

# **New Mexico Corrections Department**



**2014-2015 Annual Report**



**Governor Susana Martinez**

**Secretary Gregg Marcantel**

**Acting Deputy Secretary of Administration Mark Myers**

**Deputy Secretary of Operations Joe Booker**

**“We commit to the safety and well-being  
of the people of New Mexico by doing  
the right thing, always.”**

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## A message from the Secretary

Greetings,

As our current economic conditions remain ambiguous, as the demand for government to become more effective and efficient, public confidence in our criminal justice system remains fragile and a general intolerance for any failure exists. Based on the intersection of these realities, the citizens of our State have a right to better understand our operations and services. Responding to these needs, the character and courage of the men and women of our organization has shown this year as we have worked hard to meet our extraordinary responsibilities for public safety. Over the course of the last year, the New Mexico Corrections Department (NMCD) has enjoyed a number of successes and realized a number of other opportunities for growth and improvement. Our public safety mission is much clearer than ever. We now define our efforts to reduce recidivism as a true public safety service, because what we do really involves solutions for safer New Mexico's neighborhoods.

Service effectiveness and trust are almost always gained in adversity and on difficult ground and through the challenges of funding deficits, the NMCD has remained focused on our responsibility for the care and custody of 7,000 inmates and 17,000 offenders on community supervision statewide. Every dollar funded we were funded last year was spent to manage a more effective and efficient public safety future for the organization. But solutions for government's challenges are never achieved based on throwing money and people at problems alone. During our challenges this past year we have created a more meaningful template for managing our future. By this I mean that our responses to the significant challenges we have faced have had less to do with determining "how" we should perform based on available resources, and more to do with "what" must be achieved and "why" we must succeed, regardless of all other influences, to include our lack of resources. By doing so, we have positioned ourselves better for self evaluation and innovation because we have and will always commit to identifying "what" the problems truly are.

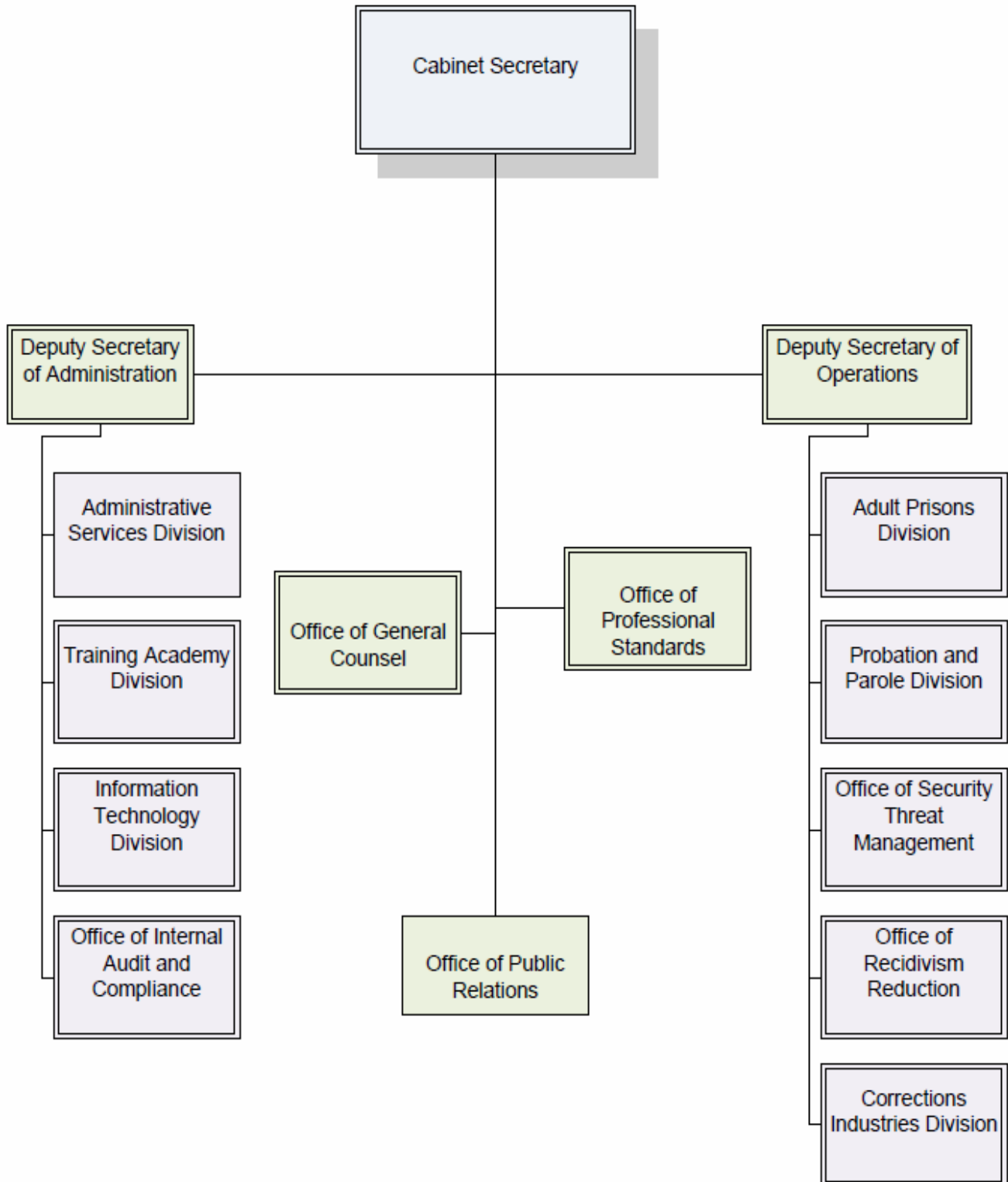


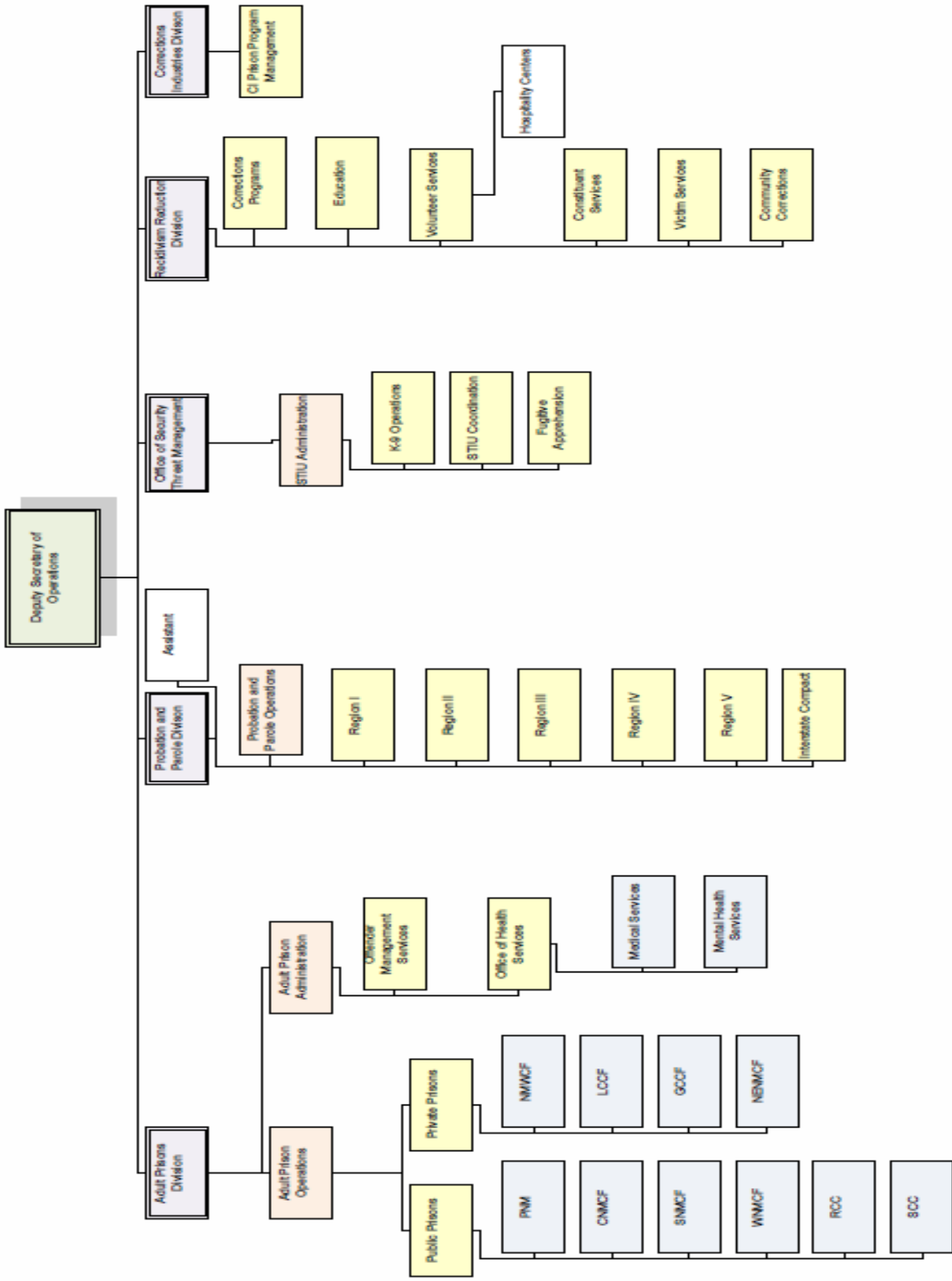
Examples of our progress are evidenced in our programmatic growth, such as the implementation of our new Roots of Success program in our prisons. Roots of success is an environmental literacy program specifically designed for learners who struggle in traditional academic settings. The goal of the program is to challenge students to practice environmentally conscious lifestyles and prepare them for green jobs. In another example, we held our first Craftsman Trades Fair in October. It gave inmates the chance to sell their Art to the public. With more than 400 people and \$17,369.3, it was a success. The "Old Main" Penitentiary tours continued with all of them selling out. The funds earned from ticket sales going to revitalize the facility and provide new programming for offenders. New inmate programming initiatives such the Hoop House project where offenders have learned the importance of sustainability. our Motivating Offender Change classrooms where higher security inmates will now be secured humanly in a classroom together for educational and life skills programming; or our xeriscaping projects that have reduced our water consumption, while teaching offenders landscaping skills that can be used for employment when they return home are a few other examples of the professional growth of our prison system this year. For the Probation and Parole Division, Project GPS (geographical proactive supervision), an imitative that targets offender supervision in high crime areas where offenders assigned to our supervision are more likely to re-offend, has continued to make a difference.

