeals of employee disciplinary actions.
- Defended NMCD in over 75 inmate pro se civil law-suits.
- Represented NMCD's interests at the New Mexico Sentencing Commissions' Legislative Committee.
- Prepared a written bill analysis for each of the numerous bills impacting NMCD during this year's 60-day legislative session.
- In 2018 reviewed, gathered documents, and responded in writing to more than 515 Inspection of Public Records Act ("IPRA") requests.
- Reviewed numerous investigative reports and proposed employee disciplinary actions for legal sufficiency.





Adult Prisons

The **Adult Prisons Division** provides administrative oversight to six state-operated and five privately operated prisons. Adult Prisons oversees prison security systems, emergency preparedness, Offender Management Services, Grievance and Appeals as well as the Health Services Bureau, which includes mental health and addiction services programs.

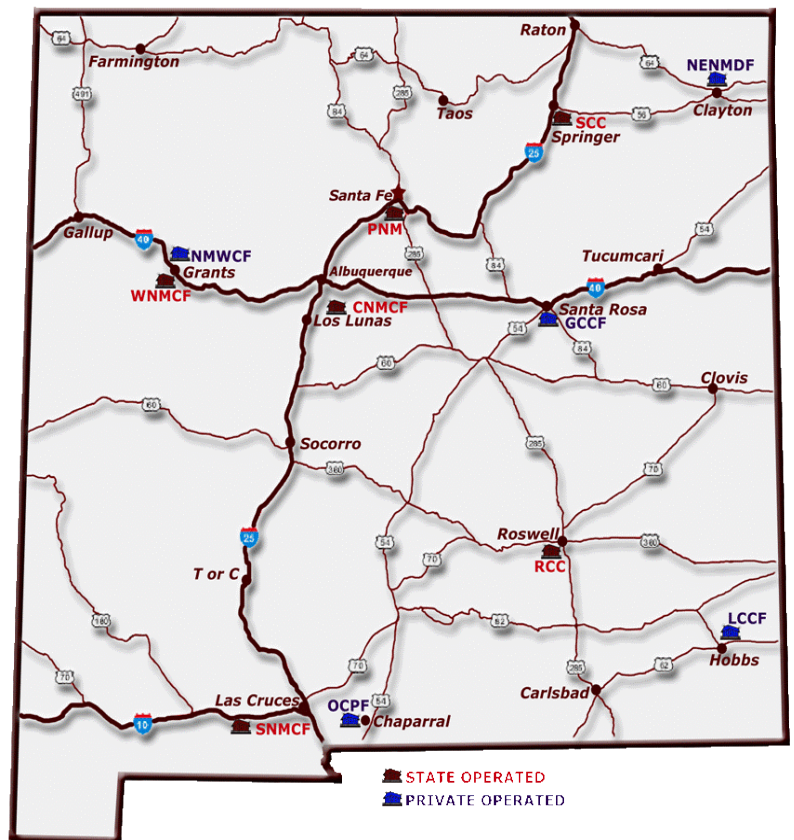
During 2018-2019 the Department's inmate population experienced a decrease in the male population, while we experienced a slight growth in our female population. In 2017-2018 the overall daily population for males was 6548 and 762 for female offenders. In 2018-2019 the daily population for males was 6443 and 768 for the female population.

All NMCD facilities Public/Private are accredited or have been re-accredited by the American Correctional Association (ACA). In 2019, the New Mexico Corrections Department received the prestigious Eagle Award from the American Correctional Association. The "Eagle Award" is the highest level of accreditation given to correctional entities that have all applicable components within their organization accredited. The Adult Prisons Division strives daily to maintain this distinctive standard of excellence in all our prisons, which is only achieved through daily adherence to sound correctional practices.

The Department continues its' commitment to safe prisons. Corrections Emergency Response Teams (CERT) and Crisis Negotiation Teams (CNT) at each prison facility can be mobilized to respond to emergencies at any facility in the State. The Security Threat Intelligence Unit works closely with Adult Prisons to share and provide information so proper response can be made to potential threats.

The Adult Prisons Divisions added new technology to combat the new wave of drug concealment in body cavities by purchasing and installing new body scanners in all our State prisons. This new technology has been effective in identifying foreign objects on an inmate's body where we can isolate the inmate reducing the inmate's ability to dispose or transfer the contraband.

The Adult Prisons Division continues to develop and implement evidence-based, promising practice and innovative programming for the purpose of reducing recidivism. We have expanded our approach to Peer Support / Mentoring programs such as the ECHO Program, Seminary Program, Redemption X, Peer Support Workers, 7 Habits of Effective People and the Inmate Observer Program. These programs provide inmates with the necessary skills and abilities to utilize what they have learned to work as Mentors and Peer educators in providing the curriculum to other inmates, promoting positive change not only to their fellow inmates, but providing culture change in our prisons.





The Adult Prison Division is committed to reducing the number of inmates housed in restrictive housing. We have utilized mission specific populations such as sex offender population, former law enforcement population and inactive gang member populations (Restoration to Population Program) to reduce the use of restrictive housing. Adult Prisons is committed to placing inmates who have engaged in recent predatory behavior into restrictive housing for a reduced amount of time, by increasing the self help / self reflective programming while in the PBMP status. The increased emphasis on programming is allowing inmates greater opportunities to change their behaviors as successfully return to general population facilities. Through these efforts we were able to reduce our use of restrictive housing to 4.5 % for 2018-2019.

The Adult Prisons Division continues to build the Office of Offender Management Services. This is a consolidation of the Inmate Records Bureau and the Classification Bureau. This promotes public safety by improving the release process to prevent early and late releases. The evolution of this office as it takes more administrative responsibilities from the facilities will allow management at the facilities to increase focus on security and recidivism reduction programming.

The Adult Prisons Divisions continues to focus on gang reduction in our prisons; we have made some significant progress in dismantling two of our Security Threat Groups within our prisons (Los Carnales and Syndicate of New Mexico.) Our new Restoration into Prison Population is aimed at giving gang members a way out of the gang life with a new start at living in a gang free environment. The program has been successful through the implementation process and is showing promise. In addition the Special Management Population (SMP) was developed. This population focuses on individuals who are having issues within their own gang, cannot function at any other facility based on enemies or refuse to participate in the Restoration into Prison Population program. The focus of SMP is for inmates to congregate in smaller 12 man housing units, engage in the pods with other inmates and develop skills needed to potentially return to general population.

During 2018-2019 the Department invested in video surveillance upgrades in our State facilities to enhance security and aid in the investigation process.

During 2018-2019 the Adult Prisons Division has put a lot of attention on recruiting and retention. Custody staff received a 6.5% pay increase while non-custody staff received a 4 % pay increase helping NMCD to be competitive with competing agencies. Equally as important we have ensured we have an eighty hours transition process at each of our facilities to assist in welcoming and providing the necessary on the job training and support to our new officers.

NEW MEXICO CORRECTIONS DEPARTMENT

ADULT PRISONS

"We commit to the safety and well-being of the people of New Mexico by doing the right thing, always."



Guadalupe County Correctional Facility

The **Guadalupe County Correctional Facility** is owned and operated by the GEO Group Inc. GCCF is a Level III medium-security prison, in Santa Rosa. Guadalupe County Correctional Facility's ongoing mission stands firm on its base to protect, secure, encourage, and to promote teamwork, fairness, values, and diverse cultural awareness. GCCF continues to expand our vocational and academic

programs and provide offenders accredited classes through Luna County Community College and MesaLands Community College.

Opened: 1999
Level: III (Males)
Capacity: 600
Average Daily Population: 580
ACA Reaccredited: July 2019



Highlights:

- ACA Reaccreditation-July, PREA -March (2017)
- **GCCF Education**—Weaving, Barber Program, ABE 1, 2, 3, ESL, Microsoft Office, Advanced Computers, Various College Programs, Math 101, Computer Lab Video, (4) College Associate/Certificates. (21 YTD) GED's Awarded, (6) Vocational Certificates Awarded, (4) Barber Licenses Awarded, Utilization of Smartboards in ALL classrooms, College Independent Studies-Variou Studies, Moodle (9) Courses, Echo Program 10 monthly, MRT – 3 completions, Fathers as Readers
- **Self-Help Groups**—Fathers Behind Bars, Apprende, Victims of Natural Disasters, Creative Art Therapy, Broken Haloes, Human Awareness , Walking in Beauty
- **Mental Health/RDAP/Cognitive Courses**—Outpatient, DWI, AA, NA
- GCCF successfully implemented **Continuum of Care (COC)** though The Geo Group. Accredited 10/17, Re-accredited 3/27/19. (4) Transition Case Managers & (1) Data Entry Clerk, Capacity (200). Core Correctional Practice Training-All Staff, Changing the Culture with COC. Faith Based implementation for inmate population, Houses of Healing, Victim Impact, Character Studies, Thresholds
- **(4) Seminary Inmates**—Pod Walking, Postural Counseling, Men of Valor, Chapel Services
- Awarded (10) \$1,000 scholarships to high school seniors within Guadalupe County.
- IPRO system added to inmate phone system

Central New Mexico Correctional Facility

Central New Mexico Correctional Facility (CNMCF) is comprised of three units. The Warden governs the units through three administrative levels: 1) Deputy Warden, 2) Unit Manager and 3) The Chief of Security. CNMCF's Level III, IV, TRU, RHU, PBPM, and RDC Main unit is located in Los Lunas, New Mexico, which is approximately 25 miles southwest of Albuquerque, New Mexico. Lo- cated in the Village of Los Lunas, it is one of the largest employers of this rural community. This is the only facility in the state with the distinction of housing levels 1 through 6 and by mission provides service to the entire state. CNMCF's Level II is located on the same grounds as the Main Unit. CNMCF's Level I is located a few miles south of the Main Unit.

