

New Mexico Corrections Department

2020 Annual Report



Table of Contents

Message from the Cabinet Secretary	3
COVID-19 Response	4
Training Academy	5
Adult Prisons	6-8
Corrections Industries	9-10
Recidivism Reduction	11-12
Probation and Parole	13-15
• Interstate Compact	16
• Community Corrections	17-18
Administrative Support	19
• Administrative Services	19
• General Counsel	19
• Information and Technology	19
Closing Remarks	20

Message from the Cabinet Secretary



I am honored to serve the great State of New Mexico under the vision and leadership of the Honorable Governor Michelle Lujan Grisham and I am dedicated to making the New Mexico Corrections Department among the best in the country. Last year NMCD began an internal restructure to shift focus towards transition planning and successful outcomes in community supervision. This approach emphasizes professionalism, respect, skill-building, creativity, flexibility and individualization.

This agency continues to forge ahead focusing on providing incarcerated persons with viable self-development services, educational opportunities and work skills. Transition planning throughout the agency is undergoing reform that integrates records management with community corrections and reentry with transition planning. As we move forward with implementation of these internal changes, I am confident that our efforts will improve the efficacy of the community reintegration process and ultimately, make a lasting impact on the safety and strength of New Mexico communities.

The courageous and resilient staff of the New Mexico Corrections Department have remained on the front lines as our world has navigated the countless unforeseen challenges impacting society in 2020. Facilities have continued to maintain safe institutional environments while implementing many creative solutions to continue providing vital programs and services for our inmate populations. Field staff have found creative ways to monitor people on community supervision. I am committed to continuing to guide this agency with compassion, flexibility and creativity and I am certain that our staff will continue to innovate to improve the lives of New Mexicans.

In gratitude,
Alisha Tafoya Lucero

COVID-19 Response

The threat of COVID-19 in our state began on March 11th 2020 when New Mexico's Governor Michelle Lujan Grisham declared a Public Health emergency in response to the state's first confirmed positive case. Governor Lujan Grisham immediately put safeguards in place to protect New Mexicans, and in alignment with her leadership, NMCD followed suit. Since that time the department has worked diligently to monitor the ongoing impact of the virus and has worked vigorously to protect the wellbeing of our facility and field staff, the inmate population, and offenders on supervision.

Recognizing that prisons are closed environments and supervision needed to continue, the department quickly put in place operational changes and preventive measures based on CDC and New Mexico Department of Health guidelines. Throughout the many operation modifications, department leadership understood the uncertainty this pandemic presented to staff and inmates. Department leadership began and continues to keep the inmate population informed about COVID-19 and its effect on the state of New Mexico. Inmate programming and much about daily institutional life has continued – modified, but uninterrupted. Field calls and office visits for Probation and Parole remained in place, but field staff worked with alternative reporting methods and schedules while maintaining public safety.

Preventive and Proactive Measures

- Entry into institutions is limited to essential staff
- Corrections Industries provided each staff member and inmate with two reusable face coverings which must be worn at all times
- Common areas and high touch surfaces are continuously sanitized
- Specialty sanitation equipment is available and utilized at all locations
- Sanitation and hygiene issuance for inmates was doubled
- All persons entering facilities are medically screened in all of NMCD's locations
- Video visitation was implemented in all state facilities at no cost to inmates or their loved ones
- Staff working in medical isolation and medical quarantine units do not work in other areas
- Social distancing in common areas is mandated
- Information about COVID-19 and proper hygiene is posted throughout facilities
- All inmate arrivals are assessed by medical providers and tested for COVID-19 before being placed into medical isolation for 14 days
- Prior to release, all inmates are tested for COVID-19 within 14 days of projected release dates
- Upon receipt of a positive test result, inmates are medically quarantined and are not returned to general population until producing two negative tests and completing a 14-day quarantine
- The Department continues to collaborate with NMCD to implement rapid response and surveillance testing when necessary

Training Academy

The New Mexico Corrections Training Academy (NMCTA) is responsible for conducting basic and advanced training for custody, non-custody, and civilian staff. The NMCTA also assists with recruiting efforts around the state and is responsible for the screening and review of applicants who wish to serve as an officer in the Department. NMCTA is divided into three sections - basic training, advanced training, and recruiting.