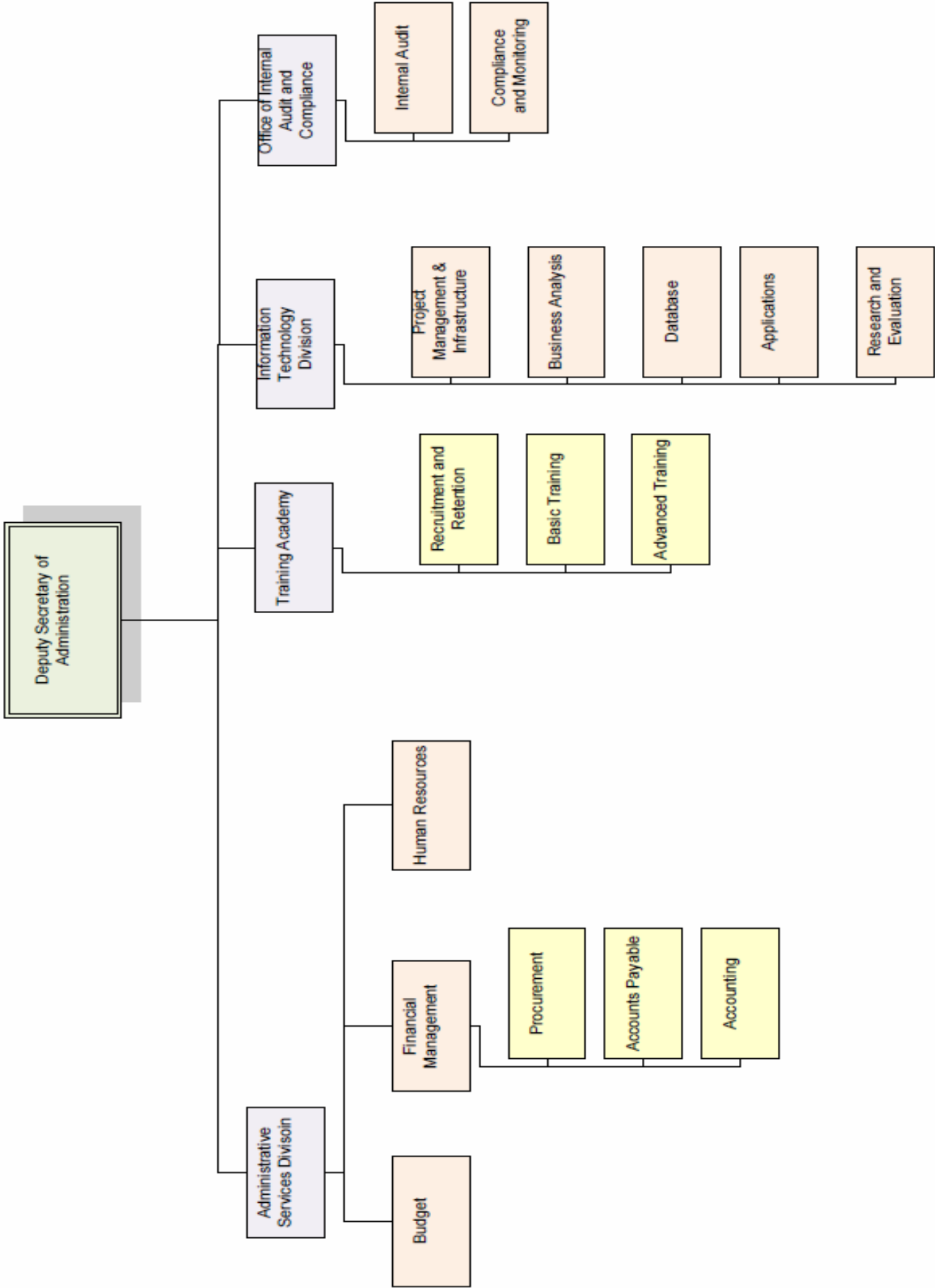
In closing, over the past year, the men and women of the New Mexico Corrections Department have remained committed to our core mission of serving the safety and well-being of the people of New Mexico, while enduring the short term discomforts of openly turning away from practices that have become old and tired over time. Their work this year assures an everlasting and sustainable impact upon our public safety as a state. On their behalf, thank you for allowing us to serve you. On my behalf, I am grateful to serve both them and you! Your safety and trust of our work will remain our most intentional focus as we move forward together into the next year.

Semper Fidelis!

Gregg Marcantel  
Secretary of Corrections







## Key Performance Measures

Years 2006 through 2014 compared with Fiscal Year 2014 Targets

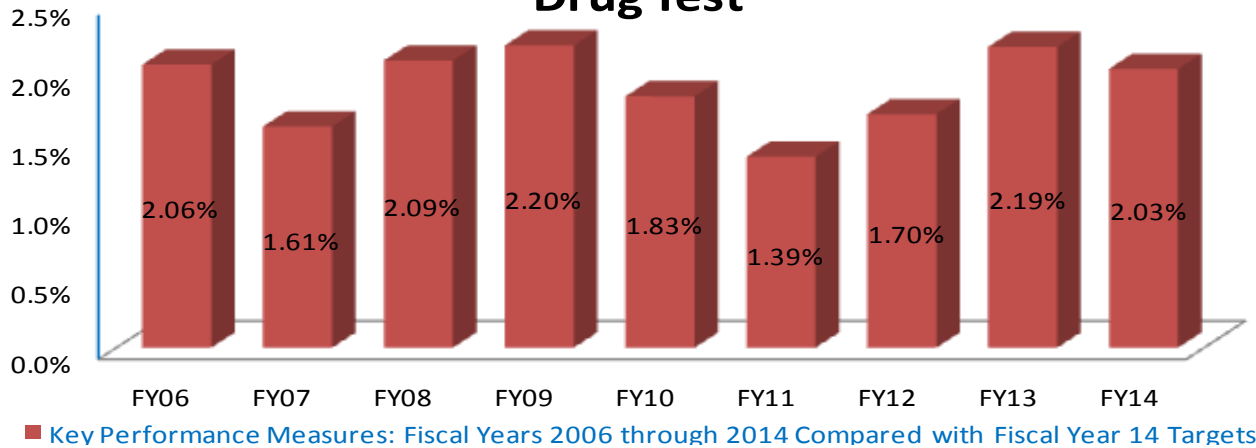
Fiscal

Performance Measures	FY 06 July 1, 2006 - June 30, 2006	FY 07 July 1, 2006 - June 30, 2007	FY 08 July 1, 2007 - June 30, 2008	FY 09 July 1, 2008 - June 30, 2009	FY 10 July 1, 2009 - June 30, 2010	FY 11 July 1, 2010 - June 30, 2011	FY 12 July 1, 2011 - June 30, 2012	FY 13 July 1, 2012 - June 30, 2013	FY 14 July 1, 2013 - June 30, 2014	FY14 Target
Percent of inmates testing positive in monthly drug test	2.06%	1.61%	2.09%	2.20%	1.83%	1.39%	1.70%	2.19%	2.03%	<= 2%
Percent turnover of correctional officers	20.91%	13.86%	12.60%	10.01%	11.88%	10.30%	10.60%	8.13%	10.90%	<= 11%
Average standard caseload per probation and parole officer*	109	120	93	91	95	99	114	108	105	<= 95
Profit / loss margin of the Corrections Industries Division	-8.60%	-4.29%	-12.66%	-7.67%	-17.00%	-4.17%	4.67%	18.83%	3.27%	>= 0%
Number of inmate-on-inmate serious assaults	24	16	20	19	19	14	21	16	9	<= 18
Number of inmate-on-staff serious assaults	7	7	4	7	6	4	1	5	5	<= 4
12 - month recidivism rate	30.0%	32%	28.50%	29.46%	32.37%	33.68%	33.05%	33.68%		<= 35%
24 - month recidivism rate	38%	42%	41.87%	39.34%	40.45%	42.77%	43.66%	43.66%		<= 45%
36 - month recidivism rate	46.50%	43.0%	46%	46.34%	43.58%	44.62%	46.61%	47.30%		<= 47%

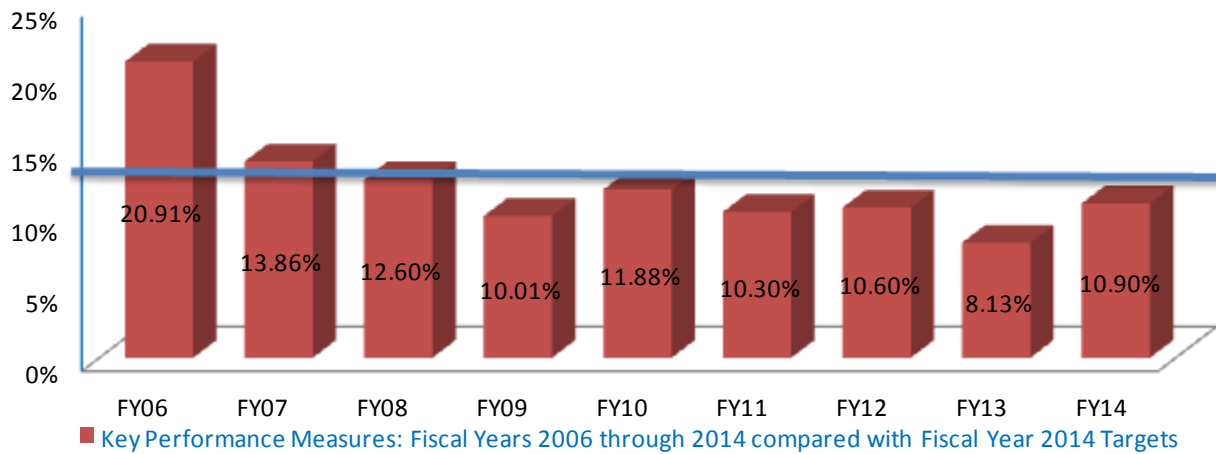
\*Note: In FY 08, the decrease is attributed to a change in how offenders were counted, from dual to distinct.



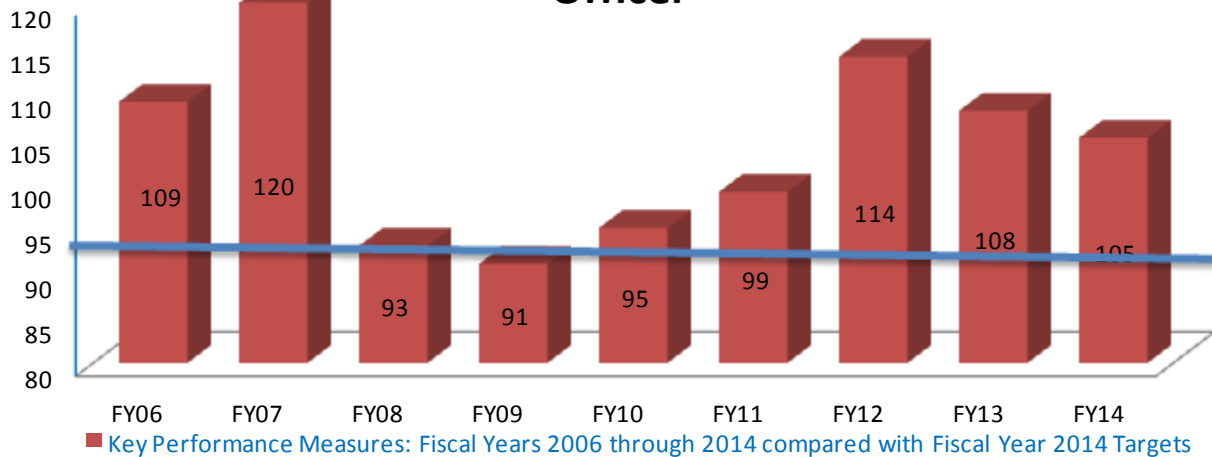
## Percent of Inmates Testing Positive in Monthly Drug Test