It is the mission of the Central New Mexico Correctional Complex to protect the public, employees, and criminal offenders under the Department of Corrections jurisdiction by implementing sentences, programs, and services under conditions of housing, monitoring, and training, which will provide this protection in a cost effective manner. Central New Mexico Correctional Complex maintains unique programs in pursuit of this mission within its three separate units.

Opened: Main (1983), Level II (1989), Level I (1939)
Levels: I, II, III, IV, V, VI (Males)
Capacity: 1,287
Average Daily Population: 905
ACA Accredited: 2019



Highlights:

- Successfully passed ACA Accreditation with a score of 99.3 in January 2019.
- Successfully passed PREA Audit February 2019
- Construction of new kitchen is complete and fully operational.
- Continued participation with Youth Awareness Program for at risk youth and First Time offenders in Valencia County.
- Fire suppression system was completed.
- Hosted events for inmates and families through Wings of Life and Encuentro.
- HVAC project was completed.
- PAWS and puppy programs.
- Seminary Program
- Inmate Companion and Inmate Observers



Roswell Correctional Center

The **Roswell Correctional Center (RCC)**, located outside Hagerman, was established in 1978 as a Level I prison, but

expanded to include Level II offenders in response to population growth rates. In 2004, NMCD's first DWI treatment unit was established at RCC and is capable of housing and providing treatment for up to one hundred offenders. The American Correctional Association audited the facility for re-accreditation in January 2019 and the visiting committee recommended for approval with a passing score of 98.7. The officers and staff of RCC are committed to providing public safety by operating a professional corrections system that provides rehabilitative programs for successfully returning offenders to the community.

Opened:	1978
Level:	II (Males)
Capacity	340
Population:	300
Reaccredited:	2019



Highlights:

- Development of Career Pathways for AE students with the focus on improving employability of participants
- Development of peer mentor leadership through sponsoring the H.O.P.E for Tomorrow inmate club
- HOPE For Tomorrow certified 28 inmates in CPR and First Aide
- Graduated 10 inmates with high school equivalency (GED) and provided instruction for 179 basic education students
- 11 inmate students participated in Welding, and 28 completed cognitive course.
- 103 inmate students completed elective education classes including Seven Habits of Highly Effective People, Computer Boot Camp, Web Design, Financial Literacy, Digital Literacy, and Stoicism/Philosophy
- 4 Inmate offenders as **Volunteer Firefighters** for the Chaves County District Eight Fire Department, known as **"The Fighting Eight"** responded to over 150 calls to the community to help save lives and personal property in 2018. The Fighting Eight responds to all kinds of different calls from Grass and House fires to vehicle accidents and medical emergencies.
- Graduated 78 inmates from Residential Drug Abuse Treatment Program (RDAP) 6 month/500 hour program
- Graduated 2 inmate from Crossings Faith Based Program and 14 inmates received Pre-Crossings Certificates
- RCC currently has 9 self help clubs on the facility with almost 100 inmate participants.
- Strong hobby craft program with artwork on display at the facility for sale and also the Santa Fe Hobby Fair in September 2019.
- RCC started a Dog Program October 2018. The Dog Program named **"Hope 4 Paws"** has had a total of 10 dogs and currently has 5 dogs at the facility. Hope 4 Paws has placed 5 of the dogs in a forever home.
- RCC is committed to performing community service for local area. RCC has preformed over 300 hours of community service to HISB. This includes Staff and inmates





Springer Correctional Center Springer Correctional Center (SCC) formally known as the New Mexico Boy's School, consists of 36 buildings on 40 acres and is located 2.5 miles west of the town of Springer on HWY 468. Most of the current facility was built in the mid-1960 and is designed as an open campus with ten separate living units. This facility was established when territorial Governor George Curry issued a proclamation declaring it to be a territorial institution, which officially opened on October 1, 1909. The total property is approximately 4,000 acres.

In November 2005, the Children, Youth & Families Department decided to close the juvenile facility. The New Mexico Corrections Department determined it would be suitable to house Level 1 & 2 inmates. NMCD requested and received funding to operate the facility from the 2006 legislature. Construction of a double perimeter fence, installation of lighting, security cameras and remodeling of the interior began in June 2006. SCC officially opened on January 1, 2007 as an all male facility. Springer Correctional Center transitioned to its most current mission as a female facility in October 2016. The female offender population has brought many changes to SCC. We have expanded our offender curriculum to include gender responsive programs such as substance abuse, work skill development opportunities, self supported therapeutic groups and advance education opportunities.

Levels:	I, II (Females)
Capacity:	437
Average Daily Population:	350
First Accredited:	2010

Highlights:

- Food Service and Laundry equipment are in the process of being replaced.
- Upgrading heating and cooling system throughout the Facility.
- Recently received new landscape heavy equipment and maintenance tools
- 85 Inmates completed their GED's
- 104 Inmates completed C-TECH (Telecommunications)
- 125 Inmates completed MRT. (Moral Recognition Therapy)
- 10 Inmates completed MRT Parenting.
- 26 Inmates completed Charting a New Course.
- 125 inmates completed RDAP. (Residential Drug and Alcohol Program)
- 339 inmates completed IOP. Intense Out Patient Program)
- 173 Inmates completed Starting Out.
- 30 Inmates completed Roots of Success.
- 12 Inmates completed Equine Rescue program.
- 102 inmates completed Mom's from the Inside Out.
- 83 Inmates completed Gender Specific program.
- 15 Inmates completed Food Service Management.
- 18 Inmates completed the training to be peer mentors for Project Echo.
- 25 Inmates assisted restore approximately 650 wheel chairs in the Wheel Chair Program. Two shipments of restored wheel chairs have been sent overseas to Romania and Guatemala.
- 2 inmates completed Roots of Success and now work in the hoop houses installed in 2018-2019.
- 1 inmates completed certification for Equine Science Program through MCC.





Penitentiary of New Mexico

The **Penitentiary of New Mexico (PNM)** is composed of 3 individually operating adult male penal institutions housing inmates classified to custody levels; 2, 3, 4, and STG specific level 4 and several special housing statuses. PNM is located south of Santa Fe along the Turquoise Trail and is the location of NMCD's only Predatory Behavior Management Unit, formerly referred to as 'super-max' or 'Level 6.' The Penitentiary of New Mexico has implemented a wide-variety of operational changes to address recidivism through programming, desegregation, and to reduce institutional violence occurring throughout the Department.

Opened:	1985, 1987 and 1990
Levels:	II, IV, Security Threat Group IV, SMP, PBMP
Capacity:	864
Average Daily Population:	746
Reaccredited:	2018

Highlights:

- Renovated the South Facility's Education Department to increase programming and maximizing the number of inmate participants while reducing the number of correctional officers needed to supervise classes. A total of 144 inmate participants can now program in the Education Department through the three newly developed programming block schedule. Security features and procedures were reinforced throughout the department to maintain the safety of staff and inmates and an environment that is conducive to learning.
- Developed programming block schedules at the North Facility to increase programming and consistency.
- 18 GED completions
- 140 participants in Academics (ABE, Pre-GED, GED)
- 3 Cognitive completions
- Approved as a pilot program for Ashland University tablet-based program offering Associates and Bachelor Degree programs in General Studies and Communication Studies.
- Increased the Education Audit score from 90% to 98%.
- **4 Getting Ahead While Getting Out** completions
- 60 college class completions
- Implemented the **Seven Habits of Highly Effective People** program. The program helps participants look at themselves differently through their character and principals.
- Implemented the **Redemption X** program. The peer mentor lead course helps change the inmate's negative life pathways and assists them by equipping them with the tools necessary for change.