Highlights and overview

- Basic training is the Department's 320 hour basic academy for correctional officer cadets as well as probation and parole officers. This training includes:

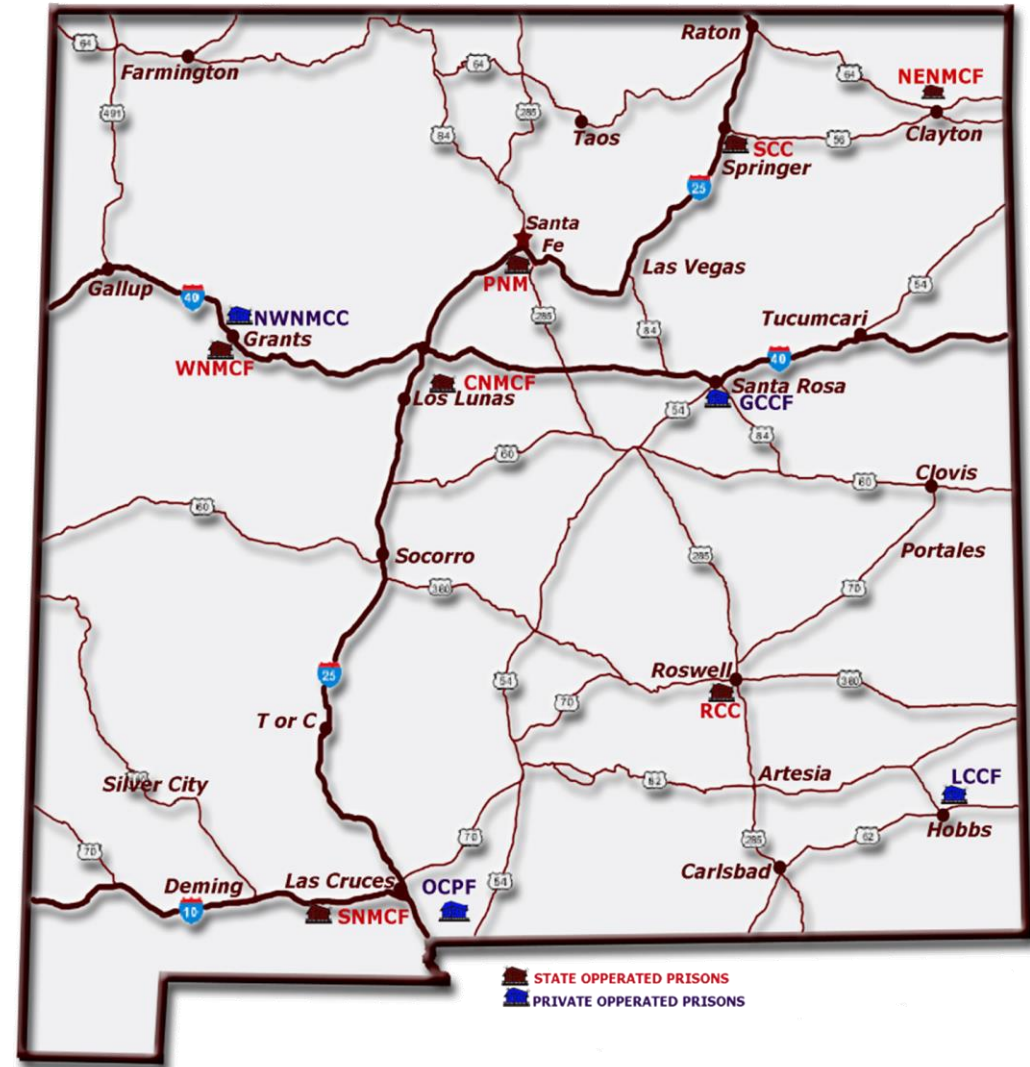
- Ethics and professionalism
- First Aid/CPR
- Use of force
- Motivational interview and defensive tactics
- Chemical agents
- Firearms
- Verbal and non-verbal communication skills



- Advanced Training and services include behavioral health and psychological screening led by Behavioral health Therapists as well as year-round firearm training and qualifiers
- NMCTA hosted four separate academies in Santa Fe for FY2020 producing an 83% graduation rate with 86 total individuals joining the Department.
- In FY2020, NMCTA also held 4 separate satellite academies, producing a 92% graduation rate with 44 individuals joining the Department.

Adult Prisons

The Adult Prisons Division (APD) provides administrative oversight to seven state and four privately operated prison facilities housing nearly 6,500 individuals. Each facility provides case management, behavioral health, medical services, and educational programs. APD is dedicated to the well-being of the staff and the inmate population through the operation of safe institutions.