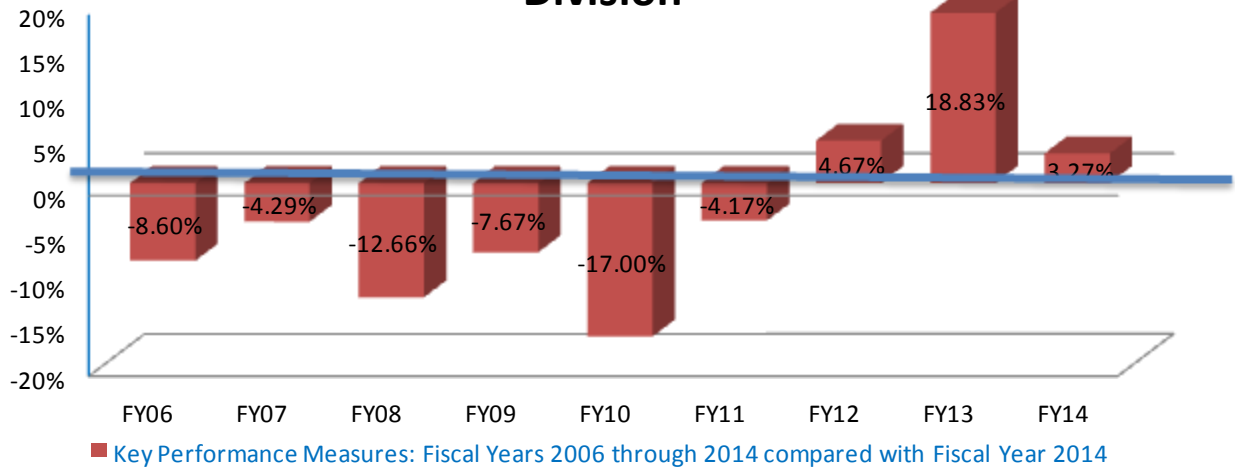
## Percent Turnover of Correctional Officers



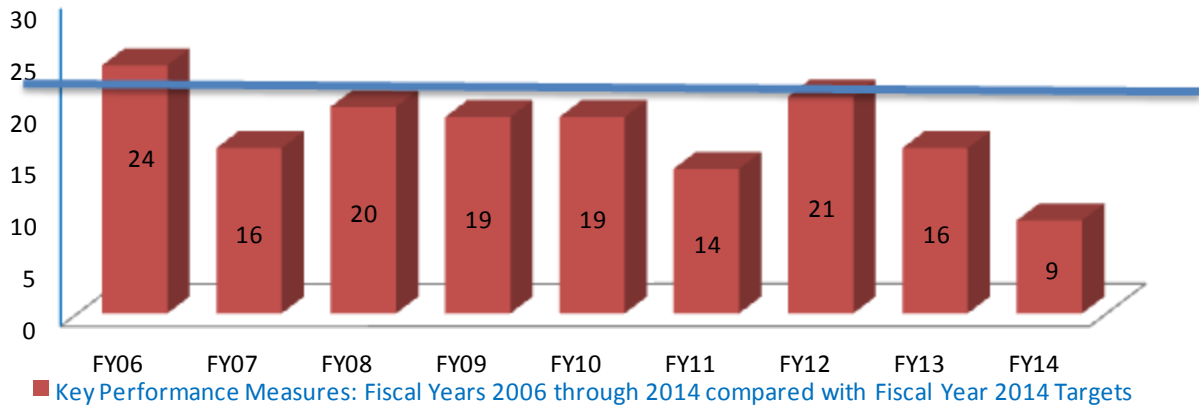
## Average Standard Caseload Per Probation and Parole Officer



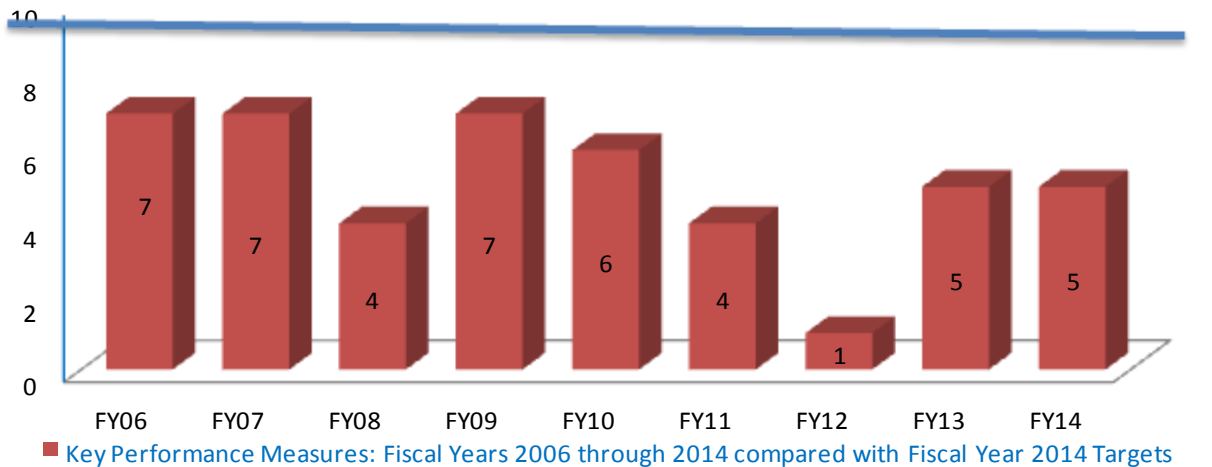
### Profit / loss Margin of the Corrections Industries Division



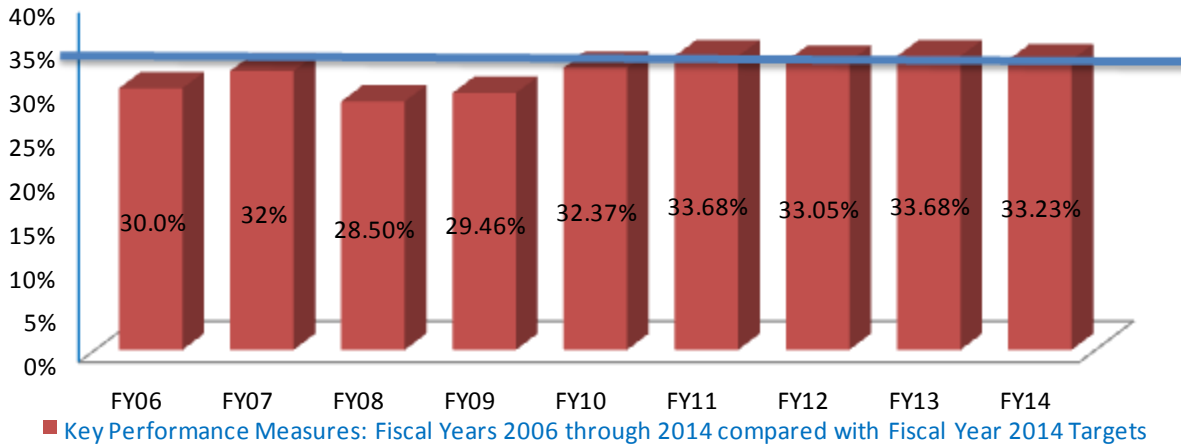
### Number of Inmate-on-Inmate Serious Assaults



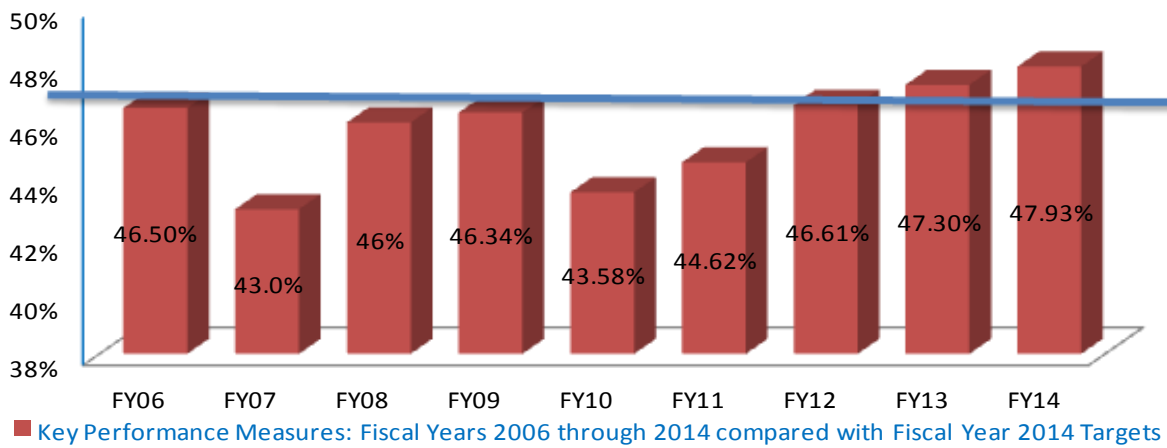
### Number of Inmate-on-Staff Serious Assaults



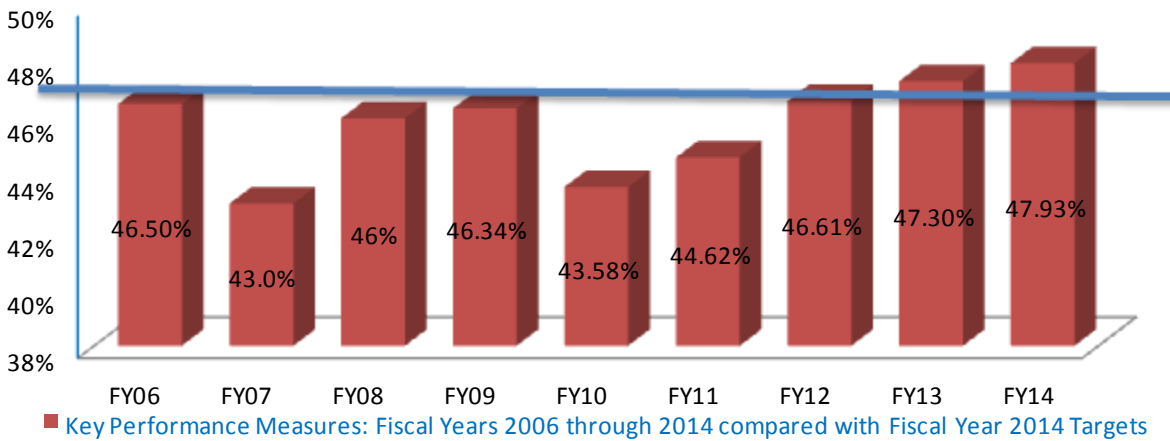
### 12 - Month Recidivism Rate



### 36 - Month Recidivism Rate



### 36 - Month Recidivism Rate





## Administrative Services

The **Administrative Services Division (ASD)** comprises three bureaus: Budget, Financial Management and General Services Bureaus. ASD provides guidance, information and expertise in the administrative support areas to ensure the New Mexico Corrections Department meets statutory, regulatory and internal administrative requirements. A priority of the division is to ensure professional service, excellence, accountability, and integrity in fiscal management.

### Budget Bureau

The **Budget Bureau** coordinates and directs the preparation and submission of the annual appropriation request, and is responsible for the establishment and execution of the operating budget. Additionally, the bureau provides budgetary control and analysis for the department and is responsible for compiling, evaluating and reporting inmate statistical information and program performance measures.