Western New Mexico Correctional Facility

The **Western New Mexico Correctional Facility (WNMCF)** is a multi-custody-level adult female facility located in Grants New Mexico for Level III, IV, Special Management, and Reception and Diagnostic Center for Female Offenders. WNMCF provides a continuum of vocational training services self-improvement programs and education opportunities that promote offender reentry into the community. WNMCF is committed to providing public safety by operating a safe, secure and accredited correctional facility that serves the safety and well being of the people of New Mexico. The facility was reaccredited in FY 17.

Opened: 1984
 Levels: III, IV, Special Management, and Reception and Diagnostic Center for Female Offenders
 Capacity: 440
 Average Daily Population: 361
 Reaccredited ACA: 2017
 Mission Change: October 2016 mission changed to house female offenders



Highlights:

- Graduated 8 Offenders with GED diplomas, 16 re-entry, 5 MRT
- 14 Mesalands Community College students completed 30 courses
- 29 NMSU-Grants Career/Technical Education (Vocation) students completed 107 courses
- RDAP-Residential Drug Addiction Program -500 hours, 5 hours a day at a minimum of 6 months
- 16 RDAP graduations in 2018
- Conducted 5th Annual Safety Day at the Fire and Ice Park
- Completed HVAC in the Admin areas and HU8 in FY 2018
- Second Place in Craft Fair sales October 2018

Lea County Correctional Facility

The **Lea County Correctional Facility (LCCF)** is owned and operated by the GEO Group Inc. LCCF is a Level III medium-security prison, in Hobbs, NM. The mission of the Lea County Correctional Facility is to provide for public safety, as well as the safety of its employees and inmates, through a continuum of security, programming and reentry services. Facility programs include volunteer and religious programs, education/vocation, inmate work programs, and counseling and mental health services. LCCF also administers food services, commissary, discipline and grievances, libraries, and inmate visitation hours. LCCF continues to expand its vocational and academic programs, and provides offenders accredited classes through New Mexico Junior College and University of the Southwest.

Opened: 1998
 Level: III (Males)
 Capacity: 1266
 Average Daily Population: 1238
 ACA Accreditation: 2015



The GEO Group, Inc.

Highlights:

- Graduated 2 offenders who completed the seminary program.
- Currently have 44 offenders in the seminary program through USW.
- Graduated 15 offenders with their GED certificates.
- Awarded ten scholarships to high school seniors.
- Completed 8 wood frame constructions for Habitat for Humanity.
- Held the NMCD Wardens Conference with approximately 50 visitors throughout the week.
- Partnered with New Mexico Junior College and held a defensive tactics training for officers.



Northeast New Mexico Detention Facility

The **Northeast New Mexico Detention Facility (NENMDF)**, operated by the GEO Group Inc., is a Level III medium-security facility located in Clayton. NENMDF is committed to public safety that contributes to the safety of its employees, inmates, and community. NENMDF offers classes in Pre-GED, English as a Second

Language, Special Education and Adult Learning Assistance, as well as PC MOUS, PC Maintenance, Automotive Technology, and Building Trades in its Vocational Program. A post-secondary program through Mesalands Community College offers college-level educational opportunities to inmates. Pre-release classes are offered to reduce recidivism. The Wind Energy Classes are offered online. NENMDF continues to improve the facility's operations by contributing to the rehabilitation of offenders.

Opened:	2008
Level	II (Male)
Capacity:	625
Average Daily Population:	511
First Accredited:	2010
Last Reaccreditation	2016



Highlights:

- Graduated 12 inmates with Associate Degrees from MesaLands Community College.
- Awarded \$10,000 scholarships to local graduating high school seniors.
- Reintegration Populations Program (RPP) 18 former Level VI have successfully integrated into a population setting. Recovery Oriented Community (ROC) has 37 inmates in the program and Residential Drug Abuse Program RDAP had 30 inmates complete the program.
- 9 inmates received their GED.
- Roofing was replaced on all buildings
- Several construction renovation projects were completed. Cracks in housing unit pod floors were repaired. Drainage issues in the kitchen were addressed and new floor tile was installed.
- Other construction renovations began, which include: extending the vehicle sally port gate; installing an outer drainage system that will address erosion at the facility; and repairing the facility intercom system. All of these projects are projected to be completed in September, 2019.





Northwest New Mexico Correctional Center

The **Northwest New Mexico Correctional Center (NWNMCC)**, owned and operated by Core-Civic, is the longest operating private facility holding NMCD inmates in New Mexico. NNMCC is a multi-custody facility located on the eastern edge of Grants, New Mexico and provides for public safety by operating a safe, secure, constitutionally sound and accredited correctional facility for adult male offenders committed to the New Mexico Corrections Department.

Opened:	1989
Levels :	Level II & III
Capacity:	738
Average Daily Population:	701
Reaccredited:	08/28/2017

Highlights:

- **Education:** 24 GED's for the 2018 year completed
- **RDAP:** 2018 RDAP - 400 Participants, 223 Successful Completions
- **Mental Health:**

◇	Trauma Class	3/2018 – 7/2018	6 participants
◇	Anger Management	4/2018-7/2018	8 participants
◇	Anger Management	12/2018-3/2019	8 participants
◇	Inside Out Dad's/parenting	12/2018-3/2019	8 participants
◇	Inside Out Dad's	7/1/2019 – current	24 participants
- **Reentry Program: 2018 Progress/Accomplishments:**
 - ◇ In January 2018, NNMCC Program Facilitator gave a presentation to the Returning Citizens Collaboration (RCC) about the Go Further Process and Reentry Curriculum. By this time, OFF RAMP classes have been ending and new classes starting on a regular time frame with open ended enrollment. ON RAMP/HIGHWAY classes are beginning and ending within a 7-8 week time frame.
 - ◇ January 2018, 12 students completed all 3 journals.
 - ◇ Program Facilitator Analla nominated Employee of the Month.
 - ◇ In January, NNMCC began a monthly employee newsletter, each month the Reentry Staff submitted articles about the Reentry Program and the Go Further Process.
 - ◇ March 2018, NNMCC first Resource Event coordinated by Reentry Program (145 inmates in attendance). FSC Reentry Director Joe Pryor in attendance and Jerry Roark, NMCD in attendance. Presenters included: New Mexico Workforce Solutions, New Mexico Workforce Connections, New Mexico Roadrunner Food Bank and the New Mexico Department of Vocational Rehabilitation.
 - ◇ In March, New Mexico Corrections Department (NMCD) proposed Inmate Peer Mentors to facilitate Go Further Reentry classes. In May 2018, FSC Reentry Manager Jeff Quasny trained 8 Inmate Peer Mentors along with 6 staff and 2 faith based volunteers (3 days). Inmate Peer Mentors were required to complete the Reentry Program prior to co-facilitating with a staff member in ON RAMP and HIGHWAY only.
 - ◇ Program Facilitators provided a Go Further presentation at local Community Relations meeting.
 - ◇ Program Facilitator Analla received a "Challenge Coin" from FSC Jason Medlin.
 - ◇ April 2018, Program Facilitators attended NMCD Reentry Specialist Facilitator training for the program Inside-Out Dads with Mental Health staff.
 - ◇ Program Facilitators provided Go Further presentations at all Staff Recalls in April.
 - ◇ May 2018, NMCD Education Bureau Audit – Reentry Program scored: 95%.
 - ◇ Reentry Program staff began completing and submitting required Monthly Performance Measures and meeting contract requirements of a 90% completions or better.
 - ◇ July 2018, Program Facilitators attended NMCD Reentry Specialist Training (2 days).