Institutions

Central New Mexico Correctional Facility (CNMCF): Central New Mexico Correctional Facility is located in Los Lunas and was originally built in 1980 as a 480 bed medium custody facility. Today Central New Mexico Correctional Facility has become a complex of Level I, Level II and the Main Facility (Level IV). Central New Mexico Correctional Facility has multiple missions that include: Reception and Diagnostic Center, Mental Health Treatment Center (MHTC), Long Term Care Unit and Geriatric Unit. CNMCF is also the male intake facility.

Guadalupe County Correctional Facility (GCCF): Guadalupe County Correctional Facility is located two mile southwest of Santa Rosa and opened in 1999 as a 600 bed, Level III Facility. It is a 191,400 square-foot private prison located on 440 acres, owned by Correctional Properties Trust and operated by The GEO Group. GCCF comprises one main building which houses the administrative, medical and program areas as well as the housing units.

Lea County Correctional Facility (LCCF): Lea County Correctional Facility is located approximately four miles outside the city of Hobbs and opened in 1998 as a 1266 bed, Level III Facility. It is located on 70 acres of property, owned and operated by the GEO Group.

Northeast New Mexico Correctional Facility (NENMCF) : Northeast New Mexico Correctional Facility is located four miles southeast of Clayton and opened in 2008 as a 625 bed, Level III Facility. Originally a private facility, in 2019 the State of New Mexico took over operations of the 179,624 square-foot facility.

Northwest New Mexico Correctional Center (NWNMCC): Northwest New Mexico Correctional Center is located in Grants and opened in 1989 as a 204 bed, Level II and Level III Facility. Through various expansions, the capacity of this now 124, 997 square-foot property is 738 beds and is operated through CoreCivic.

Otero County Prison Facility (OCPF): Otero County Prison Facility is located in Chaparral and opened in 2003 as a 1421 bed, Level II and Level III Facility. OCPF is operated by the Management and Training Corporation and is specifically contracted with NMCD to house 620 inmates.

Penitentiary of New Mexico (PNM): The Penitentiary of New Mexico is located in Santa Fe County and has three facilities which opened in 1985, 1987 and 1990. There is a Level II (MRU), Level IV (the South) and Level V (the North) facility and has a capacity of 864 beds. The Predatory Behavior Management Program at the North houses high-security inmates and provides additional cognitive programming to individuals housed within this setting.

Roswell Correctional Center (RCC): Roswell Correctional Center is located outside of Hagerman and was established in 1978 originally as a Level I Facility. To meet the need, RCC expanded out to include Level II individuals and has a capacity of 340 beds. In 2004, NMCD's first DWI treatment unit was established at RCC and is capable of housing and providing treatment for up to one hundred offenders.

Springer Correctional Center (SCC): Springer Correctional Center is located 2.5 miles west of the town of Springer and was originally designed in the mid-1960's. SCC is a Level I and Level II, 308 bed female facility. The facility is designed as an open campus with 10 separate living units on site.

Southern New Mexico Correctional Facility (SNMCF): Southern New Mexico Correctional Facility is located in Las Cruces and originally opened in 1983 as a Level II, Level III and Level IV, 768 bed facility. SNMCF has two separate complexes; one being designed as a dorm setting which provides more freedom of movement and accessibility to programming for inmates.

Western New Mexico Correctional Facility (WNMCF): Western New Mexico Correctional Facility is located in Grants and was established in 1984 as a Level III and Level IV, 440 bed female facility. WNMCF is the female intake facility.