### Financial Management Bureau

The **Financial Management Bureau** ensures compliance with all Department of Finance and Administration rules and regulations, as well as those of other state and federal entities concerning expenditure and accountability of funds. The bureau keeps the official accounting records for the department and prepares the financial statements for the annual financial and compliance audit. The bureau is also responsible for federal grant monitoring and reporting, and the operation of the inmate trust accounting system.

### General Services Bureau

The **General Services Bureau** assists all divisions and prisons with financial matters, and also assists the education, addiction services, and mental health bureaus in grant applications. The bureau staff also provides assistance with radio, telecommunication, vehicles and infrastructure planning and construction.

### Highlights:

- Met the Office of the State Auditor deadline for the Department's financial audit and received an unqualified, or "clean," opinion; received non-material audit findings.
- Met the statutory deadlines for preparing and submitting the fiscal year 2012-2013 operating budget and fiscal year 2013-2014 budget request to the State Budget Division and Legislative Finance Committee.
- The Department's total appropriated budget for FY14 increased 1.6 percent to \$293 million.
- Processed 15,653 payment vouchers, 5,525 purchase documents, 26 professional service contracts and 29 intergovernmental agreement, and joint powers agreements and memorandums of understanding.



### FY14 General Fund Operating Budget

(in thousands of dollars)

Expenditure Category	GF Operating Budget Amount	% of Total
Salaries and Benefits	\$116,798.4	43.2%
Contractual Services	\$45,098.0	16.7%
Other	\$108,687.0	40.1%
<b>Total</b>	<b>\$270,583.4</b>	<b>100.0%</b>

Expenditure Categories as a Percent of Total General Fund Budget

### Division Operating Budget

July 1, 2013 through June 30, 2014

(in thousands of dollars)

Division	Operating Budget	FY14 Expenditures	FTE
Administrative Services	\$7,374.7	\$5,975.2	99
Information Technology	\$3,787.3	\$3,826.3	34
Adult Prisons (IM&C)	\$241,764.8	\$247,681.9	1870
Training Academy	\$3,112.5	\$3,228.1	22
Corrections Industries	\$3,393.8	\$4,454.4	30
Probation and Parole/CC	\$33,218.5	\$33,399.2	392
<b>Total</b>	<b>\$292,651.6</b>	<b>\$298,565.1</b>	<b>2,447</b>

### Prison Operations and Inmate Services

July 1, 2013 through June 30, 2014

(in thousands of dollars)

Prison/Service	Operating Budget	Expenditures	FTE
Central New Mexico Correctional Facility	\$31,739.5	\$32,512.8	475.0
Penitentiary of New Mexico	\$30,011.1	\$29,749.7	465.0
Roswell Correctional Center	\$5,464.9	\$5,119.1	81.0
Southern New Mexico Correctional Facility	\$20,412.0	\$22,554.0	323.0
Springer Correctional Center	\$6,933.7	\$6,427.9	103.0
Western New Mexico Correctional Facility	\$12,638.1	\$12,055.2	191.0
Private Prisons	\$76,978.1	\$84,857.0	24
Health Services- Addictions	\$50,499.5	\$47,879.3	108.0
Recidivism Reduction	\$377.0	\$674.7	4.0
Education Bureau	\$6,710.9	\$5,852.2	97
<b>Total</b>	<b>\$241,764.8</b>	<b>\$247,681.9</b>	<b>1870</b>

\*Prison operations and inmate services are part of the Adult Prisons Division

The original operating budget was realigned to meet actual expenditures at year end.



The **Information Technology Division (ITD)** is responsible for providing the highest quality technology-based tools and services to create and maintain strong information technology systems to support agency staff and promote agency efficiency and accountability. ITD is divided into four sections - Infrastructure, Project Management, Applications/Database, Business/Research Analysis. This structure supports the alignment of Information Technology with the goals of the business.

## Information Technology

The Infrastructure section provides daily technical support to over 2,400 users statewide in both prison facilities and probation and parole offices. The Project Management office (PMO) is responsible for execution and delivery of projects, soliciting business solutions, executing governance and control, communications throughout the organization and ensuring successful project delivery. The Application section is responsible for the design, development, implementation, maintenance and operations of NMCD applications. NMCD's main application, Criminal Management Information System (CMIS), tracks over 26,000 offenders from intake to successful community reentry and reintegration. The Database section is responsible for the development and design of database strategies, monitoring and improving database performance and capacity, and planning for future expansion requirements for databases. The Business Analysis section consists of business analysts who elicit and document needs based on business processes and translate them into specific and identifiable requirements that can be developed to enhance existing systems or create new systems. The Research Analysis section designing to planning, organizing and conducting research and evaluation programs and services provided by the Department. The section researches and applies new or expanded knowledge in the criminal justice field by exploring and defining problems, planning the approach for the study, data analysis, results interpretation, documenting and reporting findings and recommending program and technological changes. In FY14, ITD has a fully staffed Research analysis section.

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### Highlights

- Completed the development of Good Time rule-based module.
- Completed enhancements and fixes on sentencing module for Court case and event areas.
- Modularized the sentencing , Good Time, OMP, Booking and Property Modules.
- Implemented new video surveillance technology at three Probation and Parole offices.
- Completed the development of an interface with NM Courts to accept data via a batch process.
- Implemented Green, Amber, Red (GAR) system.
- Developed Real Time Crime Center Data Report.
- Continued enhancement efforts for the Offender Management Program (OMP) module.
- Enhanced Public web server and offender search.
- Developed a Probation and Parole Inventory System.
- Upgraded 7 Probation and Parole offices with Optical Ethernet (QMOE ) telecommunications.
- Upgraded Time and Labor System (InTime) and developed new interface with SHARE system.
- Deployed over 25 laptops for GED testing for inmates.
- Completed the Security Threat Intelligence Unit (STIU) gang module for proper gang member classification and security setup.
- Enhanced the CMIS release process for VINE.
- Implemented Constituent Services tracking database.
- Implemented new video surveillance technology at SNMCF Wheelchair program.
- Upgraded penitentiary of New Mexico LAN infrastructure with single-mode fiber backbone .

The **Office of General Counsel** manages all legal affairs for NMCD. The Office provides legal advice on a wide variety of topics to NMCD administrators as well as to employees in the field. It also provides legal representation to NMCD or its employees in several types of cases, including employment and labor law, civil rights, tort claims, judgment and sentence interpretation issues, and miscellaneous civil and criminal matters.



## General Counsel

Attorneys in the Office of General Counsel also provide training to correctional officer cadets on a regular basis and specialized training to other employees on an as-needed basis. The Office also reviews and approves professional services agreements and is involved in negotiating many of NMCD's most important contracts. Additional responsibilities include reviewing and approving NMCD policies and procedures, providing responses to requests made pursuant to the Inspection of Public Records Act, responding to numerous subpoenas, and supervising NMCD's Equal Employment Opportunity officer.

### Highlights:

- Represented NMCD in 5 disciplinary arbitrations, and in 10 State Personnel Board appeals of employee disciplinary actions
- Defended NMCD in 28 inmate pro se civil law-suits
- Represented NMCD's interests at the New Mexico Sentencing Commissions' Legislative and Sentencing Reform Committees
- Prepared a written bill analysis for each of the numerous bills impacting NMCD during this year's 30-day legislative session
- Reviewed, gathered documents, and responded in writing to more than 310 Inspection of Public Records Act ("IPRA") requests
- Equal Employment opportunity officer trained over 500 employees regarding civil rights, anti-discrimination and Americans with Disabilities Act laws.





The Training Academy Division is responsible for the recruitment, assessment, selection, and training of all new Correctional Officers (CO) and Probation/Parole Officers (PPO). In addition, the Academy provides advanced training to all existing staff to ensure that the New Mexico Corrections Department is operating at the highest industry standards.

# Training Academy

The common core competencies shared between correctional officers and probation/parole officers were identified and are delivered in a joint setting. Training on specific job competencies are delivered separately to CO and PPO cadets. Joint training creates more well-rounded corrections professionals and fosters mutual respect between the two Divisions.



The Training Division completed a job task analysis for both COs and PPOs for the purpose of reviewing and updating the academy curriculum. Personnel from the two divisions provided input for the analysis. The new curriculum represents the latest in corrections best practices.

In 2014 alone, six (6) CO satellite academies were commissioned to train CO's for employment at their respective facilities, while five (5) academy classes were hosted at the Santa Fe campus. This combined effort resulted in an aggregate of just under 300 new CO's and PO's being added to the NMCD family.

The Advanced Training Section was reinvented and tasked with the review and rewrite of NMCD's firearm policy, firearms program, and qualifications courses. The advanced training section is also building the Department's first ever Field Training Officer program, which will assist with the development of officers after the Basic Academy.



Our partnership with the United States Department of State to train International Correctional Instructors continues to be a huge success. We have transitioned from training Federal correctional professionals in Mexico to training State-level correctional professionals. In addition, we offer a two-week-leadership training course to top level correctional managers in Mexico as part of our LDI. In FY15 there will be over 140 international corrections professionals trained by the NMCA staff.

In an effort to increase recruitment efforts and fill vacancies, the Training Division developed a mentorship program for FY14. Upon implementation, there has been a noticeable rise in officers hired and retained to attend a basic academy class which is a huge success for NMCD.

The **Corrections Industries Division (CID)**, an agency within the New Mexico Corrections Department, was established by an act of the New Mexico Legislature in 1978. As a business, Corrections Industries is committed to maintain and expand inmate work training programs which develop marketable skills; instill and promote positive work ethics; minimize inmate idleness and reduce the tax burden of the Corrections Department.

In addition, CID is committed to assisting NMCD in reducing recidivism 10% over the next three years.

CID is a unique blend of business and government, using private industry tools and techniques to provide a public service. The Division is financed through a revolving fund, from which all operating expenses are paid. Operations within the correctional facilities are supported by sales to state agencies, schools, county and local governments, and not-for-profit organizations. Hundreds of inmates gain work experience and training as they produce high quality, competitively priced products. The Division currently employs 16 staff and supervisory personnel to manage an average of 150 inmates in 9 programs at six different facilities around the state.

Programs include:

Central New Mexico Correctional Facility in Los Lunas

- Furniture/Custom Furniture
  - Farm Operations
- Distribution/Warehouse
  - Mattresses

Guadalupe County Correctional Facility in Santa Rosa

- Print Shop

New Mexico Women’s Correctional Facility in Grants

- Textiles
- Call Center

Western New Mexico Correctional Facility in Grants

- Plastics
- Cleaning Products
- Textiles

The Corrections Industries Division is governed by an oversight commission with advisory authority. The Commission’s seven volunteer members are appointed by the governor with the advice and consent of the New Mexico Senate for staggered terms of four years or less; the governor designates one member as the chair.

**2014-2015 Members:**

- John Serrano, Chair, Santa Rosa, NM
- Jay Armijo, Vice Chair, Williamsburg, NM
- Nick Brown, Clayton, NM
- Harold Foreman, Las Cruces, NM
- Christine Van Norman, Corrales, NM
- Alfred Porter, Albuquerque, NM



With the decline of state budgets and the increase in fiscal responsibility, Industries has seen a sharp decline in sales - particularly in furniture and service contracts. The decline has forced Industries to take a second look at current programs.

As part of the mission of Corrections Industries, it will continue to search for new programs to provide transferable skills and viable training for inmates and to prepare them for employment upon their release from prison.