- ◇ Program Facilitators attended CoreCivic's first Reentry Conference in Nashville, TN (3 days). All facilities were given an Action Plan to take back to their respective facilities and work on with ADO staff. Regular weekly meetings were scheduled with Warden Judd to discuss, review and collaborate with ADO staff and Reentry Staff. NNMCC completed and submitted Action Plan on September 30, 2018.
- ◇ August 2018, FSC Visit by Mr. Dalius and Mr. Blair – brief presentation/discussion on the Reentry Program.
- ◇ NNMCC Faith Based Open House Tour – Reentry Staff provided Reentry Program and Go Further presentations in the classrooms.
- ◇ Requested by Warden Judd to have Reentry Staff attend weekly Department Head meetings and Inmate Orientations.
- ◇ September 2018, Reentry Staff gave provided Reentry Program and Go Further presentations to the State of New Mexico Finance Committee members.
- ◇ Program Facilitator Analla began planning for reentry classes to continue while Program Facilitator Ortega out on leave for 4 months. Positive support from Warden Judd and FSC Reentry.
- ◇ October 2018, trained staff facilitators began facilitating ON RAMP/HIGHWAY classes regularly.
- ◇ Program Facilitator Analla trained staff facilitators, Tiimalu and Semenchuk in the OFF RAMP Journal to assist continuous classes.
- FSC Reentry required each facility to commit to reentry journal completions for the current year. Changes in TRUST Reentry Monthly Reporting and Reentry Pre/Post Assessments. NNMCC projected: 482. Completed year 2018 with 563 journal completions.
 - ◇ November 2018, new Chief of Unit Management began. Focus: reduce numbers on Reentry Waitlist.
 - ◇ Inmate Peer Mentors began co-facilitating two ON RAMP/HIGHWAY classes during the day schedule so Program Facilitator can monitor and assist.
 - ◇ Go Further Process and Reentry Program meeting with FSC/AW and Warden: Discussion on Culture, Take Back Action Plan, Resource Center Budget and Program Coordinator position. Positive feedback.
 - ◇ December 2018, Program Facilitator Analla gave a presentation on NNMCC's Reentry Program and CoreCivic's Go Further Process at the NMCD Warden's Conference held at NNMCC.
 - ◇ December 2018, Program Facilitator Analla attended mandatory NMCD NARCAN training in Santa Fe. Preparation and planning to begin presentations in reentry classes in 2019.
 - ◇ Reentry Journal Classes start and complete on a regular curriculum schedule and are throughout the day to accommodate those residents who have additional programming and/or work assignments.
 - ◇ Reentry Program staff regular attendance at monthly Returning Citizens Collaborative (RCC) in Albuquerque.
 - ◇ Guest Presentations to reentry classes and general population from January 2018 to December 2018 have continuously been the following:
 - * Juan Diaz – New Mexico Workforce Solutions (Albuquerque, NM)
 - * Roger Sanders – Health and Human Services Agency (Grants, NM)
 - * NNMCC Peer Educators– Project ECHO (Grants, NM)
 - * Roberto Christian, John Redman – Disabled Veterans Outreach (Albuquerque, NM)
 - * Teresa Almond – Department of Vocational Rehabilitation (Albuquerque, NM)
 - * Candace Baca, Leonard Chavez – Roadrunner Food Bank of NM (Albuquerque, NM)
 - * Jeanne Winchell – New Mexico Workforce Connections (Farmington, NM)





Southern New Mexico Correctional Facility

The **Southern New Mexico Correctional Facility (SNMCF)** is located in Las Cruces, New Mexico and consists two complexes, the Joe Silva Unit (JSU) houses Multi Levels to include Level 3, 4, and Temporary Restrictive Housing. Each inmate is housed in one man cells with 16 cells in a POD and 3 POD within a Unit. The JSU currently has 10 Housing Units. The Paul Oliver Unit (POU) is a Level II housing facility. Inmates live in a Dorm Setting with 6 dorms, each dorm houses 48 Inmates.

Opened: 1983
Level(s): 2, 3, 4 and Temporary Restrictive Housing
Capacity: 768
Average Daily Population: JSU (480) POU (288) = 768 total

The mission of Southern New Mexico Correctional Facility is to promote staff and public safety by holding offenders accountable, thereby reducing future recidivism and gang violence.

Southern offers classes in:

- Automotive
- Welding
- Introduction to Computers
- College Courses
- GED Courses
- Fathers as Readers
- Wood Shop
- PAWS Program
- Gardening Program
- Moral Recognition Therapy
- Residential Drug Abuse Program
- DWI Classes



Otero County Prison Facility

The **Otero County Prison Facility (OCPF)** is a private prison operated by Management and Training Corporation. OCPF is located in Chaparral, New Mexico. OCPF has been in operation for 17 years and houses a variety of Federal, State, and County inmates. OCPF has successfully achieved accreditation and re-accreditation by the Correctional Education Association (CEA) and the American Correctional Association (ACA). OCPF has also passed their PREA audits with 100%.

Opened: 2003
Level: Medium and NMCD Level II and III
Capacity: 1,421 - which includes 620 NMCD inmates.
Average Daily Population: 1,309

Highlights:

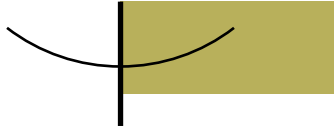
- Awarded 12 scholarships (\$1,000 each) to local Otero County High Schools.
- At least twice per year the facility hosts the Chaparral Improvement Group which is comprised of leaders from the community and dignitaries from Dona Ana County and Otero County.
- Provided college-level classes through Mesalands Community College.
- 36 inmates enrolled in INEA program.
- 246 inmates enrolled in GED program.
- 17 NMCD inmates completed the Sex Offender Treatment Program, and 75 are currently enrolled.
- 12 NMCD inmates completed the Substance Abuse Program, and 40 are currently enrolled.
- OCPF currently has five inmate clubs on the facility with over 170 inmate participants.
- Partnered with Habitat for Humanity at the Las Cruces location.
- OCPF has the first ever Honor Guard team representing MTC and OCPF.



Management & Training Corporation

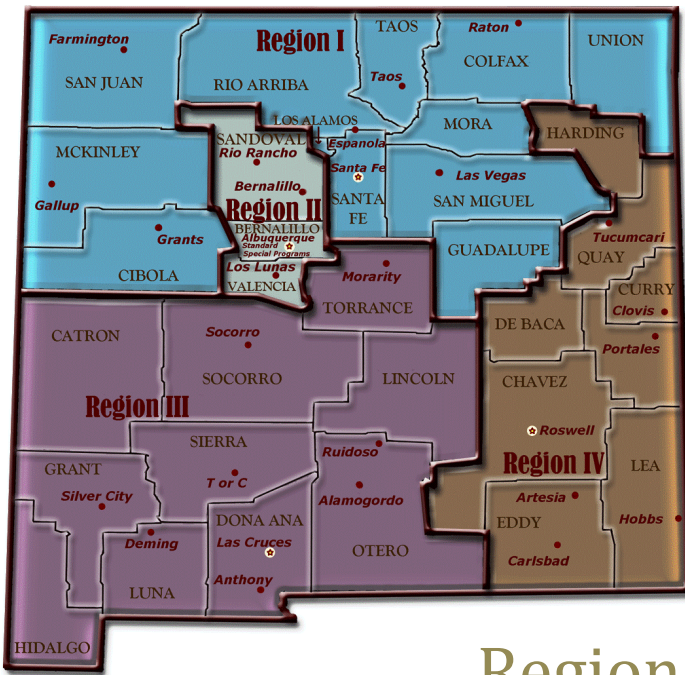


Probation and Parole



The **Probation and Parole Division's** (PPD) strategic objective is to promote public safety by enforcing probation and parole requirements through the implementation of evidence-based practices and rehabilitative programs. Probation and Parole provides offenders with opportunities to succeed as they transition back into society, and promotes proactive community supervision for all offenders, with programming based on risk/need factors.

Specialized caseloads such as intensive supervision, extreme high risk, sex offenders, community corrections, and gender specific have proven invaluable for effective supervision of offenders that require additional attention. The officers that are assigned to carry these unique caseloads receive specialized training that enables them to identify, address and most effectively meet the special needs of these high-risk and high-needs offenders.



Region I – Santa Fe

2000 St. Michael's Drive, Santa Fe, NM 87505

Counties—Cibola, Colfax, Los Alamos, Mora, San Juan, San Miguel, Santa Fe, Taos, and Union, Rio Arriba, McKinley and Guadalupe

Location—The region office for Region I is located in Santa Fe, New Mexico. Santa Fe was founded as a capital city in 1607 by Spanish explorers and was once claimed by the Pueblo Peoples, the Spanish Crown, Mexico, and the Confederacy. In 1846, it was ceded by the Mexican Federation to the US. Santa Fe has been the capital city since New Mexico statehood in 1912. Santa Fe's population is approximately 69,976 people.

Region Demographics—Region I supervises a total of 3,658 offenders. Their supervision programs include regular supervision, intensive supervision, community corrections and sex offenders.

Additions and Construction Projects

Year Added	Type of Facility
2019	Security Cameras were added to the Espanola District Office to increase security measures for officers.

Region I Programs—Community corrections, Intensive Supervision, Drug Court, Mental Health Treatment Court, Delancey Street Foundation Residential Treatment

Highlights from 2018—What did your Region do for the offender population? Community Service assistance to local churches and businesses, Coat drives with CYFD and other outside agencies, School supply drives, Christmas Toy Drive



Region II Standard Supervision – Albuquerque and Los Lunas

615 1st Street NW, Albuquerque, NM 87102

Counties—Bernalillo County and Valencia County

Location—The region office for Region II Standard Supervision is located in the Charles S. Gara Public Safety Building in Albuquerque, New Mexico along with the 24 hour Response Center, a Reporting Office located at 111 Gold Ave. SE Albuquerque, NM 87102 and a Reporting Office located at 221 Highway 314 SW Los, Lunas, NM 87031.