Adult Prisons Highlights and Community Involvement

- In November of 2019, NMCD announced the conversion of the Northeast New Mexico Correctional Facility from privately to publicly operated.
- Governor Michelle Lujan Grisham and NMCD announced a historic settlement to the Duran consent decree, intended to equitably resolve the long-running litigation.
- In December of 2019, APD partnered with New Mexico Workforce Solutions to complete a first of its kind program called Building New Futures, where 17 inmates completed 40 hours of hands on job training including OSHA certification. The training was followed by in-person job interviews with local contractors, during which inmates received job offers.
- In 2019, NMCD saw a 3.48% decrease in the average daily male population and a 8.81% decrease in the average daily female population from the previous year.
- All NMCD prison facilities, public and private, are currently accredited by the American Correctional Association (ACA).
- In August of 2019, NMCD was one of only 11 correctional agencies nationwide to receive the Lucy Webb Hayes Award, representing the highest commitment to excellence in correctional operations.
- In FY2020, APD implemented new technology to address contraband in body cavities.
- APD committed to reducing the number of inmates housing in restrictive housing units (RHU), reducing the RHU population from 4.5% to 3.4% in 2019.
- APD continues to refine the bureau of Offender Management Services which is designed to improve the release process as well as ensure appropriate custody placement for all inmates.
- In 2019, APD implemented a new medical contract for all 11 prison facilities.
- In March of 2020, APD led the way in the statewide COVID-19 response through swift and diligent implementation of countless preventive measures, including diligent testing of inmates and staff.
- Inmate work crews from CNMCF responded to local weather emergencies including flooding and fires
- Dozens of inmates from CNMCF volunteered at Joy Junction's Thanksgiving and Christmas Lunch in Albuquerque
- 26 dogs were adopted through the Prisoners and Animals Working towards Success program (PAWS)
- Inmates from various facilities crocheted dozens of stuffed animals that were donated to local police departments and distributed to children who are in need
- Inmates from SNMCF donated money to purchase Thanksgiving food baskets and Christmas gifts for 10 low income families
- SNMCF inmates sent 58 handmade cards to UNM COVID-19 patients to lift their spirits during their hospitalization
- Staff from GCCF donated toys for the local toy drive, as well as assisted Senior Citizens with blankets
- Inmates from GCCF donated money to children summer activity programs, meals for children, and other community programs
- NENMCF staff participated in their local Navajo nation Food Drive
- All facilities participated in a state-wide Christmas food drive
- Inmates from OCPF participated in a race at the facility to raise over \$300 for the families of the El Paso shooting victims
- OCPF staff donated over 300 blankets to local nonprofits during the winter season, along with over 100 coloring books for local children's charities
- WNMCF participated in a school supply and hygiene supply drive for the Grants/Cibola County school district
- Inmates from PNM donated over \$1,000 to NM Road Runner Food Bank to provide food for over 5,000 New Mexicans

Corrections Industries

The New Mexico Corrections Industries Division (CI) was established by an act of the New Mexico Legislature in 1978. As a business operating with no appropriated funds from the Legislature, Corrections Industries is committed to its' core mission of offering marketable job skills to incarcerated individuals. This is accomplished through the development and expansion of inmate work training programs which develop marketable job skills; instill and promote positive work ethics; minimize inmate idleness and reduce the tax burden not only to NMCD but to all tax supported entities that purchase products and services through Corrections Industries.

CID is a unique blend of business and government, using private industry tools and techniques to provide a public service. The Division is financed through a revolving fund, from which all operating expenses are paid. Operations within the correctional facilities are supported by sales to state agencies, schools, county and local governments, and not-for-profit organizations. Hundreds of inmates gain work experience and training as they produce high quality, competitively priced products and services. The Division currently employs 17 staff and supervisory personnel to manage an average of 135 inmates in 8 active programs at six different facilities around the state. The Division is currently developing strategies that will potentially increase offender work opportunities by 75% over the next 24 months.

The Corrections Industries Division is governed by an oversight commission with advisory authority. The Commission's seven volunteer members are appointed by the governor with the advice and consent of the New Mexico Senate for staggered terms of four years or less.

Corrections Industries Highlights

- Expansion of textile operations nearing completion at Western New Mexico Correctional Facility, Northwest New Mexico Correctional Facility and Northeast New Mexico Correctional Facility offering an additional 30-35 offenders work opportunities while meeting customer demand for various garment requests.
- Established a centralized Warehousing and Distribution center at Penitentiary of New Mexico that houses raw materials and finished goods for internal and external customers around the state which in turn created work opportunities for another 8 offenders.
- Partnered with the local farming community at Central New Mexico Correctional Facility to develop offender opportunities within the agricultural field.
- Continuing to expand textiles and furniture manufacturing as the market demands.
- CI is researching feasibility for expanding offender work opportunities in the fields of metal fabrication, sign manufacturing, eyeglass manufacturing, digital printing and re-upholstery.



Recidivism Reduction

The **Recidivism Reduction Division (RRD)** aims to empower individuals under the care and custody of the New Mexico Corrections Department to transition out into our communities in a safe and successful manner. What does success look like? Success is different for each individual, but the ultimate goal is to reduce recidivism; therefore, vital issues need to be addressed immediately upon release such as food, shelter and transportation. RRD provides opportunities prerelease for inmates to invest in their education and job skills as well as other programming that is targeted towards positive behavior change. RRD encompasses educational programming including post-secondary, cognitive and vocational options. RRD also provides legal access and library services to inmates across the State. The Recidivism Reduction Division is focused on transitional opportunities and linkages to outside community support.