CID worked with the Penitentiary of New Mexico to begin the renovation of the "Old Main" at PNM. "Respecting Our Past to Create a Better Future" was the theme embraced by both the staff and the visitors to revitalize the sight of the tragedy on February 2, 1980, when inmates overpowered correctional officers kicking off a deadly riot. Thirty three inmates were killed by fellow inmates. More than 90 other inmates received serious injuries. Fourteen officers were held hostage. The killing, burning and flooding lasted 36 hours.

**FY14 Goals:**

In FY14 the building was cleaned, some of the walls repainted and a new reflection garden will be constructed to replace the weeds and debris in the old visiting yard. Public tours sold out.

CID has partnered with NMSU to build hoop houses at each of the correctional facilities around the state to support facility food services and ornamental plants for use by the landscape crews.

Expand on the joint venture program with Keefe Corporation to provide Family Packaging Services to the inmates at all of the six state-run facilities generating more revenues for programming.



CID will provide "Roots of Success training for all inmates participating in Corrections Industries Programs. This environmental literacy program is designed as a spring board to GED and sustainability programs.

Partner with the local community colleges to establish a full-functioning bakery programs at the Springer Correctional Facility and the Penitentiary of New Mexico providing 20 to 30 inmate positions to support the facility food services program.

Expand the Craftsman and Trades Fair to include a strong entrepreneurial component by partnering with local businesses to mentor inmate artists.

By the end of the fiscal year, CID also hopes to expand the landscaping program with partnerships with the City of Albuquerque and the State museums. New sustainability programs are also scheduled to be started, including a biofuel diesel program and gardening.



## Adult Prisons



The **Adult Prisons Division** provides administrative oversight to six state-operated and four privately operated prisons. Adult Prisons oversees prison security systems, emergency preparedness, the Records Bureau, the Classification Bureau, the Security Threat Intelligence Unit, as well as the Health Services Bureau, which includes mental health and addiction services programs.

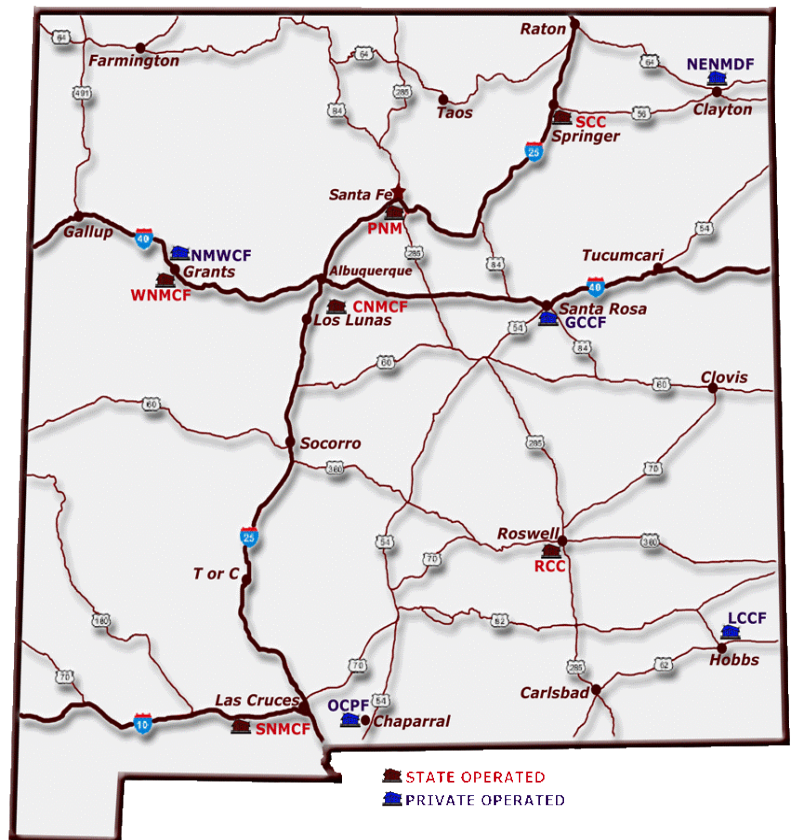
During 2013-2014 the Department's inmate population experienced continued gradual growth. In 2012-2013 the overall daily population was 6745 and 636 for female offenders. In 2013-2014 the population daily population was 6849 for overall population and 661 for the female population. Prisons currently continue to meet public safety and institutional safety needs.

The Department continues its' commitment to safe prisons. Corrections Emergency Response Teams (CERT) at each prison facility can be mobilized to respond to emergencies at any facility in the State. The Security Threat Intelligence Unit works closely with Adult Prisons to share and provide information so proper response can be made to potential threats.

The Adult Prisons Division works closely with the Office of Recidivism Reduction and Corrections Industries to implement evidence-based, promising practice and innovative programming for the purpose to reducing recidivism.

The Adult Prisons Division continues to build the Office of Offender Management Services. This is a consolidation of the Inmate Records Bureau and the Classification Bureau. This promotes public safety by improving the release process to prevent early and late releases. The evolution of this office as it takes more administrative responsibilities from the facilities will allow management at the facilities to increase focus on security and recidivism reduction programming.

The Adult Prison Division is committed to reducing the number of inmates housed in restrictive housing. Two major initiatives were implemented in 2013-2014. Inmates are housed in Disciplinary restrictive housing for no more than a punitive sanction of 30 days. This sanction includes time served in pre-hearing detention. The other initiative was the Restoration to Population Program. This program removes and diverts inactive and former prison gang members from restrictive housing and places them in general population at the Northeast New Mexico Detention Facility. There are currently 92 inmates in the program and the program continues to grow.



## Guadalupe County Correctional Facility (GCCF)

Opened:	1999
Level:	III (Males)
Capacity:	610
Average Daily Population:	588
Reaccredited:	2013

New Mexico Corrections Department



The facility is owned and operated by the GEO Group, Inc. GCCF is a Level III medium-security prison, in Santa Rosa. The mission of the Guadalupe County Correctional Facility is to provide for public safety, as well as the safety of its employees and inmates, through a continuum of security, programming and reentry services. GCCF continues to expand its vocational and academic programs, and provides offenders an accredited cosmetology class through the Luna County Community College and a weaving class through Mesalands Community College.

### Highlights:

- Graduated three inmates with associate degrees.
- Received a 100 percent score on the American Correctional Association re-accreditation audit.
- Awarded sixteen \$1,000 college scholarships to high school seniors.

The **Central New Mexico Correctional Facility (CNMCF)**, located in Los Lunas, is the largest prison in the state, housing offenders of every custody level, as well as serving as the intake and processing point for every male offender entering NMCD. The CNMCF Main facility includes the Reception and Diagnostic Center, Mental Health Treatment Center; the Long Term Care Unit for offenders with chronic health needs, a Geriatric Unit, the high security Alternative Placement Area. The Level II Unit houses low-risk inmates with medical or mental health restrictions and has a medical clinic to provide 24-hour medical care. The Level I Unit houses low-risk inmates that qualify for participation in off-site work programs that facilitate offender reentry into the community.

Opened:	CNMCF Main, RDC (1983), CNMCF Level II (1989), CNMCF Level I (1939)
Levels:	I, II, III, IV, V, VI (Males)
Capacity:	1,302
Average Daily Population:	1,192
ACA Accredited:	2012

### Highlights:

- Purchased two new K-9's by the names of "FAX and MAX"
- In the process of planning for the renovation of the old kitchen.
- Repaired and replaced all door controls and camera equipment in LTCU and MHTC.

The **Southern New Mexico Correctional Facility (SNMCF)** complex is located near Las Cruces, the second largest city in New Mexico. SNMCF Level III (main) facility includes of three different custody levels housing a capacity of 480 inmates; Level III General Population, Level IV Close Custody and the interim Level VI Segregation. The Level IV is close custody requiring increased supervision, small group controlled movement and intensive Security Threat Intelligence Unit (STIU) monitoring. The Level II facility holds a maximum of 288 inmates.

Opened:	1983
Levels:	II, III, IV, VI (males)
Capacity:	768
Average Daily Population:	706
ACA Accredited:	2011

## Highlights:

- **Repair of Barbed Wire Perimeter Fencing-** The barbed wire fence that fully surrounds the entire 400 acres of the facility was installed during the 1980's and now needs more than the minor repairs that have been completed over the years. Water has eroded the ground under the fence creating large gaps between the fence and the ground. An additional wire needs to be installed to fill the gap below the original fence. Several fence posts have also been affected by the erosion and need reinforcement. These repairs have been started, but we are awaiting receipt of wire and posts to complete the project.
- **Front Desk Movement -** A new reception desk was constructed in A-Building at the west lobby door removing A-Building from the secure perimeter and reducing the need for administrative staff and visitors to clear full security screening multiple times throughout the day. Additionally, it allowed for possession and use of cell phones within A-Building
- **Hobby Shops at both Facilities-** The level III hobby shop created in G-building has been completed providing secure materials storage and new work stations for work on various hobby crafts. Another hobby shop is in progress adjacent to the level II gym and will provide functions similar to the previously mentioned shop.
- **Window Replacement-** Several windows on the upper level pods have sustained impacts and have damage to one or both of the laminated glass layers. These windows are being replaced with half inch Lexan that should be able to sustain impacts without cracking.
- **Educational Programming-** We are very excited to announce that we will soon have Automotive Vocational Training and Welding available for level II inmates. Most of the equipment for these programs has already been purchased and it is now just a matter of a few electrical hook-ups and forming a plan with security personnel for final implementation.
- Since we have started giving the new 2014 GED on computer we have had 5 completions for both the JSU and POU facilities. Please bear in mind that many have completed 2 or even 3 of the exams and will be finishing soon. The education department is looking forward to working with all other departments in implementing new programming strategies, through E-TV, that will impact many of the inmates who do not have direct access to the education building or conventional classrooms. We are also looking into "Distance Learning" which could be accessed through the tablets which inmates may purchase in the future. The education department also provides college level courses available through multiple delivery methods such as correspondence courses and computer access through the computer lab in the education building.



The **Penitentiary of New Mexico (PNM)** is a facility for adult male offenders, and is located south of the State's Capitol along the old Turquoise Trail. PNM is the home of the Department's only super-max facility, housing the highest security classification of offenders in the state of New Mexico. The PNM Complex comprises three facilities: Level-II, a minimum-restrict unit, Level-IV/V and Level-VI, which house the highest security classification of offenders. The Penitentiary of New Mexico continues to maintain its national accredited status by the American Correctional Association and continues to intensify its efforts to achieve the mission of the Corrections Department by providing a balanced system approach to corrections from incarceration to community-based supervision with training, education, programs and services that provide opportunities for offenders to transition to communities. The Main unit was closed in 1998, as a result of the termination agreement of a federal court order known as the Duran Consent Decree, but continues to serve as a multi-agency tactical training area.

Opened: 1985, 1987 and 1990

Levels: II, IV, V and VI

Capacity: 864

Average Daily Population: 852

Reaccredited: 2012

#### Highlights

The level-II Facility partnered with Corrections Industries and created a Hoop House program.

The **Roswell Correctional Center (RCC)**, located outside Hagerman, was established in 1978 as a Level I prison, but expanded to include Level II offenders in response to population growth rates. In 2004, NMCD's first DWI treatment unit was established at RCC and is capable of housing and providing treatment for up to 100 inmates. The American Correctional Association audited the facility for re-accreditation in August 2012 and giving the facility a passing score of 97.8. The officers and staff of RCC are committed to providing public safety by operating a professional corrections system that provides rehabilitative programs for successfully returning offenders to the community.