Albuquerque, also known as the Duke City, is the most populous city in the state of New Mexico. The Albuquerque Metropolitan Area had a reported number of 915,927 residents, as of July 2018. The Albuquerque Metropolitan Statistical Area population includes the cities of Rio Rancho, Bernalillo, Placitas, Corrales, Los Lunas, Belen, and Bosque Farms.

Region Demographics—Region II Standard Supervision supervises approximately 2, 400 offenders within the community. Their supervision programs include Minimum Supervision, Standard supervision, Intensive supervision, Community Corrections, Drug Court and Sex Offender supervision.

Region II Programs—Community corrections, Drug Court, Intensive Supervision, Sex Offender Supervision

Highlights from 2018—Coat Drive, Food Drives, Hygiene Drive, School Supply Drive, Paws and Claws – Dog food & supplies Drive

Region II Special Programs – Albuquerque

615 1st Street NW, Albuquerque, NM 87102

Counties—Bernalillo and Sandoval

Location—The region office for Region II Special Programs is located in Albuquerque, New Mexico. Albuquerque is the County Seat for the County of Bernalillo. Although the area has been continually inhabited since before the 14th century by Pueblo Indians, the Spanish officially founded Albuquerque in the year 1706 as a Spanish colonial outpost. The City of Albuquerque was named after Francisco Fernandez de La Cueva, the 10th Duke of Albuquerque. Albuquerque was nicknamed "The Duke City" in honor of Fernandez. Albuquerque is the largest City in New Mexico with a population of 915,927 residents as of July 2018 and the Metro Area is growing.

Region II Special Programs also encompasses Sandoval County which has two (2) Probation and Parole District Offices, one in Rio Rancho, the third most populous city in New Mexico, and one in the County Seat, the Town of Bernalillo. Sandoval County is home to twelve (12) Pueblos and each has a very distinct and exciting history. At different times of the year, each Pueblo has a feast day that honors the traditions of Native American and Spanish religious influences. You can find the beautiful Jemez Mountains, Valles Caldera National Preserve, and the Dasha-Katuwe Tent Rocks National Monument here. Sandoval County's population is approximately 131,561 people.

The New Mexico Corrections Department (NMCD) Probation/Parole Division (PPD) houses three (3) the Region Offices in Albuquerque one of which is Region II Special Programs. The Regions span the Albuquerque Metro Area to include, but not limited to the cities of Albuquerque, Rio Rancho, and Bernalillo. The Region has seven (7) PPD District Offices, one (1) Region Manager, one (1) Hearing Officer, seven (7) Probation/Parole Officer Supervisors, and forty (40) Probation/Parole Officers that would not be able to move an inch without our six (6) support staff. Currently there are approximately 1283 reporting offenders on Probation and/or Parole supervision.

Region Demographics—Region II Special Programs has seven (7) PPD District Offices, one (1) Region Manager, one (1) Hearing Officer; two (2) Intensive Supervision Units (ISP1 & ISP2), Sex Offender Unit (SOU), Community Corrections Unit (CCU) which assists individuals with mental health concerns, Unit B (High Risk), Rio Rancho District Office (standard and High Risk supervision), and Bernalillo District Office (High Risk, Community Corrections, & Sex Offender). The Region supervises a total of 1,255 individuals with 264 being Parolees, 691 being Probationers, and 300 being on Dual (Probation & Parole) Supervision. This Region utilizes Community Supervision as a model for Probationer and Parolee success.

Historical Information—Region II Special Programs currently utilizes four (4) locations for Office space. The Bernalillo District Office and Rio Rancho Offices are within their respective communities. Albuquerque maintains an Office for Administrative activities, the Charles Gara Public Safety Center, and another Office for reporting and Intake purposes, the Gold Reporting Center. The Gara Building opened its doors to New Mexico Corrections Department activity in early 2015.

Region II Programs—Community Corrections, Intensive Supervision, Sex Offender Supervision, High Risk Supervision

Highlights from 2018—Collecting school supplies for Rio Rancho Public Schools and Bernalillo Public Schools, Gift Card Drive for Casa Fortaleza, Gift Card Drive for Haven House, Turkey Drive for Thanksgiving, Dog food and pet supply Drive for Central New Mexico Correctional Facility (CNMCF) for Dog Trainer Program, Coat Drive, Hygiene Drive

Region III Probation and Parole



2635 W. Picacho, Las Cruces, NM 88007

Counties—Torrance, Socorro, Catron, Sierra, Grant, Hidalgo, Luna, Dona Ana, Otero, and Lincoln

Location—The region office for ROIII is located in Las Cruces, NM. District Offices for the region are located in Moriarty, Socorro, TorC, Silver City, Lordsburg, Deming, Las Cruces, Anthony, Alamogordo, and Ruidoso

Region Demographics—ROIII supervises an average of 2200 actively reporting offenders. On average 100 of those offenders are participating in local Drug Courts in the region and 70 of those offenders participate in the Community Corrections program. ROIII also averages 1600 non reporting offenders, which includes offenders in in-patient treatment, in the hospital, in jail, absconders from supervision, deported to other countries, and those pending release to the ROIII area.

Additions and Construction Projects—An addition was completed on the Las Cruces District Office to house ROIII region staff. New building locations, through the lease process, were secured for the TorC, Moriarty, and Silver City district offices.

Historical Information—ROIII serves District Court and Magistrate Court probationers, parolees and dual supervision offenders. ROIII has several specialized officers, to include 3 sex offender officers, 3 high risk officers, 1 high risk/sex offender officer, 3 community corrections officers, and a roaming officer. All counties in ROIII are home to District Drug Court programming and our officers are part of the team that specializes in Drug Court offender treatment. In Las Cruces, our officer also is a team member of the District Veteran's Court serving the convicted felon Veterans of our community. The District Court in Alamogordo is in the process of modeling the Veteran's Court in Las Cruces and hopes to have the program up and running in the following year. ROIII staff also complete Presentence reports and Bond Studies for the District Courts in their areas.

Programs—State contracted programming in ROIII is secured through the Community Corrections Administration. In addition to state contracted programming, ROIII has state approved halfway houses in Silver City, Deming, Las Cruces, and Alamogordo. ROIII is also home to in-patient mental health programming in Las Cruces and Santa Teresa and partial hospitalization programming in Las Cruces. All District Courts in ROIII have a Drug Court Program. The 3rd Judicial District Court in Las Cruces has a Veteran's Court Program

Highlights from July 2018- June 2019

- **Bataan Memorial Death March:** Region III staff volunteered for the 2019 Annual Bataan Memorial Death March by preparing Marcher bags for participants. The Bataan Memorial Death March is a challenging march through the high desert terrain of the White Sands Missile Range. The memorial march is conducted in honor of the heroic service members who defended the Philippine Islands during World War II, sacrificing their freedom, health, and in many cases, their very lives.



- **Las Cruces Community Donations:** The Las Cruces offices collect school supplies for the local schools and hygiene items for the homeless shelter and battered women's shelter year round. They collect diapers for CYFD and the battered women's shelter. They also collect dog items for the PAWS program at SNMCF. Further, they collect food for the local food bank. School supplies were donated to the annual "stuff the bus" event.

- **Toys for Tots:** The Silver City office collects toys to donate for the Toys for Tots drive. Toys were distributed among children in Grant County ages infant to 17 years old.
- **Law Enforcement National Night Out:** The Anthony office participated in the National Night Out campaign in Anthony, NM in connection with the City of Anthony Police Department. National Night Out is an annual community-building campaign that promotes police-community partnerships and neighborhood camaraderie to make our neighborhoods safer, more caring places to live. National Night Out enhances the relationship between neighbors and law enforcement while bringing back a true sense of community. Furthermore, it provides a great opportunity to bring police and neighbors together under positive circumstances.



- **School Supply Drive:** The Alamogordo office held a school supply drive to collect for local schools and offenders.

- **Blood Drive:** Region staff participated in the I-10 Coalition Blood Drive (NMSU vs UTEP) at NMSU campus.

- **Special Olympics Torch Run:** Region III participated in the Torch Run for Special Olympics, with several officers running a leg with the torch. Las Cruces office raised \$560.00 for the Law Enforcement Torch Run and had 8 officer participate in the event on 05/24/2019. The mission of the Law Enforcement Torch Run® (LETR) is to raise awareness and funds for the Special Olympics movement.