RRD Programming Breakdown and Highlights

- **Adult Basic Education:** Adult Basic Education (ABE) is aimed at developing the skills necessary to complete a High School Equivalency credential; ultimately developing workplace competencies and improving basic life skills. ABE is the foundation of educational programming within NMCD. Per the Inmate Literacy Act, many inmates are required to participate in ABE programming if they do not have a High School Diploma or equivalent upon incarceration. 1,523 inmates were enrolled in ABE classes during this reporting period.
- **Postsecondary Education:** The Recidivism Reduction Division worked with three Universities in New Mexico throughout the year to provide a diverse range of plans of studies for incarcerated individuals. Plans of study included Web Design and Computer Technology, Business Administration and Liberal Arts amongst other studies. 568 inmates participated in College education throughout NMCD during this reporting period. NMCD also partnered with Ashland University to provide postsecondary education to inmates. This collaboration is possible due to a Second Chance Pell grant which provides education at no cost and also affords opportunities for inmates to continue their educational pursuits post-release if involved in programming prerelease. With the introduction of Ashland University, American Prison Data System (APDS) tablets were incorporated into the learning environment in two Institutions. These tablets provided inmates real-world learning experiences and enhanced their confidence with technology.
- **Career Technical Education (CTE)/Vocational Programs:** Vocational programming within NMCD includes; Automotive, Wind Energy Technology, Barber, Building Trades, C-Tech, HVAC, Welding and Weaving amongst other opportunities. 501 inmates participated in CTE programming during this reporting period.
- **Cognitive Programming:** NMCD offers cognitive programming aimed at behavioral change that will help them address identified criminogenic needs and increase their chances of success post-release. Cognitive programming includes; Moral Reconciliation Therapy, InsideOut Dads, Mom's from the Inside, Starting Out and Charting a New Course. 1020 inmates participated in cognitive programming during this reporting period.
- **Peer Support Programming:** NMCD embraces peer support and recognizes the benefits that utilizing mentors and individuals with lived experiences bring to NMCD. Peer support workers are utilized in education as tutors as well as leading programs such as ECHO, Redemption X, 7 Habits of Effective People and the Seminary program.
- **Volunteer Programming:** In FY20, the Volunteer and Religious Coordinator continued to bring invaluable volunteer services into NMCD. Increased volunteers throughout the state brought the total number to approximately 1,100 volunteers with a total of 12,650 hours. Volunteer services collaborated with the Motor Vehicle Department to help assist inmates in obtaining ID's; ultimately over 200 were processed and provided to the releasing individual.
- **Substance Use Treatment:** Under the Adult Prison Division, the Behavioral Health Department provided substance use programming to inmates across New Mexico. NMCD offers various levels of substance use treatment to include residential, intensive outpatient and treatment specifically addressing DUI offenders. In collaboration with Volunteer Services, the Behavioral Health Department also provides NA and AA support groups.

Probation and Parole

The Probation and Parole Division aims to promote public safety by enforcing probation and parole requirements through the implementation of evidence-based practices and rehabilitative programs. Probation and Parole provides offenders with opportunities to succeed as they transition back into society, and promotes proactive community supervision for all offenders with programming based on risk/need factors.

PPD Officers have specialized caseloads such as intensive supervision, extreme high risk, sex offenders, community corrections, and gender specific have proven invaluable for effective supervision of offenders that require additional attention. The officers that are assigned to carry these unique caseloads receive specialized training that enables them to identify, address and most effectively meet the special needs of these individuals.