Opened: 1978

Level: II (Males)

Capacity: 340

Population: 309

Reaccredited: 2012

#### Highlights:

- Graduated 26 inmates from Residential Drug Abuse Treatment Program (RDAP) 9 month/500 hour program.
- Graduated 13 inmates with GED.
- 1 inmate obtained his Associate's Degree from ENMU-Roswell.
- Graduated 6 inmates from the welding program with American Welding Society. (2 of those inmates completed the highest certification level possible).
- 45 inmates completed cognitive programs.
- Trained offenders as volunteer firefighters for the RCC District Eight Firehouse, known as "The Fighting Eighth".
- Graduated 10 inmates from Crossings Program.

The **Western New Mexico Correctional Facility (WNMCF)** is a multi-custody-level facility located in Grants New Mexico for Level II and Level III inmates. WNMCF provides a continuum of vocational training services self-improvement programs and education opportunities that promote offender reentry into the community. WNMCF is committed to providing public safety by operating a safe, secure and accredited correctional facility that serves the safety and wellbeing of the people of New Mexico. The facility was reaccredited in FY 14.

Opened:	1984
Levels:	II & III
Capacity:	440
Average Daily Population:	296
Reaccredited:	2014

#### **Highlights:**

- Graduated 9 Offenders with GED diplomas and 47 re-entry, vocational skills, corrective thinking, English as a second language, ENMU-Roswell College, Microsoft Office Proficiency, Moral Recognition Therapy, Domestic Violence, and Project SOAR.
- Assisted Grants School with a paint and weed detail.
- Assisted in the annual Junior Law Enforcement Academy.
- CERT assisted as additional security for the Fire & Ice Bike Rally.
- Celebrated re-accreditation score of 100% on all mandatory and 99.8% non-mandatory American Correctional Association standards
- Conducted 1st Annual Safety Day at the Fire and Ice Park.
- CERT was activated to assist with Cibola County Detention Center to assist in controlling a disturbance.

The **Lea County Correctional Facility (LCCF)** is a privately operated Level III medium-security prison managed by the GEO Group, Inc. located in Hobbs. In operation for 16 years, LCCF's mission is to provide correctional security consistent with sound correctional practice, providing programs that contribute to the reentry of offenders into the community. LCCF has successfully achieved re-accreditation by the National Commission on Correctional Health Care and the American Correctional Association.

Opened:	1998
Level:	III (Males)
Capacity:	1266
Average Daily Population:	1150
ACA Accreditation:	2012

#### **Highlights:**

- Began providing direct/live feed video college courses from New Mexico Junior College to the inmates.
- Awarded seven \$1,000 college scholarships to Lea County High School Graduates.
- Raised \$17,000 for the Relay for Life.
- Provided thousands of hours of community service labor to the local schools and non-profit organizations.
- Enrolled 40 inmates in the NMJC Associates Degree Program.





The **Northeast New Mexico Detention Facility (NENMDF)**, operated by the GEO Group Inc., is a Level III medium-security facility located in Clayton. NENMDF is committed to public safety that contributes to the safety of its employees, inmates, and community. NENMDF offers classes in Pre-GED, English as a Second Language, Special Education and Adult Learning Assistance, as well as PC MOUS, PC Maintenance, Automotive Technology, and Building Trades in its Vocational Program. A post-secondary program through Mesalands Community College offers college-level educational opportunities to inmates. Pre-release classes are offered to reduce recidivism. The Wind Energy Classes are offered online. NENMDF continues to improve the facility’s operations by contributing to the rehabilitation of offenders.

Opened:	2008
Level	III (Male)
Capacity:	625
Average Daily Population:	622
Reaccredited:	2013

**Highlights:**

- Graduated nine inmates with Associate Degrees from MesaLands Community College.
- Inmates contributed to community improvement projects by refurbishing two dinosaur statues for the Clayton Chamber of Commerce (these dinosaurs are major tourist attractions that draw people into the community); landscaping the Clayton Golf Course; helping the Police Department haul away debris during Clayton Clean-up Week; cleaning Clayton Lake State Park following the annual Trout Derby; and continuing the restoration of the historic downtown Luna Theatre. Refurbishing the Herzstein Memorial Museum.
- The facility’s major scholarship fundraiser, the Rabbit Ear Run, included a professional and novice rodeo, bike rodeo, and Texas Hold ‘Em tournament in addition to the original motorcycle poker run. We have an Annual Golf Tournament fundraiser.

**New Mexico Women’s Correctional Facility**

The New Mexico Women’s Correctional Facility (NMWCF), owned and operated by the Corrections Corporation of America, is the longest operating private facility for New Mexico Corrections Department inmates. NMWCF is a multi-custody facility located on the eastern edge of Grants, New Mexico and provides for public safety by operating a safe, secure, constitutionally sound and accredited correctional facility for adult female offenders committed to the New Mexico Corrections Department.

Opened:	1989
Levels :	Level I, II, III, IV, V, VI
Capacity:	668 (Women)
Average Daily Population:	705
Reaccredited:	2012

## Highlights:

Physical plant improvements:

- G unit area: Reroofed G1 through G6; removed ceiling vents and added one sky light in the day room area of each pod.
- PREA Regulation upgrade: Raised the toilet stall walls from 1 to 2 feet; added a privacy curtain and shower curtains to each shower stall; installed stall doors.
- Adding a steal guard (shield) to the entrance side of the door & a guard to the inside cover the locking mechanism to each accessible door to an inmate.
- Kitchen: Repaired kettle and tilt skillet; Emergency repairs were made on the mixer.
- Added 25 new double steel bunks thru out the facility and extra outlets were installed at various locations
- Added razor wire to the outer perimeter fence upper fence area around the entire facility.
- Installed Cameras
- Added a monitor outside west dining hall door in property to monitor A and G Laundry
- Women in Healing Hearts Dog Obedience program served 45 adult dogs and 7 puppies in 2014.
- Approximately 400 women participated in Project ECHO using 18 facilitators in 20 sessions throughout the facility, including RDC.
- 30 Women completed the Re-Entry Program, 101 completed Breaking Barriers, 26 completed MRT, 7 completed Vet-Tech, 11 completed Parenting, 22 completed Tutor Training, and 56 level gains in Math or Reading
- Started best practice by combining Adult Basic Education with both Microsoft and Vet-Tech.
- Inmate Misconduct Reports increased from 1,887 in 2013 to 2,582 in FY14.
- Awarded 7 GED
- New Transitional Pod of 29 to prep inmates for release started in September.
- Entire Education Staff attended Recidivism Conference in November.
- 140 DADA dogs donated to Grants PD, Laguna PD, Roberta's Place, Cibola County Sheriff, NMDOC and the Legislators.
- Approximately 1,500 scarves were donated to local schools for Christmas.
- Donations continue to be made annually to Locks of Love.
- Fitness/Wellness Pod started In October.
- Faith-Based Pod moved and increased from 20 to 46 inmates started in September.
- Real Talk peer education introduced to the facility - a six week peer education program addressing inter-personal violence. The program was piloted in RDAP in October.
- Activity Porters assigned to pods for evening activities such as exercise and card tournaments.
- Community Beautification Crew- inmate work crews have assisted with Grants High School, Knights of Columbus, City of Milan, and sandbagging for the flood.
- Working on a new school release program to begin in 2014 for inmates eligible to enroll in college. At this time we have 4 inmates eligible.



The **Springer Correctional Center (SCC)** consists of 36 buildings on 40 acres and is located 2.5 miles west of the town of Springer on State highway 468. SCC began operations as an adult Level I and Level II facility with 25 offenders in 2007. Since then, the offender population at SCC has grown to nearly 280 offenders. To better serve the offender population, the prison has expanded offender programs to include substance abuse treatment and work skill development opportunities.

Opened:	2007
Levels:	I, II (Males)
Capacity:	296
Average Daily Population:	250
Reaccredited:	2013

### Highlights:

- 17 inmates completed Charting a new Course (Cognitive Program)
- 11 inmates completed NCCER Electrical Core Curriculum & Level 1.
- 19 inmates completed their GED's.
- 19 inmates completed C-Tech (Telecommunications)
- Three inmates completed Culinary Concepts.
- Three inmates completed Intro Lo Vegetables.
- Two inmates completed NCCER Electrical Level 2.
- Facility generator is in the process of being replaced.

The **Otero County Prison Facility (OCPF)** is a private prison operated by Management and Training Corporation located in Chaparral, New Mexico. OCPF has been in operation for 10 years and houses a Federal, State, and County inmates. OCPF has successfully achieved accreditation and re-accreditation by the Correction Educational Association (CEA) and the American Correctional Association (ACA).

Opened:	2003
Level:	Medium and NMCD Level II and III
Capacity:	1,420 (400 NMCD)
Average Daily Population:	1,004

### Highlights:

- Awarded 11 scholarships (\$1,000 each) to local Otero County High Schools.
- Provided college-level classes through Mesalands Community College.
- 316 inmates completed their INEA certifications.
- 37 inmates completed their GED certifications.
- 60 NMCD inmates completed the Sex Offender Treatment Program and 63 are currently enrolled.
- Construction was started and completed for the Sex Offender Treatment Program. The building consists of 5 classrooms, visitation area, and offices. It was constructed with inmate labor as well as staff.
- Each year the facility conducts an Angel Tree to provide Christmas presents for needy children, contributes to Toys For Tots and conducts many fund raisers for Special Olympics.



The **Probation and Parole Division's** (PPD) strategic objective is to promote public safety by enforcing probation and parole requirements through the implementation of evidence-based assessment tools and rehabilitative programs. Probation and Parole provides offenders with opportunities to succeed as they transition back into society, and promotes proactive community supervision for all offenders, especially in special needs or high risk.

## Probation and Parole



Specialized caseloads such as intensive supervision, extreme high risk, sex offenders, community corrections, and gender specific have proven invaluable for effective supervision of offenders that require additional attention. The officers that are assigned to carry these unique caseloads receive specialized training that enables them to identify, address and most effectively meet the special needs of

these high-risk and high-needs offenders. In FY14, PPD assisted over 19,000 offenders in becoming law-abiding citizens.

The Division has 399 positions distributed among five regions, 36 district offices and five sub-offices throughout the state. The Regions are in Albuquerque (two), Santa Fe, Roswell and Las Cruces. The agency held three PPD Academies, graduating 49 officers. Overall, in fiscal year 2014 PPD hired 53 new staff. A total of 55 staff separated from the agency; of those 43 were Probation Officers.