Region IV – Roswell

#5 Grand Avenue, Roswell, New Mexico 88201

Counties—Harding, Quay, Curry, Roosevelt, De Baca, Lea, Chaves, Eddy

Location—The region office for Region IV is located in Roswell, New Mexico. Roswell is located in Chaves County. Roswell has grown to almost 50,000 residents. Roswell is well known for the famous UFO incident in 1947. Roswell has been the home to the New Mexico Military Institute since 1891.

Region Demographics—Region I supervises a total of 2,724 offenders with 569 being parolees and 2724 probationers. Their supervision programs include regular supervision, high risk supervision, community corrections and overseeing sex offenders.

Historical Information—Region IV has 48 dedicated employees in seven different offices and covers most of eastern and southeastern New Mexico. The region extends from Roy in the northeast to Roswell and Carlsbad in the southeast, and to Hobbs and Clovis in the far eastern area. It encompasses three judicial districts: the Fifth in Roswell, Artesia, Carlsbad and Hobbs; the Ninth in Clovis and Portales; and the Tenth in Tucumcari. There is a Ninth Judicial District Drug Court in Clovis and Roswell.

Region IV Programs—Community corrections, High Risk Supervision, Sex, Offender Supervision, Drug Court, Intensive Out-Patient Treatment (Mental Health Resources) , New Beginnings (In-patient Treatment)

Highlights from 2018



Roswell did a Christmas toy drive and donated the toys to CASA
Roswell staff participated in the big brothers big sisters bowling
Roswell occasionally donates hygiene items to local shelters
Carlsbad donated food and water to Food Pantry
Carlsbad donated water to Pecos Valley Drug Task Force
Carlsbad Supervisor Gonzales was a part of Shop with a Hero in Artesia
Portales donated 400 hotdogs and buns to the Santa Cop program
Portales donated over \$400 in hygiene items to CYFD and Mental Health Resources
Portales gave 15 jackets and over 30 pairs of gloves and hats to the schools for needy children
Portales PPO Howard and Osborn attended adopt-a-cop and played games with the Portales schools
Portales donated 5 complete Thanksgiving dinners to needy families through Mental Health Resources
Portales donated 30 lbs of candy to the city for Safe Trick or Treat
Portales donated 20 backpacks filled with school supplies for Portales Municipal Schools, grades K-6
Clovis Adult Probation/Parole Office donated school supplies and backpacks to Lockwood Elementary and to Bella Vista Arts Academy in Clovis, New Mexico.
Clovis Adult Probation/Parole Office hosted a community service car wash and invited all law enforcement, state agencies, the Curry County Detention Center, and the Courts to participate and bring their cars to get washed and detailed for free
Clovis Adult Probation/Parole Office donated \$350.00 to the Cancer Center in Clovis, New Mexico
Secretary Pam Hoffman also handmade two blankets for raffle in which the proceeds were donated to the Cancer Center
Clovis Adult Probation/Parole Office donated food, cleaning items, and laundry items to the Hope Children's Home
Clovis Adult Probation/Parole Office donated food to Senior Meals in Clovis, New Mexico
Clovis Adult Probation/Parole Office donated baby clothes, a stroller, a baby tub to the Pregnancy Resource Center
Tucumcari Probation/Parole Office passed out Halloween candy to the community alongside other law enforcement agencies, CYFD, the 10th Judicial District Attorney's Office, the Fire Department, the Courts, and other local agencies
Clovis Adult Probation/Parole Office donated food, hygiene, and laundry soap to Children Youth and Families (investigation unit) for the foster families in our area
Probation/Parole Supervisor Isabel Lucero, Region Manager Susan Pautler, Probation/Parole Officer Kenda Ferguson, and Probation/Parole Elizabeth Bruce participated in the Cops and Kids end of the year activities for the 2nd grade classes
Region Manager Susan Pautler, Probation/Parole Supervisor Isabel Lucero, Probation/Parole Officer Kenda Ferguson along with family members participated as a team in the Color Run. All proceeds were donated to Hartley for the domestic violence victims.

Community Corrections Administration - Albuquerque



615 1st Street NW, Albuquerque, New Mexico 87120

Counties—Covers all Counties in New Mexico

Location—The region office for the Community Corrections Administration is located in Albuquerque, New Mexico. Community Corrections also has staff working throughout the State of New Mexico out of the Las Cruces, Santa Fe and Roswell Probation and Parole offices to ensure coverage of the most populated areas.

Region Demographics—The Community Corrections Administration supervises a total of 249 offenders with 18 being dual, 25 being parolees, 142 probationers and 64 post indictment offenders. The Community Corrections Administration also oversaw the contracts of 17 counseling/treatment and housing providers for the year serving the entire PPD offender population statewide.

Historical Information—Community Corrections programs primarily serve offenders that are assessed as presenting a higher risk for reoffending and who have multiple barriers to success in the community. Individuals may present with chronic mental health needs, medical issues, chronic homelessness or multiple failures at completing substance abuse rehabilitation programs. Community Corrections programs address behavioral health and life maintenance issues that have proven to be a challenge for these offenders in the past. Programs require close collaboration between Probation-Parole Officers and community treatment providers. Programs also serve to divert offenders who may otherwise be incarcerated. Community Corrections also serves as a release mechanism for high risk/high needs offenders returning to the community after prison.

Community Corrections Administration Programs—The New Mexico Men’s Recovery Academy in Los Lunas, NM, The Pavilions in Los Lunas, NM, The New Mexico Women’s Recovery Academy in Albuquerque, NM, The Second Judicial District Drug Court in Albuquerque, NM

Highlights from 2018

- **DRUG COURT** - graduated 58 participants during the last fiscal year along with implementing the Healing to Wellness, Medically Assisted Treatment and Veterans track into Drug Court. Drug Court Officers attended the New Mexico Association of Drug Court Professionals annual conference in November 2018. They also added a book nook in the Drug Court lobby to encourage the clients to read more.
- **DRUG COURT** - Collected and delivered hundreds of toys to children over the Christmas holiday to include children of offenders and local hospitals and charities. They also donated many toys to the children of the women at the NM Women’s Recovery Academy who could not afford to purchase gifts on their own. Drug Court Officers and offenders also collected and delivered thousands of hygiene items to the Recovery Academy and Pavilions offenders as well as put together hygiene bags for any Drug Court offenders in need. They also provided hygiene items to probation and parole offenders in need at the Region II Gold Office.
- **RECOVERY ACADEMIES** - graduated 60 offenders from the men’s program and 86 offenders from the women’s program within the last fiscal year.
- **RECOVERY ACADEMY** - PPD handed out donated gifts to every child who visited campus for Christmas and set up an area where they could take photos with Santa Clause. PPD and the residents of the women’s facility dressed up for Halloween and the children who live on campus trick or treated all of the dorm rooms for candy. PPD also collected coats for the winter and clothes throughout the year to provide to those men and women releasing from prison without anything. Activities were held throughout the year for the probationers and parolees to keep them focused on recovery and a positive life moving forward which included sporting events, community service and holiday parade participation.



- **PAVILIONS** - graduated 14 women from the Pavilions and 20 women from Maya’s Place within the last fiscal year.

• **TRANSITIONAL COORDINATORS** - The TC unit conducted CATS trainings at the Academies, the Springer facility and House of Hope in Alamogordo. Created a PPD presentation at North Western for Inmates in the reentry process. Created a PPD presentation for two providers (Crossroads and The VIC). Officers sit in on the following committees monthly: the UNM Internal Review Board, the Veteran’s Suicide Prevention Committee, the Behavioral Health Planning Council, Bernalillo County Community Health Council and we attend the Bernalillo County Returning Citizens Council. TC’s located new service providers for Offenders throughout the state and cultivated sex offender treatment services in the Northern part of the state with an existing provider so those Offenders in that area don’t have to travel to Albuquerque. The Transitional Coordinators also conducted 34 audits of the 17 contracted treatment providers over the last year to ensure the offenders continue to receive the best possible services.



- **COMMUNITY CORRECTIONS ADMINISTRATION** - PPD assisted with the RFP for Behavioral Health and Housing contracts for the next 4 years providing offenders statewide with additional counseling and treatment options as well as additional housing for offenders in need.



Central Office Interstate Compact – Santa Fe

4337 State Road 14, Santa Fe, NM 87508

Counties—All State Adult Region Probation and Parole offices as well as Misdemeanor Compliance offices across the State of New Mexico.