PPD Regions

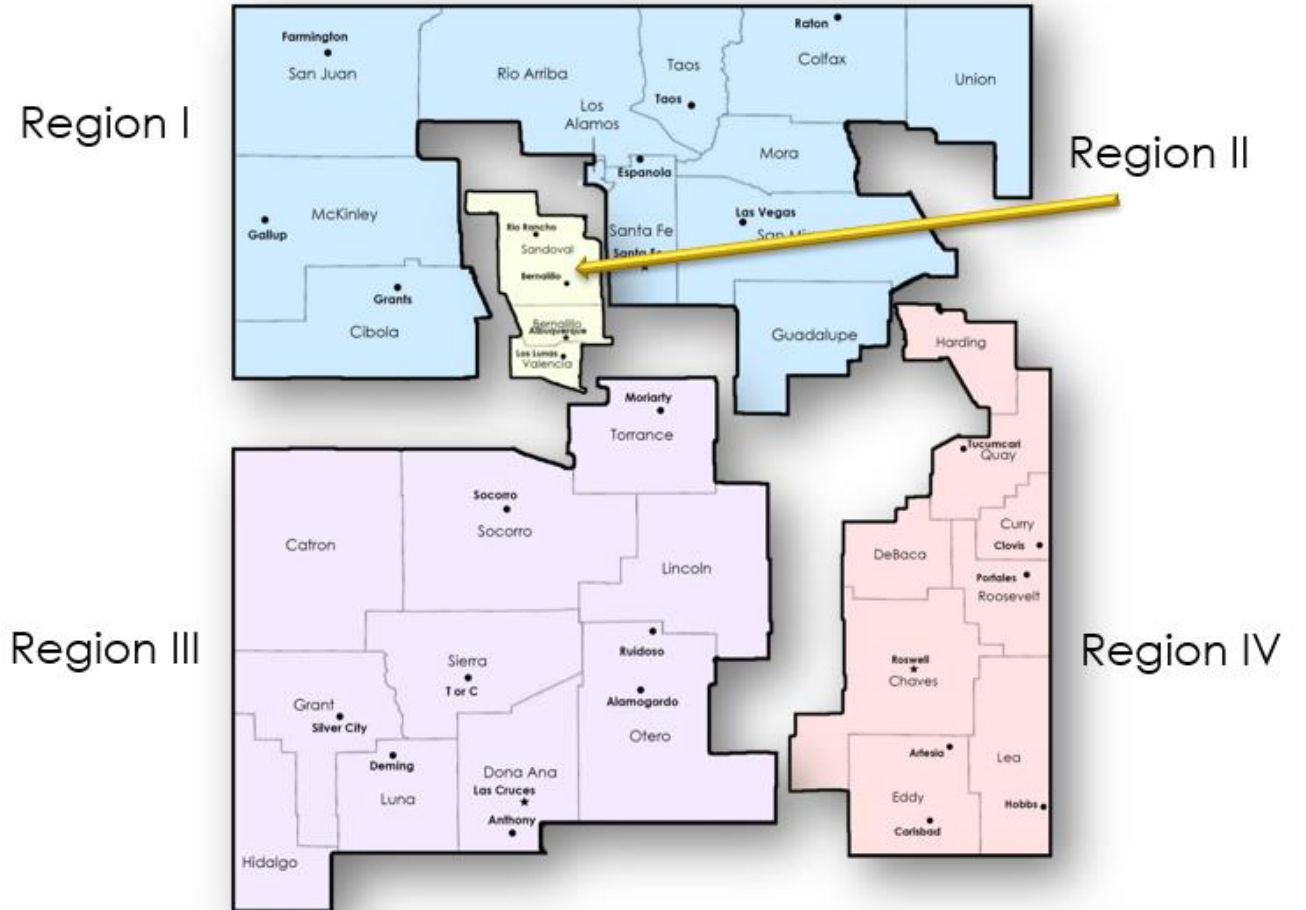
PPD is divided into four different regions which cover New Mexico's diverse communities across the State:

Region I –The Region I office is located in Santa Fe, New Mexico and covers multiple counties; Cibola, Colfax, Los Alamos, Mora, San Juan, San Miguel, Santa Fe, and Taos. Region I supervises a total of 3,152 offenders.

Region II-The Region II office is located in Albuquerque, New Mexico and covers Bernalillo and Valencia Counties. Region II supervises a total of 2,400 offenders. Region II also houses Special Programs which encompasses an additional 1,450 individuals and specializes in high-risk individuals, individuals with mental health diagnoses, sex offenders and drug court participants.

Region III- The Region III office is located in Las Cruces, New Mexico and covers multiple counties; Torrance, Socorro, Catron, Sierra, Grant, Hidalgo, Luna, Dona Ana, Otero, and Lincoln. Region III supervises a total of 2,150 offenders.

Region IV- Region IV is located in Clovis, New Mexico and covers Harding, Quay, Curry, Roosevelt, De Baca, Lea, Chaves and Eddy counties. Region IV supervises a total of 1,700 offenders.