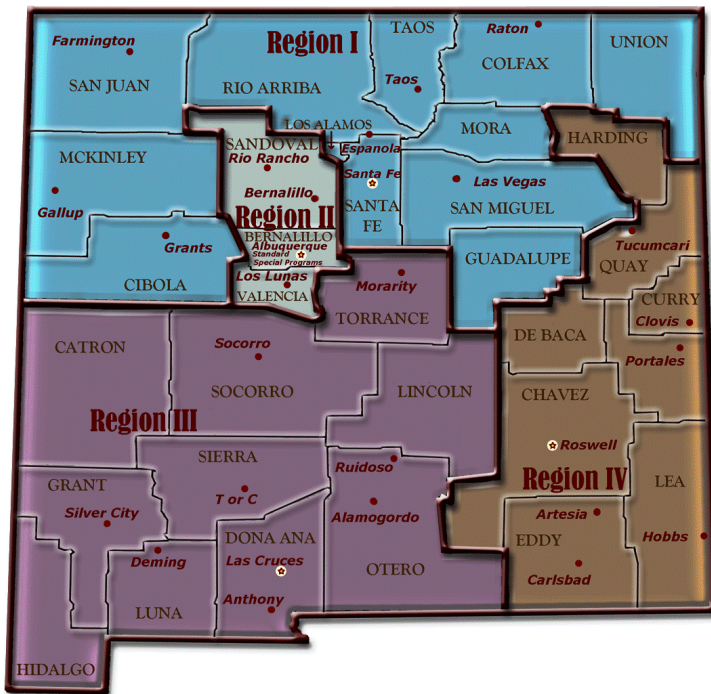
Standard supervision handles multi-faceted offenders ranging from non-violent property crimes to violent high-risk gang and sex offenders. The caseloads for standard supervision averaged 121, with some offices having upwards of 150 cases per officer due to staff vacancies. Probation/Parole is reviewing current practices and aggressively filling vacancies to alleviate the strain of high-risk offenders on standard supervision officers.

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In FY14, more resources were placed into reentry services, including five full-time-dedicated staff. PPD expanded housing and residential substance treatment services for offenders on supervision, spending \$2.2 million.

During fiscal year 2014, PPD replaced 104 armor vests; completed the statewide deployment of upgraded computers, and certified two instructors on the Remington and Glock armor.

The agency is exploring the possibility of expanding the bed capacity at the Men's Recovery Center from 74 beds to 204 beds. The capacity for the Women's Recovery Academy is 48 beds. These state-run programs provide residential substance abuse treatment for up to six months.



The agency continues to work on increasing the salaries for Probation and Parole Officers, which are significantly lower than other Probation and Parole agencies in the State of New Mexico and several surrounding comparative states. We look forward to 2015 and the many opportunities we will have to make our communities safer and expand services to the offender population.

**REGION I**

Average Number of Offenders Supervised Monthly	3,013
Average Number of Parolees	174
Average Number of Probationers	2,839
Average Number High-Risk Offenders	737
Average Community Corrections	207
Average Sex Offenders	199
<b>STATISTICS</b>	
Pre-Sentence Reports	104
Post-Sentence Reports	1,479
In-State/Out-of-State Investigations	370
Violation Reports	1,856
Executive Clemency Applications	3
Hearings	2,583
Parole Plan Investigations	538
<b>FEES COLLECTED</b>	
Restitution	\$146,744.25
Supervision Fees	\$346,671.51
GPS Fees	\$28,576.00
GPS Lost/Damaged	\$2,860.60
Community Corrections	\$16,135.50
Other Fines, Fees, DNA and Court Costs	\$110,481.99
<b>TOTAL:</b>	<b>\$648,609.25</b>

**Highlights:**

New Mexico Corrections Department



Initiated a Pilot Program which developed a contract with Bio-Tech employing returning military Veterans. The employees collect urinalysis specimen for drug testing and relieve the probation/parole officers from this task allowing more time to focus on meaningful, productive and pro-active case management.

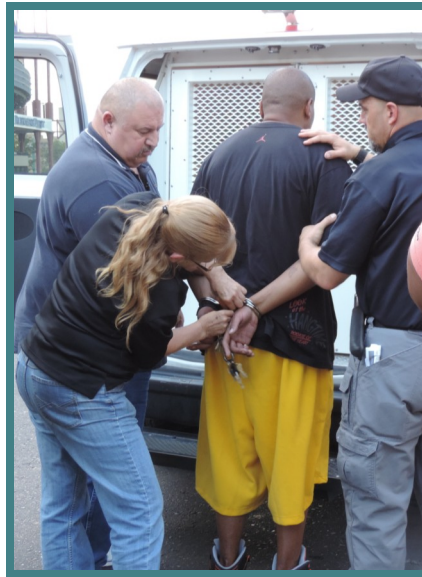
Coordinated and hosted numerous Job Fair/Trainings for clientele in Region I, in conjunction with Eagles Unlimited designed to assist offenders currently on parole or probation by providing job search training from the Department of Labor. Sustainable employment is a must in order for offenders on community supervision to be successful and become contributing members of society.

Region I has one of only two gender specific caseload in the state; designed to address issues specific to the high-risk female population in Santa Fe, gender specific supervision services include on going meetings with a probation officer in both one-to-one and group settings. Supervision is designed to help offenders develop skills that address the factors contributing to criminal behavior, encourage critical thinking, enhance self-concept and awareness, and develop healthy relationships.

Decreased PPO vacancies and SCRAM Units were utilized in 2013-alcohol electronic monitoring bracelets for high risk DWI offenders.

-Probation/Parole Officers Volunteered to patrol the New Mexico State fair and the Annual Balloon Fiesta to aid in community safety.





**Highlights:**

- During April of 2014, \$700.00 was collected for Autism Awareness month and given to the New Mexico Autism society.
- Staff throughout the Region has committed themselves to community service with non-profit organizations such as, the Law Enforcement Torch Run; Big Brothers Big Sisters Bowl-a-thon; making

**REGION II Standard**

Average Number of Offenders Supervised Monthly	4,637
Average Number of Parolees	136
Average Number of Probationers	4,501
Average Number High-Risk Offenders	598
Average Community Corrections	0
Average Sex Offenders	52
<b>STATISTICS</b>	
Pre-Sentence Reports	368
Post-Sentence Reports	2,540
In-State/Out-of-State Investigations	762
Violation Reports	2,637
Executive Clemency Applications	1
Hearings	2,890
Parole Plan Investigations	123
<b>FEES COLLECTED</b>	
Restitution	\$162,815.54
Supervision Fees	\$344,219.22
GPS Fees	\$170.00
GPS Lost/Damaged	\$0
Community Corrections	\$3,090.00
Other Fines, Fees, DNA and Court Costs	\$110,288.00
<b>TOTAL:</b>	<b>\$620,583.76</b>



Strides against Breast Cancer Walk, Muscular Dystrophy Association and Run for the Zoo.

- Over 6000 collateral contacts were made in 2014 through the response center based in Albuquerque which services the whole state. These collateral contacts were from law enforcement agencies Nationwide; Staff; victims, offenders, staff, prisoners, people, many people of the public, and many offenders call the response



**Highlights:**



Actively raised money and participated in charitable events to include the annual Special Olympics Law Enforcement Torch Run, the Making Strides against Breast Cancer walk and the Big Brother's Big Sister's Bowl-a-thon. Raised money in support of Breast Cancer Awareness month where-by proceeds were donated to the Susan G. Komen Foundation.

Coordinated Community Service projects within downtown Albuquerque, the Village of Los Lunas and the City of Albuquerque to use Offenders in a positive and resourceful manner. The projects allow the Offender population to give back to their



community, provide a structured environment to accomplish court-ordered community service, improve the look of their community and enhance partnerships with local businesses and residential neighborhoods.

Staff are recognized for their outstanding job performances and are celebrated each year during a nationally recognized Community Supervision Appreciation Week. Staff established an Employee Club that is committed to raising money throughout the year to assure a meaningful and successful event.

Department Secretary Marcantel established a com-

**REGION II Special Programs**

Average Number of Offenders Supervised Monthly	3,044
Average Number of Parolees	572
Average Number of Probationers	2,472
Average Number High-Risk Offenders	1,273
Average Intensive Supervision	396
Average Community Corrections	358
Average Sex Offenders	455
<b>STATISTICS</b>	
Pre – Sentence Reports	110
Post Sentence Reports	1048
In-State/Out-of-State Investigations	634
Violation Reports	1,963
Executive Clemency Applications	6
Hearings	2,349
Parole Plan Investigations	2,524
<b>FEES COLLECTED</b>	
Restitution	\$75,511.49
Supervision Fees	\$187,958.49
GPS Fees	\$27,125.00
GPS Lost/Damaged	\$550.00
Community Corrections	\$8,685.27
Other Fines, Fees, DNA and Court Costs	\$73,027.96
<b>TOTAL:</b>	<b>\$372,308.21</b>





community partnership called Project GPS with the Albuquerque Downtown Action Team (DAT) where Probation/Parole Officers will conduct foot patrols in the downtown area to combat crime, identify and deter offenders and establish positive working relationships with local businesses. The goal is that Project GPS' success will lead to an Offender Community Service Project specifically contributing to beautifying and improving the downtown community.



Region II Officers worked in collaboration with local, county and state law enforcement agencies to promote public safety and awareness by their participation in the State Fair and the Balloon Fiesta.

Officer's actively participated in Operation Safe Streets on Halloween night in Bernalillo, Valencia and Sandoval Counties working in partnership with local law enforcement, U.S. Marshals and Department of Homeland Security targeting Sex Offenders.







Average Number of Offenders Supervised Monthly:	3,778
Average Number of Parolees	256
Average Number of Probationers	3,522
Average High-Risk Offenders	740
Average Community Corrections	118
Average Sex Offenders	237
<b>STATISTICS</b>	
Pre-sentence Reports	378
Post-sentence Reports	436
In-State/Out-of-State Investigations	652
Violation Reports	1,806
Executive Clemency Applications	3
Hearings	4,055
Parole Plan Investigations	707
<b>FEES COLLECTED</b>	
Restitution	\$230,136.10
Supervision Fees	\$400,793.41
GPS Fees	\$22,075.67
GPS Lost/Damaged	\$800.00
Community Corrections Fees	\$5,215.50
Other Fines, Fees, DNA and Court Costs	\$109,560.28
<b>TOTAL:</b>	<b>\$767,780.96</b>



### Highlights:

- On going food drive for local homeless shelter/soup kitchen. Offenders and staff have donated over 5,000 pounds of canned goods/non-perishable goods. These donations stay in the Las Cruces area and feed our homeless population.
- School supply drive benefiting the Las Cruces Public School system. Offenders and staff are donating back packs and school supplies that are donated to local children.
- In August of 2014 we begin a collaboration with NMSU to begin the Veteran's internship program. The program allows for Criminal Justice student veterans and Active duty military to apply for an internship with the Las Cruces Adult Probation and Parole office. There are up to six internship positions available. These internships will be offered exclusively to NMSU's student veterans and military.



## REGION IV

Average Number of Offenders Supervised Monthly	2,651
Average Number of Parolees	261
Average Number of Probationers	2,390
Average High-Risk Offenders	438
Average Community Corrections	63
Average Sex Offenders	129
<b>STATISTICS</b>	
Pre-sentence Reports	101
Post-sentence Reports	1,271
In-State/Out-of-State Investigations	495
Violation Reports	1,658
Executive Clemency Applications	4
Hearings	1,621
Parole Plan Investigations	798
<b>FEES COLLECTED</b>	
Restitution	\$136,578.60
Supervision Fees	\$132,177.89
GPS Fees	\$26,986.00
GPS Lost/Damaged	\$1,290.63
Community Corrections Fees	\$13,170.00
Other Fines, Fees, DNA and Court Costs	\$132,177.89
<b>TOTAL:</b>	<b>\$813,094.82</b>



### Highlights:

- Region staff worked closely with outside law enforcement agencies, working fugitive apprehensions, and sex offender checks.
- Probation/Parole Officers volunteered to patrol their county fairs at various times to aid in community safety.
- Several staff members spoke at their local high schools and colleges regarding Probation and Parole role in their communities.
- Staff throughout the Region has committed themselves to community service or work with non-profit organizations. Examples: sitting on boards of the Opportunity House, Park and Recreation, Lea County Guidance Center, Eddy County and Roosevelt County DWI Council, Carlsbad Community Coalition/Domestic Violence, Eddy County Drug Task Force, Judicial Partnering meetings with various law enforcement agencies in Eddy County, Santa Cop, and coaching high school diving, children's city league basketball and T-ball. Participating in different church functions.