Location—The Interstate Compact office for the State is located in Santa Fe, New Mexico. Developed in 1937 and designed to regulate the movement of probationers and parolees across state lines, the Interstate Commission for Adult Offender Supervision (ICAOS) is enacted in all 50 states and three U.S. territories (District of Columbia, U.S. Virgin Islands, and Puerto Rico). Revised in 2002, the compact provides states the authority, accountability, and resources to track the supervision of offenders who move across state lines, thereby enhancing public safety and offender accountability. ICAOS has become a powerful and adaptive tool for promoting and ensuring cooperative action among the states and a single standard of supervision for offenders.

Interstate Region Demographics—Interstate Compact indirectly supervises a total of 245 parolees. Each of these parolees have been transferred out of state through the Compact and are being supervised as a courtesy by the receiving state in which they were transferred. These Parolees are subject to conditions required by the New Mexico Parole Board as well as any conditions the receiving state may place on the offender if this would be an offender being sentenced in their own state. Their supervision programs include regular supervision, intensive supervision, community corrections and overseeing sex offenders. Interstate Compact is also responsible for the review and submission of the current 1995 cases that are currently active which are comprised of 544 probationers, 79 Parolees, and 201 dual supervision offenders for a total 824 incoming cases as well as 917 probationer, 205 parolees, and 49 dual supervision offenders for a total of 1171 outgoing cases.

The Interstate Compact office is also responsible for the issuance of all NM Parole absconder and Parole Violator warrants. The Interstate office between the date of July 1, 2018 to June 30, 2019 issued a total of 449 warrants, to date we have a total of 197 active warrants being tracked.

Historical Information—A common concern of states to control the offender movement across state lines resulted in the formation of the first interstate agreement for the supervision of probationers and parolees in 1937. This agreement, the Interstate Compact for the Supervision of Parolees and Probationers, was the sole authority for regulating the transfer of supervision across state boundaries for almost 70 years. Entering the 21st Century, with over 4.5 million offenders on parole and probation and over 250,000 transferring to other states, the Compact was in need of significant revisions. Under the 1937 Compact, managing offender populations became increasingly complex. State and local governments passed measures to address special offenders and high-risk groups such as sex offender registration and notification to victims regarding offender locations. States were unable to satisfy compliance requirements, track the location of offenders, smoothly transfer supervision authority, or return offenders to the originating jurisdictions. Additionally, the compact had no ability to enforce compliance and the exchange of case information was slow and unreliable. Through a partnership with the Council of State Governments and National Institute of Corrections, a drafting team of state officials revised the model language of the Compact that created the national commission and included a mechanism for enforcement. The revised Compact was the result of nearly a year of public hearings, research and informed dialogue among legislators, attorneys general, parole and probation officials and victims' rights groups. It became effective on the passing of the 35th state in June 2002. New Mexico became part of the Compact effective April 1, 2001.

ISC Programs—Highlights from 2018, School Backpack and Supply drive for Adelante of Santa Fe Public Schools, Thanksgiving Food Drive, Assisted St. Johns Methodist Church in the delivery of over 300 meals to families in need



NEW MEXICO
CORRECTIONS DEPARTMENT



Recidivism Reduction

The **Recidivism Reduction Division** (RRD) is committed to providing quality academic, cognitive, post-secondary (college), career technical, family reunification, and reentry programs that aid in New Mexico Corrections Department's goal of reducing recidivism of all of its inmates. Through the incorporation of these various and wide ranging programs, the goal of RRD is to offer programming options that would encompass the development of the whole inmate. RRD's commitment is spread across all public and private facilities operating and serving our inmates within the state of New Mexico.

As with education services, RRD also oversees the library and inmate legal access services operating at each facility. We are committed to the ethical pursuit of educational excellence as we assist incarcerated individuals to become responsible members of the family, workforce, and community upon release.

As with prior years, RRD has made considerable progress toward the betterment of programs offered at each facility but has also had to overcome some obstacles that have impeded the academic progress at some facilities. By understanding these realities, the Recidivism Reduction Division works to deliver high-quality educational programming, through teamwork, dedication, and collaboration with other departments, agencies, and the community at-large. The following summary will highlight the progress RRD has made but also examine those obstacles and develop strategies to overcome the impediments, which hinder progress.



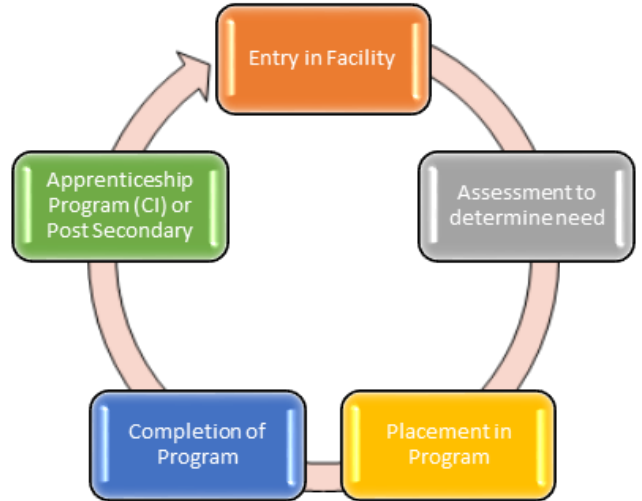
Educating for Tomorrow....TODAY



Education Services

The **Education Bureau** provides appropriate adult educational skills, according to state and federal mandates, so that undereducated inmates can function adequately in society upon their release. These skills prepare the inmates for the HSE test, Career Technical and College Readiness programs.

NMCD offers a variety of courses, but the Adult Education courses are the foundation of the education program. Due to NMCD's commitment that every inmate obtain his or her GED or High School Diploma prior to leaving the correctional setting.



• Special Education

Provided special education services of inmates under age 22, who were identified and qualify as Individuals with Disabilities Education Act (IDEA) eligible by state and federal regulations.

- ◆ A great initiative that was addressed this fiscal year was the identification of specific facilities to support our inmates who are currently under 22 and/or have been recognized as an inmate with an identified disability. The following are the four identified facilities:
 - Southern New Mexico Correctional Facility
 - Lea County Correctional Facility
 - Western New Mexico Correctional Facility
 - Northwest New Mexico Correctional Facility
- ◆ The benefit on recognizing specific facilities allows for NMCD Education Bureau to delegate federal dollars in a more efficient and supportive manner. The following graph represents the Title I and Special Education breakdown per facility.
- ◆ Education Bureau was able to purchase Reading Intervention Programs for all of the facilities including the privates. This will allow facilities to create peer-mentor classes within the facilities that would assist with struggling readers.
- ◆ The Education Bureau has also been instrumental in revamping the diagnostic screening protocol at RDC. Formerly the Washington Screening, the new tool is called the New Mexico Screening that incorporates inmates' educational data which is relevant to placement and programming consideration.
- ◆ In the process of implementing a small number of IPAD tablets as an academic delivery tool. This will allow inmates who are close to receiving their High School Diploma an opportunity to complete their progress toward the diploma.
- ◆ Education Bureau is also in the implementing stage of rolling out interactive smart boards in some identified classrooms. Currently, Education bureau has purchased three boards to be placed at SNMCF, WNMCF and NWNMCF along with another 13 placed in ABE classrooms across the state.



Figure 2: APDS Tablets

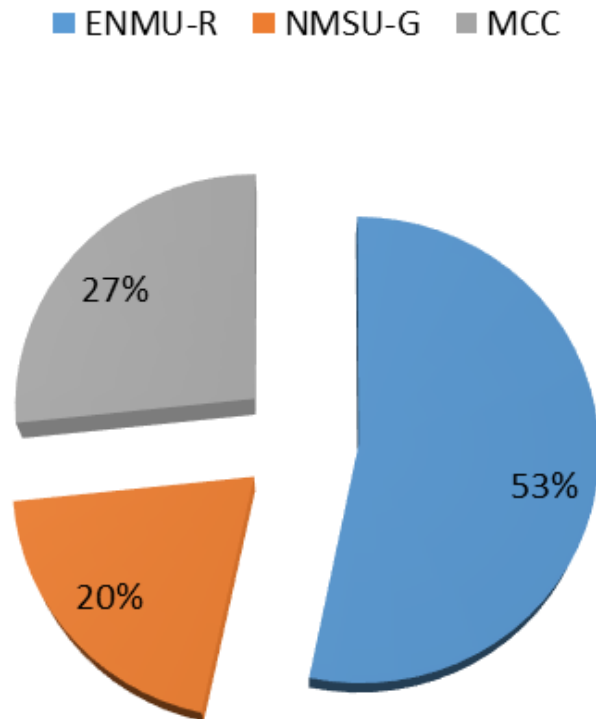


• Post-Secondary (College)

Currently, the Education Bureau has three Memorandums of Understanding with post-secondary institutions to assist with post-secondary content delivery to our inmates. Course modalities vary from facility to facility. Most courses are offered via correspondence and computer-based, distance learning. However, some institutions may offer NMCD instructors the opportunity to teach the college curriculum and thus giving the inmates a more traditional content delivery model. The following post-secondary institutions are currently collaborating with NMCD for content delivery.