Probation and Parole Highlights

The Probation and Parole Division is active across the state in volunteer work and community collaboration. This is demonstrated in the countless donations and various efforts that staff are engaged and participate in throughout the year. Individuals under supervision are also vital to these efforts and contribute across New Mexico. Donations are distributed to many entities but include various homeless and domestic violence shelters, United Way, the Children, Youth and Families Department and food pantries across the state.

- Food drives; PPD donates food throughout the year to different organizations but key donation times include Thanksgiving and Christmas. PPD Offices across the state come together for their communities and focus on the individual needs in their areas.
- School supplies; PPD collects school supplies throughout the year including backpacks which they fill and provide to local schools.
- Clothing drives; PPD collected clothing, jackets and shoes to provide to various entities in need across New Mexico. In addition, PPD collected toys and animal supplies as well.
- PPD offices across the state participated in blood drives in order to donate more than 60 units of blood.
- PPD participated in fundraising for the Special Olympics as well as the Annual Law Enforcement Torch Run.
- PPD participated in Career Fairs across the state in an effort to recruit individuals interested in Corrections.



Interstate Compact

Interstate Compact

The Interstate Compact Office is based out of Central Office in Santa Fe, New Mexico. Interstate Compact was developed in 1937 and designed to regulate the movement of Probationers and Parolees across state lines. The Interstate Commission for Adult Offender Supervision (ICAOS) is enacted in all 50 states and three U.S. territories. The compact provides states the authority, accountability, and resources to track the supervision of offenders who move across state lines, thereby enhancing public safety and offender accountability. ICAOS has become a powerful and adaptive tool for promoting and ensuring cooperative action among the states and a single standard of supervision for offenders

Interstate Compact indirectly supervises a total of 204 parolees. Each of these parolees have been transferred out of state through the Compact and are being supervised as a courtesy by the receiving state in which they were transferred. These Parolees are subject to conditions required by the New Mexico Parole Board as well as any conditions the receiving state may place on the offender due to their own state requirements for those type of sentenced offenders in their own state. Interstate Compact is also responsible for the review and tracking of the current 742 cases that are currently being supervised in New Mexico these cases are comprised of 481 probationers, 85 Parolees, and 176 dual supervision offenders. Outgoing cases consist of 918 probationers, 217 parolees, and 41 dual supervision offenders for a total of 1176 outgoing cases. Lastly, the Interstate Compact office is also responsible for the issuance of all NM Parole absconder and Parole Violator warrants. The Interstate office between the dates of July 1, 2019 to June 30, 2020 issued a total of 432 warrants; to date we have a total of 206 active warrants being tracked.

Community Corrections

Community Corrections

Community Corrections covers all Counties in New Mexico and historically serves clients who have a high risk of recidivating and who experience multiple barriers to success within the community. This might include individuals presenting chronic mental health needs, medical issues, substance use and homelessness. Working collaboratively with Probation and Parole Officers and community treatment providers; individuals within Community Corrections are afforded the added support and opportunities needed to get a better foot forward upon release. Community Corrections supervised on average 313 individuals and oversaw 20 counseling, treatment and housing providers contracts statewide. Community Corrections oversees community residential treatment programs, Drug Court and a Veteran's Diversion program. Community Corrections assisted 1,064 clients with various things like transportation, vital records, utility payments, rent assistance, hygiene kits, food boxes, Walmart cards, clothing and work authorization cards.

2020 Highlights

- Drug Court graduated 48 participants during the year and expanded the Healing to Wellness and Medically Assisted Treatment
- Officers and clients collected and delivered thousands of hygiene items to the Recovery Academy and Pavilions residents, along with their annual toy drive for local families in need
- Recovery Academies graduated 144 clients from the men's program and 82 clients from the women's program
- The Women's Recovery Academy visited nursing homes for Christmas and collected coats for local families in need
- The Pavilions had 9 women graduate with 26 women currently enrolled in the program
- Maya's Place had 6 women graduate, with 24 women currently enrolled
- Transitional Coordinators conducted audits of the 20 contracted treatment providers to ensure clients continue to receive the best possible services

• NMCD's Probation and parole officers were able to provide assistance to 1,064 probationers/parolees throughout the year:

Assistance	Clients assisted
Bus passes	160
Vital records – ID	10
Vital Records – Birth Certificate	11
Utility Payments	15
Housing/Rent Assistance	302
Hygiene kits	211
Food boxes/Walmart cards	349
Clothing	4
Work Authorization Card	2