Operation "Hide & Seek" with help from Eddy County Sheriff's office, Carlsbad Police Department, PVDTF, US Marshals.

Portales staff participated in the "ICEOUT" operation that Portales Police Department performed arresting 15 out of the 17 Methamphetamines Traffickers.



## Response Center

law en-  
 The public to make direct contact with Probation and Parole before or after normal business hours. The Response Center supervises minimum-assessed cases for the entire state. Offenders on minimum level of supervision report by phone monthly to the Response Center, during which they update the information and status of the offender and alert any concerns or issues to the assigned District, and Region. The Response Center assists with conducting agent/supervisor desktop audits, and statistical reports services to the Region Managers and District Supervisors statewide providing added case management support and office operations. The Response Center also provides real-time Global Positioning Systems (GPS) monitoring of all sex offenders released on parole and respond to any violations.

The **Response Center** is a 24-hour unit staffed by Probation/Parole Officers. The services include responding to all general information and/or emergency calls, providing accessibility to offenders, enforcement, outside agencies and

Received and handled general information or emergency calls	46,057
Initiated collateral contacts	11,765
Received and responded to electronic GPS violations	25,550
Sent email communications to officers, attorneys, courts	9,553
Entered information in department's database for field contacts	693
Conducted audits of offender information in database	859
Made telephone monthly reports by minimum supervision offenders	1,940
Made telephone contacts, separate from minimum supervision offenders calling in to report	1,072
Issued arrest orders and cancellations	2,150
The Response Center supervises yearly average minimum level offenders	127

## Interstate Compact

ICAOS caseload on 06/30/14	200
Accepted cases	1340
Rejected cases processed	36
Pending cases processed	43
Closed cases processed	1801
New Mexico Parole caseload on 06/30/14	246
Accepted cases processed	158
Rejected cases processed	0
Pending cases processed	4
Closed cases processed	220
New Mexico Parole to Detainer caseload as of 06/30/14	15
New Mexico Warrant caseload	141
"Warrants for Parole Violator" issued	416
Arrested in New Mexico	379
Arrested Out of State	37
Warrant to Detainer Caseload	48

**The Interstate Compact Office (ICO)** administers the compact on the Interstate Commission for Adult Offender Supervision (ICAOS); is responsible for transferring New Mexico parolees out of state; issuing warrants for New Mexico parole violators; and issuing detainers on New Mexico parolees arrested out of state on new criminal charges.

The ICO oversees the day-to-day operations between New Mexico and the compacting states that guide the transfer of offenders to assure continued and effective supervision, offender accountability, public safety and victim rights per ICAOS Rules using the Interstate Compact Offender Tracking System. The ICO is essentially the Parole Officer for New Mexico inmates seeking an out-of-state parole plan and initiate the compact transfer process. Upon the inmate's parole acceptance and release from custody, monitor parolee's departure, arrival, supervision progress, restitution and violations and take appropriate action. Monitor parole to detainer

plans. The ICO issues a "Warrant for Parole Violator" on New Mexico parolees who abscond from supervision, are arrested out of state on new criminal charges or New Mexico parolees transferred out of state via the compact who have violated the conditions of parole. The ICO issues detainers on New Mexico parolees arrested as a fugitive from justice or compact parolee arrested out of state on new criminal charges and monitor case for extradition.

# Community Corrections

**Community Corrections** programs primarily serve offenders that are assessed as presenting a higher risk for reoffending and who have multiple barriers to success in the community. Individuals may present with chronic mental health needs, medical issues, chronic homelessness or multiple failures at completing substance abuse rehabilitation programs, among other matters. Community Corrections programs address behavioral health and life maintenance issues that have proven to be a challenge for these offenders in the past. Programs require close collaboration between Probation-Parole Officers and community treatment providers. Programs also serve to divert offenders who may otherwise be incarcerated. Community Corrections also serves as a release mechanism for high-risk high-needs offenders returning to the community after release from prison.

## Highlights:

Managed the New Mexico Men's Recovery Academy (NMMRA) serving male offenders with substance abuse disorders. This is a mandatory six-month structured residential setting.

Managed the New Mexico Women's Recovery Academy (NMWRA) serving female offenders with substance abuse and mental health disorders, along with some females who desire reunification with their children. The NMWRA is a mandatory six-month residential treatment program. There is also a 12-bed halfway house on site for female offenders in transition.

Managed funding for all community-based treatment providers statewide, and interfaced with the New Mexico Behavioral Health Purchasing Collaborative and Optum-Health regarding quality of care to offenders.

Brought Transitional Coordinators (Reentry and Community Resource Specialists) under the supervision of the Community Corrections Administrative Office.

Audited treatment providers on performance.

Presented "Proactive Community Supervision" classes to cadets and officers to teach positive working relationships with offenders.

Taught "Mental Health First Aid" classes to Probation-Parole staff members who may be first responders to individuals in mental health crisis.

Sponsored job readiness seminars to assist offenders with interviews, job applications, and resume development.

Co-managed approximately \$150K Federal grant for high risk offenders returning to the community. Grant focused on employment, supplies, housing, education, and alcohol detection equipment.

Managed by Optum	Caseload	Provider	Funding
Gallup	30	Connections	\$15,000
Santa Fe	PPD referrals	Santa Fe Psychological (Ernesto Santistevan, Ph.D.)	25,000
Espanola, Las Vegas, Raton, Taos	120	Human Resources Development Assoc.	123,000
Santa Fe	PPD referrals	Jim Vincent	20,000
Santa Fe	PPD referrals	Life Link	35,000
Farmington	35	PMS	20,000
Grants	30	PMS	30,000
Albuquerque	PPD referrals	Alternative House d/b/a La Pasada	28,000
Los Lunas	min=65 max=84	CEC/ CiviGenics	926,000
Los Lunas	min=4 max=12	CEC/ CiviGenics	200,000
Albuquerque	PPD referrals	Dismas House	57,300
Albuquerque	PPD referrals	Linda Friedman, Ed.D., LPCC	76,000
Bernalillo/Rio Rancho	30	Valencia Counseling d/b/a La Buena Vida	43,000
Los Lunas	PPD referrals	Partners in Wellness	30,000
Albuquerque/ Bernalillo	80	Paso Nuevo Counseling (William Chambreau)	125,000
Albuquerque	120	UNM - ASAP	47,000
Albuquerque	PPD referrals	UNM - Mental Health Center	35,000
Silver City/Deming	30	Border Area Mental Health	22,800
Alamogordo	30	Canyon Light	50,000
Las Cruces/Deming	60	NAVA	70,000
Socorro	PPD	Socorro MH	12,850
Las Cruces	PPD referral	SW Counseling	7,000
Carlsbad	PPD referral	Carlsbad MH	4,500
Albuquerque/Roswell	PPD referral	Forensic Therapy Services	45,000
Hobbs	35	Guidance Center of Lea County	20,000
Clovis/Portales Tucumcari	35	Team Builders Counseling Services	15,000
Statewide	PPD request	Eagles Unlimited	134,500
Total Funding			\$2,216,950



## The New Mexico Corrections Department

ment (NMCD) is working to create and promote a secure and safe environment for staff, inmates and offenders that fosters re-integration into society and reduces recidivism. NMCD has set a single department wide management goal of reducing recidivism by 10% in three years.

### Recidivism Reduction

Since the 1980's, NMCD has been operating prisons and managing prisoners in response to the 1980 Penitentiary of New Mexico riot, in which 33 inmates were killed and many others injured. The riot, regarded as one of the most gruesome and bloodiest in American history, had a deep impact on those involved, the NMCD and our New Mexican communities. Out of the riot and for decades following, the single definition of success meant quiet prisons; in turn NMCD's prison management priority was keeping prisoners under control. Little attention was paid to individual needs of inmates, appropriate programming for changing criminal behavior, or the transition from incarceration to re-entry.

In the last three years, NMCD leadership has shifted course towards a commitment to the public safety and well-being of the people of New Mexico. With close examination and the right leadership, we have re-established the NMCD core values and mission, driving entire operations and administration efforts towards public safety and reducing recidivism.

NMCD defines and measures recidivism as the percent of prisoners re-incarcerated back into the corrections department system within 36 months. NMCD has an FY14 recidivism rate of approximately 48%. In New Mexico, we know that ninety-six percent (96%) of those convicted and sentenced to New Mexico prisons will one day return to lives within our neighborhoods and communities. Returning citizens face real obstacles and need access to housing, continued mental health and/or medical care, and employment. Understanding these realities, the Recidivism Reduction Division works to delivery high-quality educational programming, which includes academic, cognitive, vocational, family reunification and reentry courses. The Recidivism Reduction Division also coordinates the Faith Based and Native American Religious Programs.

#### 2014 Highlights-

- The Recidivism Reduction division established the cuff to cufflinks program, which is designed to assist our returning citizens with transition back into their communities by providing donated professional attire for interviews and job fairs.
- The Recidivism reduction Division began implementation of the making the right turn to reentry program through our transition specialists and reentry coordinators, the program and corresponding curriculum is designed to support returning citizens in successfully navigating the reentry process.
- The Native American Religious program had over 500 enrolled members and provided opportunities for inmates to participate in Sweat Lodge Ceremony, Talking Circle Ceremony, Blessing Ceremony, Pipe Ceremony, and Traditional Cleansing Ceremony.
- The Recidivism Reduction Division sponsored a three-day recidivism reduction conference in November for all NMCD educators, wardens and leadership staff.

The **Education Services Bureau** is committed to providing quality educational/vocational programs and library services to incarcerated individuals. We are committed to the ethical pursuit of educational

excellence as we assist incarcerated individuals to

become responsible members of the family, workforce, and community upon release. Education programs

include academic, cognitive, career/technical, college, family reunification, and reentry courses. In addition, we continue to maintain the highly successful reentry program, Project SOAR (Success for Offenders After Release). Project SOAR, a cooperative venture with the New Mexico Workforce Solutions Department and other community agencies, assists qualifying inmates in transitioning to pro-social, law abiding productive community members.

## Education Services

### Highlights:

- Provided Adult Basic Education instruction to 2,867 inmates statewide and assisted 192 inmates in obtaining their GED. In FY14, we served 283 more students than FY13 and improved student educational level gains by 20%.



## Public Affairs

The Public Affairs office is committed to providing a better understanding of the Department's daily functions.

At the top of the list for the office is the continuation of the 'Old Main' tours with Corrections Industries and PNM.

The office has continued using multi-media technology, to push messages out from the Secretary to staff. The Office will continue supply video to local TV stations to receive more coverage on the good work of our inmates, offenders and staff.

We are committed to driving content and articles to the public through visual media. We continue to be active on our social media pages on Facebook, Twitter, and YouTube. Through the various media and communication public awareness of the Department increased.

In 2015 the office will again be in charge of the Old Main tours and restoration project. We are excited for the Tradesman and Crafts show and the continued work towards community outreach.



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