- ◆ Eastern New Mexico University-Roswell:
 - Associate of Arts degrees in Business Administration and University Studies
- ◆ Mesalands Community College
 - Associate of Arts degrees in Liberal Arts and Associate of Applied Science
- ◆ New Mexico State University-Grants
 - Applied Computer Applications (offered at women's facilities)
- ◆ Future FY20 plans incorporate Ashland University to be a Post-Secondary provider of the 2nd Chance Pell Grant for incarcerated inmates to receive free tuition assistance.
- ◆ With a tuition assistance budget of \$171,500, NMCD was able to provide post-secondary tuition assistance to a number of inmates. The following graph represents a budget breakdown per post-secondary institution.

2018 Amount Budgeted for Post-Secondary Tuition





The **Corrections Industries Division (CID)**, an agency within the New Mexico Corrections Department, was established by an act of the New Mexico Legislature in 1978. As a business, Corrections Industries is committed to maintain and expand inmate work training programs which develop marketable skills; instill and promote positive work ethics; minimize inmate idleness and reduce the tax burden of the Corrections Department.

CID is a unique blend of business and government, using private industry tools and techniques to provide a public service. The Division is financed through a revolving fund, from which all operating expenses are paid. Operations within the correctional facilities are supported by sales to state agencies, schools, county and local governments, and not-for-profit organizations. Hundreds of inmates gain work experience and training as they produce high quality, competitively priced products. The Division currently employs 20 staff and supervisory personnel to manage an average of 250 inmates in 17 programs at six different facilities around the state.

The Corrections Industries Division is governed by an oversight commission with advisory authority. The Commission's seven volunteer members are appointed by the governor with the advice and consent of the New Mexico Senate for staggered terms of four years or less; the governor designates one member as the chair.

Highlights:

- Partnered with Bernalillo County on the operations of canteen, at the Metropolitan Detention Center.
- Expanded a joint venture program with Keefe Corporation to provide canteen services to the inmates at all of the six state-run facilities and one large county jail providing 15 inmate labor positions from the Penitentiary of New Mexico and provided family packaging services to the inmates at seven facilities generating more revenue for programming.

- Expanded the "Old Main" tours addressing the issues surrounding the 1980 New Mexico prison riot.

Upcoming Initiatives:

Expand on the joint venture program with Keefe Corporation to provide canteen services to the inmates at all of the five privately-run facilities generating more revenue for programs.



2018-2019 Members:

John Serrano, Chair, Santa Rosa, NM

Jay Armijo, Vice Chair, Williamsburg, NM

Nick Brown, Clayton, NM

Harold Foreman, Las Cruces, NM

Currently awaiting new appointments for Commission Members for Corrections Industries Commission





The **New Mexico Corrections Training Academy (NMCTA)** is responsible for the assessment, selection, and training of all new correctional officers (CO) and probation/parole officers (PPO). The NMCTA also assists in recruiting efforts around the state, and delivers advanced training for existing custody and non-custody staff in a number of corrections and law enforcement topics.



Training Academy



Basic Training Section

The Basic Training Section (BTS), led by Section Chief Vicente Caballero, is responsible for the oversight, execution, and ongoing review and betterment of the three-hundred twenty (320) hour basic academy. During the academy, correctional officer and probation/parole officer cadets receive the basic training they need to succeed as they begin their career in corrections. Cadets train on a number of corrections topics including: ethics and professionalism, use of force, First Aid/CPR, offender supervision, verbal and non-verbal communication, motivational interviewing, firearms (CO only), TASER (PPO only), defensive tactics, chemical agents, report writing, search and seizure and more. Upon successful completion of the three-hundred twenty (320) hour basic academy, newly certified officers will have a fundamental understanding of the duties of their position, while also recognizing the need for continued learning and on-the-job training aimed at building upon what they have already learned.

The main NMCD Academy is located in Santa Fe, New Mexico. Additional academies, known as satellite academies, are run throughout the state with oversight from the main academy in Santa Fe

Advanced Training Section



The Advanced Training Section (ATS), led by Section Chief Paul Naumann, provides post-academy training for corrections officers and probation and parole officers. Training is also provided for newly hired staff to help with their transition into the corrections career field. The ATS also trains outside agencies at their request as part of an on-going collaboration between local and state law enforcement and corrections agencies. The ATS is responsible for training and developing new and veteran instructors through the train-the-trainer program, a forty-hour program that focuses on adult learning theory and evidence-based practices in the classroom. The ATS is constantly evaluating its training programs and refining those programs to bring them in congruence with industry standards, to include implementing more reality-based training and increasing active participation in the classroom.

For FY19, the ATS trained 1078 staff members in a number of corrections related topics. The ATS also graduated twenty-seven (27) Certification by Waiver participants helping to boost the numbers of veteran officers with previous experience entering or re-entering the NMCD ranks. Also significant in FY19, the ATS established the first internal Use of Force Instructor Certification Course aimed at establishing core competencies and a certification pathway for instructors in this high-risk area. Through the Training-for-Trainers instructor course, the ATS graduated fifty (50) new instructors for the department in support of the training needs of NMCD facilities and the Probation/Parole Division.

Screening/Recruiting/International

In FY19, the Screening/Recruiting/International Section successfully screened 415 applicants. Of the 415 applicants screened, 245 applicants were approved (59% approval rate) to attend training as correctional officer cadets, probation/parole officer cadets, and certification by wavier participants. 170 applicants were denied (41% denial rate) through the screening process. Although the NMCTA would ideally like to have higher approval rates, we strongly believe in the processes in place aimed at hiring only those who represent the qualities that we seek in our security staff. All of the testing associated with the screening process is focused on being as objective as possible, while also being attainable and fair for all who apply. The process also serves to protect the NMCD, the inmates/offenders we supervise, and the citizens of New Mexico through due diligence related to reviewing applicant background(s), qualifications, and testing scores (physical agility and psychological).





Additional Training and Services:

Behavioral Health/Psychological Screening

Led by Behavioral Health Therapist Andrea Finch, psychological testing and screening is conducted to ensure only those psychologically fit for duty are accepted into the NMCTA. Each week BHT Finch interviews and screens applicants seeking to become correctional officers or probation/parole officers. She also assists in the review of applicant files through the file review process and is a vital part of ensuring the success of the NMCTA.

Firearms Training

Led by Master Firearms Instructor Mark Radosevich, firearms training is conducted year-round for correctional officer cadets and for in-service and advanced training. An extensive amount of work goes into facilitating this training and in supporting the continued growth of firearms instructors from around the state. MFI Radosevich continues to raise the bar in firearms training to ensure cadets receive the highest level of training while attending the NMCTA.

During **FY19** the **Basic Training Section** was responsible for conducting and/or overseeing local and satellite academies around the state in an effort to certify correctional officers and probation/parole officers for the State of New Mexico. The following is a breakdown of the classes and associated numbers related to attendance and graduation for **FY19**:

Santa Fe Academies

Academy Class #	Approved	Started	New Cadet (nc)	Returning Cadet 1	Returning Cadet 2	Graduated (g)
350	30	28	30	1	0	19
351	37	30	29	6	0	20
354	34	29	26	3	0	20
356	38	37	32	3	2	22
357	33	22	27	6	0	11
Totals:	172	146	144	19	2	92

The graduation rate for all Santa Fe Academies in FY19 was **63%** (92g/146nc).

The reasons for losses in the Santa Fe Academies were as follows:

Resigned the Academy: 33

Failed Firearms Qualifications: 1

Dismissed: 5

No Show: 15

Attending academy in FY20: 356(1), 357(4) = 5 (9%)

Satellite Academies

Class # - Location	Approved	Started	New Cadet (nc)	Returning Ca- det 1	Returning Ca- det 2	Graduated (g)
352 - LCCF	10	10	8	1	0	7
353 - CNMCF	18	16	16	1	0	14
355 - LCCF	17	10	10	0	0	7
358 - LCCF	11	9	9	0	0	7
Totals:	56	45	43	2	0	35

The graduation rate for all satellite academies in FY19 was **78%** (35g/45nc).

The reasons for losses in the Satellite Academies were as follows:

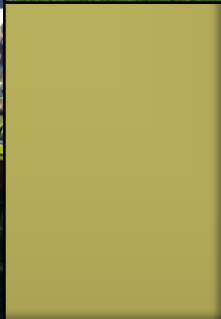
Resigned the Academy: 4

Failed Firearms Qualifications: 3

Dismissed: 3

No Show: 11







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