Community Corrections Funding for Providers FY2020

Vendor Name	Areas Served	FY2020
A New Awakening	Bernalillo County/Albuquerque	\$90,000.00
Albuquerque Behavioral Health	Bernalillo County/Albuquerque	\$75,000.00
Canyon Light	Otero County/Alamogordo	\$178,000.00
Cottonwood Clinical Services	San Juan County	\$2,000.00
Crossroads for Women	Statewide	\$1,162,270.00
Eagles Unlimited	Statewide	\$517,591.00
GEO Group – Recovery Academies	Statewide	\$4,603,315.00
Golden Services	Eddy County/Carlsbad	\$39,250.00
Hopeworks	Statewide	\$150,510.00
Human Resources Development Ass.	Colfax, Mora, Taos, San Miguel, Rio Arriba Counties	\$91,000.00
Interfaith Leap	Statewide	\$102,200.00
Journeys/Paso Nuevo	Bernalillo, Sandoval, Valencia Counties	\$392,024.00
La Clinica De Familia (La Frontera)	Las Cruces	\$115,000.00
La Pasada	Statewide	\$666,500.00
NM Solutions	Bernalillo County/Albuquerque	\$65,000.00
PMS	San Juan, McKinley, Cibola, Socorro, Luna, Otero, Eddy Counties	\$40,000.00
The Life Link	Santa Fe County/Santa Fe	\$15,000.00
Transition for Living	Bernalillo County/Albuquerque	\$273,340.00
Valle Del Sol	Raton, Taos, Espanola, Bernalillo Pueblo, Grants, Moriarty and Los Lunas	\$7,000.00
VIIBE	Las Cruces	\$65,000.00

Administrative Support

Administrative Services

The Administrative Services Division (ASD) is comprised of three bureaus: Budget, Financial Management and General Services and Procurement Bureaus. ASD provides guidance, information and expertise in the administrative support areas to ensure the New Mexico Corrections Department meets statutory, regulatory and internal administrative requirements. A priority of the division is to ensure professional service, excellence, accountability, an internal control structure, and integrity in fiscal management.

Highlights:

- Met the Office of the State Auditor deadline for the Department's FY19 financial audit and received an unqualified, or "clean," opinion. The Department resolved a majority of the previous year's findings and two new findings.
- Met the statutory deadlines for preparing and submitting the Fiscal Year 2020 operating budget and Fiscal Year 2021 budget request to the State Budget Division and Legislative Finance Committee.
- The Department's total appropriated budget for FY20 was \$358.5 million with an \$18.7 million increase in General Fund during the 2019 legislative session. The increase covered the associated costs of salary, PERA and medical increase costs appropriated in the 2019 legislative session.
- Processed 12,233 payment vouchers, 4,310 purchase documents, 26 professional service contracts, 13 general service contracts and 6 intergovernmental agreement.

General Counsel

The Office of General Counsel (OGC) manages all legal matters for NMCD. The Office represents the agency or its employees and attorneys in the OGC provide training to correctional officer cadets through each academy and specialized training to other employees upon request. The OGC also reviews and approves professional service agreements and is involved in negotiating many of NMCD's most important contracts.

Highlights:

- NMCD announced a historic settlement to equitably resolve the Duran Consent Decree, allowing NMCD to develop and implement new policies to establish requirements for inmate living conditions
- The OGC handled 694 IPRA requests in Y2019. As of August 5, 2020, the OGC handled 549 IPRA requests for Y2020.
- In 2019, the Office of Professional Standards was brought back under the aegis of OGC as one of several efforts to coordinate investigations into policy violations as well as strengthen the confidentiality of the investigative process. OGC successfully provided Civil Rights Training for all of its employees
- Drafted one of first-in-state COVID-19 Direct Threat policy addressing pandemic-specific employee and workplace considerations.

Information Technology

The Information Technology Division (ITD) exists to create and maintain strong information technology tools and systems to support agency staff and promote efficiency and accountability to increase public safety. The Division is split between the Infrastructure Unit, Applications, Project management Office and the Quality Assurance Section.

Highlights:

- Completed the transition of NENMCF from privately run to a state run facility including new workstations, access control, and network connectivity to NMCD.
- Completed the initial phase of implementing a Mobile Device Management solution to better manage department's cellular devices
- Conducted and successfully passed the FBI's Investigation's Criminal justice Information services security audit
- Developed and deployed a comprehensive video conferencing and scheduling solution to facilitate family visitations